LAKES REGIONAL COMMUNITY CENTER

REGULAR MEETING OF THE BOARD OF TRUSTEES WEDNESDAY, MAY 26, 2021, 5 PM

PER GOV. ABBOTT'S MARCH 26, 2020 PRESS RELESSE THIS MEETING WILL TAKE PLACE VIA ZOOM AND IS AVAILABLE TO THE PUBLIC:

You are invited to the LRCC Board of Trustees Meeting. 4804 Wesley Street, Greenville, Texas Wed. May 26, 2021, 5:00 PM

You are invited to attend the LRCC Board of Trustee's Meeting on Wednesday, 5/26 at 5:00PM.

Attend in person – 4804 Wesley Street, Greenville, Texas

Or join meeting by Zoom:

https://zoom.us/j/95455933811?pwd=ZCtmRFFvalJ1WXJUaU8rc1UvcTJYZz09

Meeting ID: 954 5593 3811

Passcode: 900003

Join meeting by phone (audio only), Dial: 346 248 7799

Meeting ID: 954 5593 3811

Passcode: 900003

AGENDA

AGENDA NUMBER	TOPIC
05.01.21	CALL TO ORDER● Roll Call / Introduction of Guest.
05.02.21	 APPROVAL OF MINUTES Regular Board Meeting Minutes of April 28, 2021
05.03.21	COMMENTS FROM CITIZENS Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.
05.04.21	COMMITTEE MEETING REPORTS NA
05.05.21	 RECOMMENDATIONS FOR APPROVAL Motion to discuss and take possible action to approve ECI Lamar County United Way Application
05.06.21	EXECUTIVE DIRECTOR REPORT (John Delaney)
	 June Board Meeting Board Committee List 1115 Transformation Waiver and Other Board Updates COVID-19 Response Texas Council Update East Texas Behavioral Health Network (ETBHN)

05.07.21 FISCAL REPORT (Erwin Hancock)

 Motion to Accept Center's Financial Statement for Period(s) Ending: April 2021.

05.08.21 MENTAL HEALTH SERVICES REPORT (James Williams)

- Rockwall Director going into Private Practice
- Education Service Center Region 8/Pittsburg Applications
- COVID19-Thank you!
- SAMHSA Grant

05.09.21 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)

- Training Centers
- Employment Services
- Waiver and ICF Group Homes
- Audits/Surveys
- OBI
- EVV
- New Staff
- Vacancies

05.10.21 QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)

- Contracts/Network Development
- PNAC
- Rights Allegations
- QM MH, NTBHA & Substance Abuse
- IDD
- NCQA

05.11.21 HUMAN RESOURCES REPORT (Keith Matthews)

- Staffing Issues
- Employee Benefits

05.12.21 ADJOURNMENT

Lakes Regional Community Center Upcoming Board-Related Meetings & Events

Regular Meeting of the Board of Trustees Wednesday,

AGENDA ITEM NO. 05.02.21

Approval of Minutes

RECOMMENDATIONS FOR APPROVAL:

> Motion to approve prior Board of Trustees meeting minutes.

Rationale:

Discussion and Approval of Regular Board Meeting Minutes of April, 2021 as presented.

LAKES REGIONAL COMMUNITY CENTER REGULAR MEETING OF THE BOARD OF TRUSTEES WEDNESDAY, APRIL 28, 2021, 5PM

Per Gov. Abbott's March 26, 2020 Press Release this Meeting was held VIA ZOOM BOARD MINUTES

NUMBER TOPIC	AGENDA					Western Commence of the Commen
	NUMBER	TOPIC				

04.01.21

CALL TO ORDER

The April 28, 2021 regular meeting of the Lakes Regional Community Center Board of Trustees called to order by Board Chairperson, Tom Brown at 5:03 PM with a quorum present by Zoom. Chairperson asked for Roll Call.

Members Present (Zoom):

Tom Brown, Hunt County, Chairperson

Margaret Webster, Kaufman County, Board Secretary (in person-Terrell)

Lisa Heine, Ellis County

Jan Brecht-Clark, Ph.D., Delta County

delete

Shae Green, Rockwall County

Marti Shaner, Navarro County

Dana Sills, Hopkins County

Steve Earley, Lamar County

Linda Sharpin, Franklin County

Carrie Hefner, Camp County

Members Absent: Frances Neal, Titus County, E. P. Pewitt, Morris County, Carrie Hefner, Camp

County

Vacant Seat(s): NA Guest(s): NA

Ex Officio Members Present: NA

Ex Officio Members Absent (Zoom): Sheriff Scott Cass, Lamar County, Sheriff Jack Martin, Morris

County

Management Staff Present: John Delaney, Erwin Hancock, Kellie Walker, Didi Thurmon, Pat

Denson and Larry Jonczak

Management Staff Zoom: Laurie White.

Management Staff Absent: Keith Matthews, James Williams

Board Liaison/Recording Secretary: Judy Dodd, Board Liaison/Recording Secretary

04.02.21

APPROVAL OF MINUTES

Recommended Board Action:

Approval of Minutes of March 26, 2021 meeting.

Rational:

Chairperson asked members if they had reviewed the minutes and if there were any corrections or additions. With noted corrections (typographical/spelling), Chairperson asked for motion to approve. Motion made by Steve Earley to approve and seconded by Jan Brecht-Clark. A sign of aye approved minutes unanimously.

CLOSURE

04.03.21 COMMENTS FROM CITIZENS

> NA

CLOSURE

04.04.21 COMMITTEE MEETING REPORT

> NA

CLOSURE

04.05.21 RECOMMENDATIONS FOR APPROVAL

- Motion to approve Authorizing the Borrowing of Funds and Designating Authorized Representatives
- Motion to approve Companywide Good Will Appreciation Payment

Rationale:

- Erwin Hancock presented the Annual Resolution to approve the line of credit renewal Authorizing the Borrowing of Funds and Designating Authorized Representatives. It was noted there were no changes of terms and no authority changes. A grammar correction was noted. With no other corrections or changes, Chairperson asked for motion to approve. Marti Shaner made motion to approve and seconded by Lisa Heine. Motion was carried unanimously by a sign of aye.
- Frwin Hancock and John Delaney presented the motion to approve Companywide Good Will Appreciation Payment. Erwin explained that this is an allowable expenditure and expresses thanks for all employees during the COVID pandemic. Chairperson asked for motion to approve. Dana Sills made motion to approve and seconded by Steve Earley. Motion carried with unanimously sign of aye.

CLOSURE

04.06.21 EXECUTIVE DIRECTOR REPORT (John Delaney)

Recommended Board Action:

None: Information only

Rationale:

Discussion on the following:

Handouts

Annual Board Training

 John asked if all Board Members had received a copy of the Texas Council of Community Centers training packet and if there were any questions. With no questions, Members were reminded to please sign the enclosed signature sheet and return for record purposes.

> 1115 Transformation Waiver Update

- Demonstration Year 10 (DY-10) fist reporting period was finished and submitted.
 Waiting approval of our metrics from HHSC.
- Payment due in July
- Texas received notification that the Center for Medicaid and Medicare Services (CMS)
 has rescinded its previous approval on the state's 1115 Waiver renewal. HHS can
 resubmit the extension request and will do so. Current Waiver expires September 2022.

Follow up on cybersecurity risk assessment

- We are awaiting the UT Group in Galveston to give us a schedule for their on premise site visit to review our three main network site facilities.
- COVID-19 Response Summary

- Continuing to follow current CDC guidelines for healthcare providers, and continue our same precautions at all sites.
- Volume of providing face-to-face services is increasing for our provider programs when alternative means are not appropriate or practical.
- Encouraging employees to be vaccinated.

> Texas Council Update

- The Ed Consortium met last week and discussed a new federal grant from the federal Substance Abuse and Mental Health Services Administration (SAMSHA).
- Grant directed towards Community Mental Health Centers like ours, and focusing on delivery of services impacted by the COVID-19 pandemic.
- Decided to submit an application and are working to put together a plan. Application due May 21.

East Texas Behavioral Health Network (ETBHN)

o No update at this time.

CLOSURE

04.07.21 FISCAL REPORT (Erwin Hancock)

Recommended Board Action:

- Approval of Center's Financial Statement for Period(s) Ending:
 - o March 2021

Rationale:

- Frwin presented the Center's financial reports for the month of March 2021. He noted there were no extraordinary findings for the month. Mr. Erwin noted that a reduction in March salaries are due to the reduction of one physician FTE by 20% and two Nurse Practitioner FTEs by 10%. This also slightly reduces benefit costs. Erwin noted additional MAC Revenue recorded to adjust 3qtr 2020 accrual to actual billed.
 - Error of minus on pages 4 and 5 in variance

Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to approve financials for the month March 2021. Jan Brecht-Clark made motion to approve with second by Lisa Heine. Financial were approved unanimously sign of aye.

CLOSURE

04.08.21 MENTAL HEALTH SERVICES REPORT (James Williams)

Recommended by Board Action:

None: Information only

Rationale:

SAMHSA Community Mental Health Center (CMHC) Grant Opportunity - Handout

o Didi reviewed the information in the handout for the members.

CLOSURE

04.09.21 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)

Recommended by Board Action:

None: Information only

Rationale:

Day Habs ADA Training Centers

- Soft re-opening of the Training Centers in process.
- Not participating in large group community outings at this time.
- Heightened infection control protocol to promote individual/staff safety and health is practiced at each site.

 Zoom-Day Hab soon eliminated, as staff are needed for in-person Day Habilitation and Group Home coverage.

Employment Services

- Individuals finding their hours at work are being increased and they are being sought after.
- Staff are in the community doing Employment Assistance and Job Coaching

Waiver and ICF Group Homes

- Terrell team lost a very special individual from our HCS Program.
- One individual and HH family member recently diagnosed with COVID

Audits/Surveys

- HHSC Audit Team arrived at ICF Bonnie Hill achieved ZERO deficiencies.
- Awaiting official report from Social Security Review Audit for Representative Payees
- OIG audit for ICF individuals started last week

OBI

- Turned in 2nd reporting received no need for more information at this point
- Overserving 7 additional individuals with over half being children
- o Dr. Lloyd works very closely with OBI Team
- Appears funding may continue for FY22.

o EVV

o All staff (including contract staff) doing well reporting into Data logic system.

New Staff

In need of Care Coordinators in several counties

Vacancies

- Two vacancies for Registered Nurse
- Seventeen frontline vacancies continue to be an issue
- A plan to increase IDDP base rate of pay for hourly staff has been proposed.

CLOSURE

04.10.21 QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)

Recommended by Board Action:

None: Information only

Rationale:

Contracts/Network Development

o HHSCC SUD Contracts - requesting additional monies for Region 3 & Region 4

> PNAC

- Last PNAC meeting was held April 19, 2021.
- Potential new member application was presented to the committee. Once application has been completed, PNAC members will vote to recommend board approval.

Rights / Abuse, Neglect, & Exploitation Allegations

- GR: 1 Unconfirmed (Sulphur Springs MH)
- o NTBHA: 1 Unconfirmed (Greenville MH)

> QM MH, NTBHA & Substance Abuse

- Lakes Regional will be held harmless for performance measures and outcomes until further notice due to COVID 19.
- HHSC Hospitality House Audit: Findings found in Medical, Quality Management, and Clinical Record areas.
- HHSC SUD Audit: CAP was submitted 3/30/21 and was approved 04/01/21
- o Contracts Audit: Zero contracts scored below 70%. No CAP required.

➢ IDD

 Lakes Regional will be held harmless for performance measures and outcomes until further notice due to COVID-19.

- o LIDDA CAP Audit: QM conducted a focused audit for HCS and PASRR in March 2021.
 - ✓ PASRR Audit score 88 %; one chart scored below 70%.
 - ✓ HCS Audit score 93%; zero chart scored below 70%.

CLOSURE

04.11.21 HUMAN RESOURCES REPORT (*Keith Matthews*)

Recommended by Board Action:

None: Information only

Rationale:

Pat Denson presented Human Resources Report as follows:

Staffing issues

- Finished March with a total of 467.1 authorized FTEs and 395 employees.
- o Filled 4 positions (3 new hires)
- Twelve separations

> Employee Compensation and Benefits:

- Five tested and two tested positive
- No request for emergency paid sick leave
- No hospitalization
- Two direct care staff were granted 160 hours of paid sick leave from the emergency COVID 19 Sick Leave Pool.
- Health care claims are still artificially inflated by the worker's comp claim.
- o Seven large claims and two have exceeded the individual stop-loss limit.

CLOSURE

04.12.21 ADJOURMENT

Chairperson ask for any other matter to discuss if not for motion to adjourn. Lisa Heine announced to the members that she had graduated from Partners and Policy Making. Congratulations to Lisa. John Delaney noted that the May meeting is to be held in person and ZOOM. The meeting will be held in Greenville (Wesley Street). Chairperson asked at this time for motion to adjourn. Danna Sills made motion to adjourn and seconded by Jan Brecht-Clark. With no further discussion motion carried unanimously by a sign of aye.

ATTEST:

Margaret-Webster, Board Secretary

Judy Dodd, Board Liaison/Transcriptionist Page | 3 5/6/21

DATE:

1011 26,2021

AGENDA ITEM NO. 05.03.21

Citizens' Comments

RECOMMENDATIONS FOR APPROVAL:

Public comment(s) may be addressed to the Board of Trustees by community members and/or any interested parties.

Rationale:

Presentations are limited to three (3) minutes per person. The Board reserves the right to limit the number of speakers and/or the length of comment on any topic. Citizens wishing to address the Board must register prior to the start of the meeting and any comments should pertain to an agenda item.

AGENDA ITEM NO. 05.04.21

Committee Meeting Reports

RECOMMENDATIONS FOR APPROVAL:

NA

Rationale:

Report of the following committees of the Board of Trustees, if applicable:

- Budget & Finance, Lisa Heine, Chair
 - No Meeting Posted
- Human Resources, Tom Brown, Chair
 - > No Meeting Posted
- Programs, Vacant, Chair
 - > No Meeting Posted

AGENDA ITEM NO. 05.05.21

Recommendations for Approval:

Discuss and take possible action to approve ECI Lamar County United Way Application

Rationale:

John to give overall review for the following item(s):

➤ Motion to approve ECI Lamar County United Way Application

AGENDA Item No: 05.06.21 Executive Director's Report:

Recommended Board Action:

None: For Information Only

Rational:

Executive Director Report:

1. June Board Meeting:

We do not have a Board meeting scheduled for next month as June was typically the time of the annual TX. Council Trustee and Staff Training Conference. This conference has been postponed until November. We can discuss whether to schedule a meeting in June or leave the current schedule in place.

Board Committee List:

The most recent Board Committee member ship is attached for review and discussion. With the summer budget process, beginning the HR and Budget committees will meet in prior to the August Board meeting.

2. 1115 Transformation Waiver and Other Board Updates:

- Demonstration Year 10 (DY-10) first reporting period is finished. June 16, 2021 is the estimated date for HHSC send us notification of the state share match that we need to submit for the July payment.
- Since the Center for Medicaid and Medicare Services (CMS) rescinded its previous approval on the state's 1115 Waiver renewal, HHSC has been in negotiations around submitting a new extension. Recently, Attorney General Paxton initiated a lawsuit to bar CMS' decision. At this time, we have little information about how this may affect current Waiver negotiation efforts. The current 1115 Waiver expires in September of 2022.
- Meanwhile HHSC is going forward with the Behavioral Health FY22 Directed Payment for CMHS. This supplemental payment is based on our overall Medicaid STAR and STAR PLUS utilization. We have to put up the first 6 month match payment in June and the supplemental payments will begin next September.

3. COVID Response:

We are continuing to follow current CDC guidelines, and continue our same precautions at all sites. All of the state's waivers to allow for increased use of telephone and telehealth services have remained in effect.

4. Texas Council Update:

The ED Consortium met last week and discussed a new federal grant from the federal Substance Abuse and Mental Health Services Administration (SAMSHA). It is a grant. We have completed and submitted our grant request. James will discuss this during his MH program update.

TX. Council staff are busy tracking legislation still moving through the legislature that affect our system. The main budget bills are now awaiting reconciliation in joint House/Senate conference committee.

5. East Texas Behavioral Health Network (ETBHN):

The Regional Oversight Committee (ROC) for ETBHN is meeting May 21. I will provide an update after that meeting.

Lakes Board of Trustees Committee Assignments FY-21 Tom Brown, Board Chair

Human Resources	Budget and Finance	Program Committee
Shae Green (Chair) E.P Pewitt Carrie Hefner Jan Brecht-Clark	Margaret Webster (Chair) Lisa Heine Marti Shaner Steve Earley	Dana Sills (Chair) Linda Sharpin Frances Neal

Note: The Board Chair is an at large committee member. Also all committee meetings are open to all Board members.

AGENDA ITEM NO. 05.07.21

Fiscal Reports

RECOMMENDATIONS FOR APPROVAL:

> Center's financial statement for the month(s) of April, 2021.

Rationale:

Review and discussion of the Center's financial statement for the month(s) of April 2021 for approval.

Lakes Regional Community Center Financial Report For the Month of April 2021

Erwin Hancock Chief Financial Officer

May 26, 2021

Lakes Regional Community Center Financial Report Outline

I.	Financial Summary	Page 1
II.	Balance Sheet	Page 2
III.	Income Recap by Division Comparative Income Statement Statement of Revenues & Expenditures	Page 3 Pages 4 -5 Page 6
IV.	Related Data	Page 7

Lakes Regional Community Center Financial Summary for the Month Ending April 30, 2021

Profit and Loss Summary

	Current Month	Year to Date
Revenues	\$3,136,433	\$25,275,798
Expenses	\$3,067,055	\$23,833,509
Net Income	\$69,377	\$1,442,289

Balance Sheet Summary

	Current YTD as of	Last YTD as of	Year to Year
	April 30, 2021	April 30, 2020	Change
Total Assets Total Liabilities	\$35,990,159	\$22,394,115	\$ 13,596,044
	\$13,073,856	\$8,072,352	\$ 5,001,504
Fund Balance	\$22,916,303	\$14,321,763	\$ 8,594,540

Lakes Regional Community Center Balance Sheet

		As of	As of	N	et Change
	4	/30/2021	4/30/2020		
Current Assets					
Cash	\$	14,656,591	\$ 5,490,593	\$	9,165,998
Accounts Receivable		4,813,477	4,678,182		135,295
Other Current Assets		369,529	197,330		172,199
Total Current Assets	\$	19,839,597	\$ 10,366,105	\$	9,473,492
Long-Term Assets					
Fixed Assets (net of depreciation	\$	7,985,910	\$ 8,187,682	\$	(201,772)
Other Long-Term Assets		8,164,652	3,840,328		4,324,324
Total Long-Term Assets	\$	16,150,562	\$ 12,028,010	\$	4,122,552
Total Assets	\$	35,990,159	\$ 22,394,115	\$	13,596,044
Current Liabilities					
Accounts Payable	\$	630,460	\$ 830,356	\$	(199,896)
Accrued Expenses		980,169	522,983		\$457,186
Short-term Debt		3,298,575	2,878,685		419,890
Total Current Liabilities	\$	4,909,204	\$ 4,232,024	\$	677,180
Long-term Debt	\$	8,164,652	\$ 3,840,328	\$	4,324,324
Total Long-Term Debt	\$	8,164,652	\$ 3,840,328	\$	4,324,324
Total Liabilities	\$	13,073,856	\$ 8,072,352	\$	5,001,504
Investment In General Fund Assets	\$	8,173,410	\$ 8,187,682	\$	(14,272)
Fund Balance at Beginning of Year		14,742,893	6,134,081		8,608,812
Total Equities and other Credits	\$	22,916,303	\$ 14,321,763	\$	8,594,540
Total Liabilities, Equities and other Credits	\$	35,990,159	\$ 22,394,115	\$	13,596,044

Lakes Regional Community Center

Income Statement Recap by Division As of April 30, 2021

Division	Current Month		Year to Date
MH	\$ (81,034)		(219,315)
Mental Health First Aid & Outreach	53		1,522
Hospitality House	(39)		(79,575)
IDD	44,752		766,647
ECI	(51)		(4,137)
Administration	(1,086)		3,924
Bonham Property	74		(13,186)
Expending Fundraising	2,151		(229)
1115 Waiver	114,891		959,533
Medical Prescriber Services	(5,225)		15,235
Fema Grant	0		(2,750)
CCBHC Expansion Grant	(3,770)		6,735
Collaborative Grant	(396)		9,699
Education Services Pittsburgh	(943)		(1,814)
Total Lakes	\$ 69,377	\$_	1,442,289

Lakes Regional Community Center Comparative Income Statement for the Month ended April 30, 2021

	4/30/2021	4/30/2020	Variance	Var %
enues				
General Revenue IDD	\$184,063	\$184,686	(\$623)	0%
General Revenue MH	\$681,283	\$669,046	\$12,237	2%
Early Childhood Intervention Revenue	\$97,420	\$116,460	(\$19,039)	-16%
1115b Waiver Revenue	\$561,188	\$523,077	\$38,111	7%
NTBHA Revenue	\$217,938	\$233,637	(\$15,699)	-7%
Medicaid Revenue	\$276,005	\$290,981	(\$14,976)	-5%
Medicare Revenue	\$2,870	\$3,571	(\$702)	-20%
HCS Revenue	\$410,109	\$340,371	\$69,738	20%
Managed Care Revenue	\$117,671	\$80,207	\$37,463	47%
Private Insurance	\$2,330	(\$1,462)	\$3,792	-259%
Client Fees	\$3,647	\$4,301	(\$654)	-15%
Other Revenue	\$581,908	\$536,443	\$45,465	89
Total Revenues	\$3,136,433	\$2,981,319	\$155,114	59
enses	¢1 E12 701	\$1.451.700	¢61.001	АС
Salaries and Wages	\$1,512,791	\$1,451,790	\$61,001	49
Employee Benefits	\$535,415	\$499,228	\$36,187	79
Staff Training	\$4,573	\$4,047	\$526	139
Furniture and Equipment	\$9,186	\$1,062	\$8,124	765
		WARREN BORNER		
Maintenance and Repairs	\$9,590	\$25,187	(\$15,597)	-629
Maintenance and Repairs Utilities	\$9,590 \$42,184	\$25,187 \$28,810	(\$15,597) \$13,375	(7,1,0,0)
				46
Utilities Client Support	\$42,184	\$28,810	\$13,375	46 256
Utilities	\$42,184 \$9,065	\$28,810 \$2,545	\$13,375 \$6,520	46 256 36
Utilities Client Support Supplies	\$42,184 \$9,065 \$32,885	\$28,810 \$2,545 \$24,217	\$13,375 \$6,520 \$8,668	46 256 36 15
Utilities Client Support Supplies Vehicle Maintenance	\$42,184 \$9,065 \$32,885 \$3,968	\$28,810 \$2,545 \$24,217 \$3,445	\$13,375 \$6,520 \$8,668 \$523	46 256 36 15
Utilities Client Support Supplies Vehicle Maintenance Insurance Costs	\$42,184 \$9,065 \$32,885 \$3,968 \$29,335	\$28,810 \$2,545 \$24,217 \$3,445 \$26,369	\$13,375 \$6,520 \$8,668 \$523 \$2,966	46 256 36 15 11
Utilities Client Support Supplies Vehicle Maintenance Insurance Costs Debt Service	\$42,184 \$9,065 \$32,885 \$3,968 \$29,335 \$54,264	\$28,810 \$2,545 \$24,217 \$3,445 \$26,369 \$55,008	\$13,375 \$6,520 \$8,668 \$523 \$2,966 (\$745)	-629 469 256 36 15 11 -1 3

Lakes Regional Community Center Comparative Income Statement for the period ended April 30, 2021

	YTD ended 04/30/2021	YTD ended 04/30/2020	Variance	Var %
evenues	· ., • • / • • • • • • • • • • • • • • • •			
General Revenue IDD	\$1,481,101	\$1,462,073	\$19,028	1%
General Revenue MH	\$5,763,098	\$5,107,351	\$655,747	13%
Early Childhood Intervention Revenue	\$740,520	\$673,261	\$67,258	10%
1115b Waiver Revenue	\$4,489,504	\$4,184,616	\$304,888	7%
NTBHA Revenue	\$1,711,014	\$1,874,128	(\$163,114)	-9%
Medicaid Revenue	\$2,366,750	\$2,422,873	(\$56,123)	-2%
Medicare Revenue	\$19,917	\$56,315	(\$36,397)	-65%
HCS Revenue	\$3,322,365	\$2,925,309	\$397,057	14%
Managed Care Revenue	\$836,303	\$802,217	\$34,086	4%
Private Insurance	\$40,817	\$68,935	(\$28,117)	-41%
Client Fees	\$25,326	\$54,343	(\$29,017)	-53%
Other Revenue	\$4,479,082	\$4,371,928	\$107,154	2%
Total Revenues	\$25,275,798	\$24,003,348	\$1,272,450	5%
Total Nevenues				
xpenses				
Salaries and Wages	\$11,767,350	\$11,574,551	\$192,799	29
Employee Benefits	\$4,154,100	\$3,941,451	\$212,649	5%
Staff Training	\$28,666	\$24,300	\$4,366	189
Furniture and Equipment	\$36,333	\$19,706	\$16,627	849
Maintenance and Repairs	\$93,955	\$158,757	(\$64,802)	-419
Utilities	\$318,929	\$301,490	\$17,439	69
Client Support	\$38,888	\$23,874	\$15,014	639
Supplies	\$200,288	\$212,267	(\$11,979)	-69
Vehicle Maintenance	\$23,890	\$39,030	(\$15,141)	-399
Insurance Costs	\$236,047	\$210,952	\$25,095	129
Debt Service	\$432,730	\$446,703	(\$13,973)	-3'
Other Expenses	\$6,502,332	\$6,531,055	(\$28,723)	0
Total Expenses	\$23,833,509	\$23,484,138	\$349,371	1
Net Surplus/(Deficit)	\$1,442,289	\$519,211	\$923,078	178

Lakes Regional Community Center Statement of Revenues and Expenditures For the Period Ending April 30, 2021

Revenues	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	Total
Local	\$ 64,976	\$ 133,243	\$ 64,381 \$	152,050	63,238 s	91,540	\$ 59,312 \$	181,304	
State Programs	1,468,465	1,558,503	1,515,762	1,695,370	1,675,357	1,606,098	1,715,798	1,620,635 1,113,830	12,855,988
Federal Programs	1,222,680 3,257	1,275,553 3,630	1,264,510 2,989	1,286,279 3,666	1,180,382 3,251	1,189,023 note 3,507	e2 1,339,781 3,691	2,725	9,872,037 26,716
Interest Income North Texas BH Assoc	238,835	240,308	199,390	205,371	199,657	205,399	204,116	217,938	1,711,014
110101101000000000000000000000000000000	200000000		· ·	-					0
TOTAL REVENUES	\$ 2,998,212	\$_3,211,236_	\$ <u>3,047,032</u> \$	3,342,735	\$ 3,121,885 \$	3,095,568	\$ 3,322,697 \$	3,136,433	\$ 25,275,798
Expenditures									
-									
Current:	\$ 1,484,631	\$ 1,456,243	\$ 1,415,633 \$	1.500.349	s 1,492,924 \$	1.506.266 not	es \$ 1.398.515 \$	1,512,791	\$ 11,767,350
Salaries & Wages Employee Benefits	506,938	498,310	492,536	504,863	540,744	545,325	529,969	535,415	4,154,100
Other Operating Expenses:								74 C 00000 C	0
Client Respite	3,108	7,011	3,880	4,753	7,167	2,495	7,739	2,991 105,234	39,145 894,227
HCS Contract Consult/Pro Svcs - Internal	115,580	121,954	104,711	115,524	108,310	110,498	112,415	105,234	094,227
Nursing Contract - RK									0
Consult/Pro Svcs - External	2,487	3,325	12,360	13,937	10,228	7,450	14,738	15,327	79,851
Contracts with Other Orgs-Ext	320,753	359,293	363,891	386,667	330,291	353,426 6,140	390,306 7,283	336,047 7,048	2,840,675 56,105
ICF/MR Quality Assurance Fees TXHML Contracts	7,037 14,692	7,313 11,912	7,077 15,858	6,955 11,605	7,253 13,114	12,964	20,022	14,228	114,396
Contracted Lab Services	1,436	993	698	738	746	958	1,522	1,791	8,881
Staff Development/Training	2,599	2,727	2,572	4,353	2,808	5,251	3,782	4,573	28,666
1115 Projects Certif./Training Fees	5 405		4.000	2.025	2.714	E 727	5,666	4,877	0 37,669
Non-Clinical Contracts with Others	5,495 26,525	4,146 25,289	4,099 28,842	3,935 21,194	3,714 22,893	5,737 20,930	23,329	31,963	200,964
Pharmaceuticals/Supplies Atypical Meds	7,440	7,488	2,144	11,654	6,371	6,227	7,394	10,845	59,563
Patient Asst Program/Filling Fees	3,000	0	1,500	1,500	1,500	1,500	1,500	1,500	12,000
Training and Travel	3,739	15,051	18,016	18,138	16,986	13,594	13,265	22,519	121,307 200,288
Consumable Supplies	22,958	28,816	23,665	28,172	22,208	19,888	21,695	32,885	200,266
1115 Residential Equip/Supplies Building Capital Outlay	6,350	9,480	(2,050)	96,549	14,399	27,927	39,440	0	192,095
Capital Outlay Projects	0,000	5,100	(2,000)	0	0	0			0
Furniture/Equipment over \$5,000					10.70210	7 188	4 400	4 400	0
Computer Capital Outlay	3,543	4,564	4,489	4,489	4,489 6,038	4,489 368	4,489 7,822	4,489 9,186	35,042 36,333
Furniture/Equipment under \$5,000	4,287 11,677	2,173 9,906	3,755 11,091	2,704 11,939	7,934	11,021	13,256	11,503	88,327
Copier Equipment Rental Computer Equipment Under \$5,000		4,128	6,375	31,353	16,050	23,227	5,442	23,205	118,917
Other Monthly Expenses	15,443	3,828	10,716	13,738	14,075	6,586	17,367	28,562	110,315
Computer Software Support Fees	12,499	9,573	896 8,098	11,213 8,098	8,923 8,098	5,362 8,098	12,149 11,598	15,618 8,098	76,234 68,285
Computer Software Fees for HR Sys Bad Debts	ster 7,098	9,098	0,090	0,090	0,090	0,030	11,000	0,000	0
Building Rent, Repair, Maintenance	105,974	122,208	120,497	111,558	113,150	97,254	127,502	113,912	912,054
Building Rent to Other Programs					12/22/0		0.000	2.000	0
Vehicle Operating Expense	3,140	2,876	1,910	3,491 2,558	2,041 2,853	2,476 2,867	3,986 4,088	3,968 4,384	23,890 24,895
Vehicle Fuel Costs	2,618 30,461	2,970 19,715	2,558 47,906	35,460	54.274	45,134	43,795	42,184	318,929
Non-Client Utilities Telecommunications	18,188	27,582	27,553	27,713	28,016	27,709	29,071	36,821	222,653
Data Connect/Internet Access	7,455	7,455	7,455	7,455	7,489	7,455	7,455	0	52,219
Crisis Hotline Answering Svc	3,000	3,000	2,500	2,500	2,500 29,677	2,500 28,993	2,500 29,335	2,500 29,335	21,000 236,047
Insurance Client Support Costs	29,677 1,595	29,677 1,592	29,677 5,550	29,677 2,326	6,398	5,438	6,924	9,065	38,888
Peer Training and Support	1,000	1,002	0,000	1745	1078537650				0
Client Reimbursable Services	9,463	9,300	3,615	6,070	9,488	3,878	8,390	13,728 7,970	63,931 47,418
NTBHA Supported Housing	3,836	5,450	7,144	8,333 53,907	4,430 53,928	4,658 54,750	5,598 53,639	54,264	432,730
Debt Service Interest on PPP Loan	54,410	58,207	49,628	55,907	55,920	34,730	30,000	04,204	0
COVID-19 Expenses	7,824	7,375	7,514	7,783	6,530	8,854	4,612	3,307	53,800
ECI Client Support Costs	0	0	0	450	345	0	240		1,035 0
DSRIP Audit Costs	0	90	677	1,164	0	583	866 r	note4 (310)	3,070
Expending Fund Raising Funds Program Indirect	O	30	017	1,101					0
LRMHMRC Board Expenses	125	100	0	0	145	106		note5 (51)	446
Expending Red River Funds	0	287	0	0	35	0	0	10	332 (200)
Expending Empowermet Funds ECI In-Kind Volunteers			no	ote1 (200)					0
Service Costs Unallowable	4,913	4,663	4,461	6,695	4,918	4,042	4,669	5,274	39,635
Total Other Operating Expenses	889,563	950,614	951,328	1,116,148	959,815	950,835	1,074,907	1,018,850	7,912,059
30									
					-	-		4	
TOTAL EXPENDITURES	2,881,132	2,905,167	2,859,497	3,121,359	2,993,482	3,002,425	3,003,392	_3,067,055_	23,833,509
Excess (deficiency) of revenues over expenditures	s 117,080	\$ 306,069	\$ 187,535 \$	221,376	\$ 128,402	\$ 93,142	\$ 319,306	\$ 69,377	\$ 1,442,289
13Venues over experiencies									

note 1 - Void Check from Prior Fiscal Year
note 2 - Includes \$107,603 additional MAC Revenue recorded to adjust 3Qtr2020 accrual to actual billed
note 3 - Reduction in March salaries are due to the reduction of one physician FTE by 20%, and two nurse practitioner FTEs by 10%. This also slightly reduces benefit costs,
note 4 - Reclassification for account coding to be entered in May financial report.
note 5 - Void check for board member travel.

	Lakes Regional Com	munity Center				
	FY21 Aged Account					
	APRIL, 20	121				
Associate Policeble Personintian		APR	MAR 30 Days	FEB 60 Days	JAN 90 Days	DEC &
Accounts Reivable Description MAC Adm Claim	Amount 764 052 00					120 +
WAC Adm Claim	761,053.90	74,507	74,507	74,507	74,507	463,02
NTBHA:			1 1	1 1	1 1	
Substance Abuse	3,502.46	1,837	1,665	:=0	-	-
ACT - addt'l billed svcs	2,200.00	-	2,200	- 1	-	:=:
W. J. C. C.	202 202 24	070 007	5.040	0.047	5 000	
Medicaid Medicare **	330,320.81 317.78	279,297 318	5,848	8,917	5,028	31,23
Private Insurance **	2,216.30	1,626	521	14	24	- (
Chip **	425.38	229	133	63	24	
MANAGED CARE:	425.36	229	133	63	-	_
Amerigroup	25,966.69	25,947	20	1 - 1	1 - 1	_
Superior (Cenpatico)	36,246.00	30,653	1,503	4,090	- 1	_
Optum	17,407.26	17,407			_	_
Cigna	12,195.46	12,195			_	
Texas Childrens Plan	1,591.15	1,506	47	38	- 1	
Beacon	13,551.63	11,523	873	1,155	1-1	-
Molina	23,726.70	21,175	2,478	54	20	-
Aetna Better Health	5,821.26	879	941	508	615	2,87
Sauce Harris I faloris North	40.007.00	40.005	0.700			- '-
Texas Home Living - North	19,967.36	13,205	6,762	-	-	100
Texas Home Living - South	14,245.39	13,200	1,045	-	-	-
HCS - North HCS - South	266,916.11	265,951	966	- 1	-	-
103 - South	93,419.34	92,800	619	-	121	920
Reimbursable Svcs-TxHmL North & South	3,654.24	2,241	1,161	128		12
Reimbursable Svcs-HCS North	20,805.46	12,232	2,865	1,390	59	4,26
Reimbursable Svcs-HCS South	2,540.78	1,868	4	- 1	-	66
HCS Rm/Brd				1 . 1		_
CF Residential Homes	139,803.50	128,139	5,045		6,620	
				1 1	1 1	1
Block Grant/TANF-Title XX Gen Revenue	39,943.00	19,972	19,972	- 1	1-0	-
Block Grant Supp Housing			-	- 1	-	
CCBHC Expansion Grant	118,329.07	118,329	72		- 1	1750
Supported Employment	1,500.00	1,500	_	1 . 1	1	-
Day Hab Billings (Private Providers)	2,325.71	1,411	726	84	104	
048 IDD Billed Svcs	1,364.42	896	469		- 104	_
					1 1	
CI Grant Revenue	97,420.46	97,420	85	-	1-0	: = 3
CI Respite	0.505.00	4 507	-	-	-	-
ECI Priv Ins	2,565.23	1,597	525	165	278	-
ECI Medicaid	26,026.78	25,515	512		107	-
CI Managed Care	39,654.15	32,821	6,184	128	187	33
ECI Chip	222.30	15	89	30	30	
VR Other Employees		-	120	- 1	-	
VR Employee Insurance (Cobra)		-	-		-	150
COOMMI GRANT	96,860.28	16,800	25,449	28,096	26,516	
DCJ Contract-Greenville	18,515.02	4,290	2,331	5,069	6,824	-
DCJ - Sherman/Bonham/Paris	51,156.32	12,939	13,772	10,969	11,614	1,86
annin County Drug Court	4,000.00	2,000	120	- 1	2,000	-
Grayson County Drug Court	-	(70)	6.75			-
itus County Drug Court	1,700.00	1,700	3-6	- 1	-	-
SHS Region 3	14,348.08	14,348		- 1		-
OSHS Region 4	19,915.04	19,915	8 2)	-	1 1	-
SHS MHFA Outreach	11,193.77	5,566	5,478	150	-	-
CF Upper Payment Limit	97,584.00	24,396	24,396	24,396	24,396	-
AC Prog -Hunt County	3,129.48	3,129		-	(#3)	-
CC - (Enhanced Comm Coord)	14,776.15	6,426	8,350	- 1	740	120
harmacy Rental Income	•	120	-	-	- 1	-
comm Education (Curt Pitton)	11,428.95	5,129	6,300	-	-	-
115 Waiver Fed Share **accrual	2,341,623.58	561,188	561,188	561,188	658,060	-
Misc Revenue - 1370-1200 - \$0.00	1 11	1	1	1 6	1 1	1

GL bal bal ck Balance Due 4,813,476.75 4,813,476.75

Misc Revenue - 1370-1200 - \$0.00 Final Draw 209 N Rockwall Project

AGENDA ITEM NO. Behavioral Health Director

05.8.21

Recommended Board Action:

None. Informational purposes only.

Rationale:

- 1. Rockwall Director Going Into Private Practice
- 2. Education Service Center Region 8/Pittsburg Applications
- 3. COVID19-Thank You!
- 4. SAMHSA Grant
 - Current Care Coordination
 - Application COVID

AGENDA Item No.: 05.09.20

Intellectual and Developmental Disabilities Director's Report

Recommended Board Action: None Information Only

1. Training Centers:

- Still no opening dates for 3 Training Centers due to staff shortage.
- Plans are now in place to open Sulphur Springs June 1, 2021. United Way presentation complete.
- Currently we have two training centers open four days a week.

2. Employment Services:

- New TWC contract is effective through May of 2024.
- We are serving individuals face to face in NF's as well as in the community.

3. Waiver and ICF group homes:

• Waiting for HHSC directives on masking etc... In relation to new Governor's Order.

4. Audits/Surveys:

- OIG/ICF Trust Fund Audit indicated no deficiencies.
- Social Security Payee Audit suggested Trust Fund Manager meets with individuals 1:1.
- State survey came to Windy Hill in April, no deficiencies were found.
- Residential inspections by HHSC started in the South Region.

5. Outpatient Biopsychosocial Intervention Team (OBI):

- 3rd quarterly report was submitted May 15th
- Behavior staff that have returned to Lakes are seeing many children and the first of Private Insurance.
- Dr. Lloyd works very closely with OBI Team and is now 80% with IDDP.
- Contract has been signed for FY22 for OBI 300K to continue.

6. <u>Electronic Visit Verification (EVV):</u>

• We have had zero denied EVV billable services; all entries are flowing well within EVV trackable services.

7. New Staff:

• Recently hired an RN in the North Region, stationed in Paris, and still looking for a DON/RN for Central Region.

8. Vacancies:

• We see light at the end of the tunnel.

AGENDA ITEM No. 05.10.21 Contracts & Quality Management Report

Recommended Board Action:

None. Information only

Rationale:

1. CONTRACTS/NETWORK DEVELOPMENT

- We received an Intent to Renew from TDCJ for our Texas Correctional Office on Offenders with Medical or Mental Impairments (TCOOMMI) contract.
- We are posting a Request for Proposals for Janitorial Services. The solicitation will run from June 1st through June 25th.
- We are writing a proposal for the SAMHSA Community Mental Health Center (CMHC) grant program.
 The funding would give us the opportunity to strengthen and expand the services offered to those
 most impacted by the pandemic and will serve 400 unique individuals each year of the two-year
 grant period. Goals of the proposal are:
 - o Increase the capacity of Lakes Regional's telehealth services to provide greater accessibility and availability to services.
 - o Increase peer involvement in all levels of service delivery and decision making.
 - Increase the utilization of Co-Occurring Psychiatric and Substance Use Disorders (COPSD) services by increasing awareness of this evidenced based practice among those diagnosed with Co-occurring Disorders (COD).
- We received notification from HHSC that they did a desk review of our FY20 Single Audit Reporting Package.
- We received a renewal for the Outpatient Biopsychosocial Approach for IDD Services (OBI) program.

2. PNAC

- Regional PNAC meeting was held May 12, 2021.
 - Standardized Hospital Survey
 - Some tentative topics for questions are percentage of beds that were not assigned by Community Centers, forensic bed utilization, and use of private psychiatric beds.
 - Tentative submission date is June 30, 2021 with a presentation to RPNAC at the August 2021 meeting.

3. RIGHTS/ ABUSE, NEGLECT, & EXPLOITATION ALLEGATIONS Rights

- GR: 2 Sulphur Springs (unconfirmed); 1 Paris MH (unconfirmed)
- NTBHA: 1 Greenville MH (unconfirmed)
- SUD: 1 Paris SUD (unconfirmed); 1 Bonham SUD (unconfirmed)

4. QM MH, NTBHA & SUBSTANCE ABUSE

- MH Performance Measures: Lakes Regional is held harmless for performance measures and outcomes until further notice due to COVOD-19.
- HHSC FY19 MH Audit: HHSC requested follow-up documents to ensure Lakes' CAP has been implemented. All documentation was submitted to HHSC on April 28, 2021.
- NTBHA HHSC Audit: NTBHA received an HHSC audit and submitted Lakes Regional's medical procedures. NTBHA received a finding from HHSC regarding Lakes medical procedures. Updated procedures were sent to NTBHA May 13, 2021.
- HHSC Yes Waiver Audit: CAP was submitted with revisions to HHSC on May 7, 2021.
- HHSC Hospitality House Audit: Hospitality House submitted a CAP to HHSC on May 5, 2021.

- FY21 CMH Fidelity Audit: GR and NTBHA Fidelity audits were completed with limitations due to COVID-19. Results were sent to programmatic staff on May 5, 2021.
- Superior Audit: Superior conducted a chart audit on April 20, 2021. The overall chart score was 89%, overall claims score was 100%
- TDCJ Audit: TDCJ conducted an audit December 2020. Lakes received findings from the audit April 27, 2021. A CAP was submitted May 17, 2021.

5. IDD

• IDD Service Target: Lakes Regional will be held harmless for performance measures and outcomes until further notice due to COVID-19.

6. NCQA

NCQA's lookback period started May 1, 2021.

AGENDA Item No: 05.11.21 Human Resources Report

Recommended Board Action:

None: For Information Only

Rational:

1. Headcount

We have a total of 465.75 authorized FTEs and 391 employees in April. We filled 8 positions, six where new hires and two were rehires. We had 11 separations, seven of which were voluntary, 3 terminations and 1 neutral termination due to an extended medical absence.

2. Compensation & Benefits

Our health claims were high, but the worker's comp claim that had been filed erroneously (\$106,000) last month was reversed this month, therefore decreasing our total claims amount. Of the four large claims, only one has exceeded the individual stop-loss limit.

Advertisement:

We are currently advertising vacant positions at the following locations:

- Indeed/Glass Door
- Zip Recruiter
- Facebook
- Newspaper ads in Paris, Terrell, Sulphur Springs
- Workforce Solutions in Corsicana, Terrell, Paris, Greenville, and Sulphur Springs
- Work in Texas Job Board-Terrell
- Terrell Economic Job Fair at Ben Gill Park
- Advertised in Nursing Job.com
- LinkedIn
- Texas A&M, Commerce Career Database

Additional Information

 Salary upgrades were given to designated staff in MH and IDDP for recruitment and retention purposes.

470 470 470 470 480 98 98 98 98 79 79 79 79 79 79 79 79 79 79	480 480 386 96 96 76 20 20 37 1 1 1 1 1 22 3 3 49 37 37 37 37 37 49 49 49	462 394 394 88 88 88 38.0 1 1 1 1 1 2 2 3 3 3 3 3 3 3 3 3 3 3 4 4 3 3 3 3 3	462 462 396 82 82 84 64 18 18 38.0 38.0 2 2 2 2 2 2 2 36 36 36 36 37 38 38 38 38 38 38 38 38 38 38 38 38 38	464 467.75 398 82 82 84 64 18 38.0 36 2 2 2 2 2 2 2 2 2 3 3 3 3 3 3 3 3 3	471 467.1 395 92 77 77 77 77 77 77 77 77 77 78 0 0	471.00 465.75 391.00 80.00 55.00 25.00 38.00 38.00 36.00 2.00	D	471 467.1 395
tions	480 480 386 96 76 76 20 37.0 37.0 1 1 1 1 22 3 3 49 49	462 394 84 84 84 86 66 66 1 1 1 1 1 2 2 3 3 3 3 3 3 3 3 3 3 3 1 1 1 1	462 462 396 82 82 84 64 18 18 38.0 38.0 2 2 2 2 2 2 36 38.0	464 457.75 398 82 82 64 18 38.0 38.0 36 2 2 2 2 2 2 2 2 2 3 3 3 3 3 3 3 3 3	471 467.1 395 92 77 77 77 77 77 77 77 77 77 78 0 0	471.00 465.75 391.00 80.00 55.00 25.00 38.00 38.00 36.00 2.00		471 467.1 395
tions 470 480 470 loyees 381 386 388 Im Positions 37 37 37 Ime Vacancies 25 22 Ime Vacancies 37 37 38 Inthe Vacancies 25 22 Inthe Vacancies 25 22 Inthe Vacancies 25 22 Inthe Vacancies 37 37 38 Inthe Vacancies 25 22 Inthe Vacancies 37 37 38 Inthe Vacancies 37 37 38 Inthe Vacancies 37 37 38 Inthe Vacancies 25 22 Inthe Vacancies 37 37 38 Inthe Vacancies 48 Inthe Vacancies 65 63 Inthe Vacancies 65 Inthe Vacancies 65 Inthe Vacancies 66 Inthe Vacancies	480 456.35 386 96 96 76 20 37.0 37.0 37.0 36 1 1 1 1 22.9 22.9 22.9 3 3 49	462 455.75 39.4 84 84 86 66 66 1 1 1 1 1 1 1 1 2 2 3 3 3 3 3 3 3 3 3 3 4 6 6 6 6 6 6 6 7 1 1 1 1 1 1 1 1 1 1 1 1 1	465.75 465.75 396 82 64 64 18 38.0 36 2 2 2 2 2 3 3 3 3 3 3 3 3 3 3 3 3 3	464 467.75 398 82 82 82 82 38.0 38.0 36 2 2 2 2 2 2 2 3 3 3 3 3 3 3 3 3 3 3	471 467.1 395 92 77 77 77 15 38 380 2 2 2 2 2 2 36 36 36 37 38 38 38 38 38 38 38 38 38 38 38 38 38	471.00 465.75 391.00 80.00 55.00 25.00 38.00 38.00 36.00 2.00		471 467.1 395
Administration	456.35 386 386 96 76 20 37 37 1 1 1 22 22 3 3 4 4 9 1 1 1 1 2 2 2 2 3 3 4 4 4 4 4 4 4 4 4 4 4 4 4	455.75 394 84 86 66 66 1 1 1 1 1 2 2 3 3 3 3 3 3 3 3 3 4 6 6 6 6 6 6 6 6 7 7 7 7 7 7 7 7 7 7 7 7 7	455.75 455.75 396 82 64 18 38.0 38.0 36 2 2 2 2 2 3 3 3 3 3 3 3 3 3 3 3 3 3	22.9 22.9 22.9 22.9 22.9 38.0 38.0 38.0 38.0 38.0 38.0 38.0 38.0	467.1 385 92 92 77 77 77 77 78 38 38.0 2 2 2 2 2 2 3 3 3 3 3 3 3 3 3 3 3 3 3	465.75 391.00 80.00 55.00 25.00 38.00 38.00 36.00 2.00 2.00		467.1 395
Digues Total Digu	25.9 27.0 386 96 96 37.0 37.0 36 22.9 22.9 22.9 22.9 36 49 49 49 49 49 49 49 49 49 49	38.0 38.0	38.0 38.0	388 388.0 38.0 38.0 38.0 38.0 22.2 22.3 38.0	395 395 380 380 36 2 2 2 2 2 2 36 37 37 38 38 38 38 38 38 38 38 38 38 38 38 38	38.00 38.00 38.00 38.00 36.00 2.00 2.00		467.1 395
Inf Positions 91 96 99 Time Vacancies 74 76 79 Time Vacancies 74 76 79 Ime Vacancies 37 37 38 ions 37.0 37.0 38.0 ions 37.0 37.0 38.0 ions 37.0 37.0 38.0 ions 25 2 1 2 Irime Vacancies 2 2 2 2 ions 2 2 2 2 2 Vaiver Projects 48 49 48 49 48 Vaiver Projects 4 44.75 46.75 46.75 ions 44.75 45.75 46.75 47 ions 6 7 8 10 Irime Vacancies 6 2 2 2 2 Irime Vacancies 6 6 6 6 6 6 ions 6 </td <td>25 22.9 22.9 22.9 22.9 22.9 22.9 22.9 22</td> <td>38.0 38.0 38.0 38.0 38.0 38.0 38.0 38.0</td> <td>22.9 22.9 38.0 38.0 38.0 2 2 2 2 2 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0</td> <td>38.0 38.0 38.0 38.0 38.0 38.0 38.0 38.0</td> <td>28 38 38 38 38 38 0 0 2 2 2 2 38 38 38 38 38 38 38 38 38 38 38 38 38</td> <td>80.00 25.00 38.00 36.00 2.00 2.00 2.00</td> <td></td> <td>385</td>	25 22.9 22.9 22.9 22.9 22.9 22.9 22.9 22	38.0 38.0 38.0 38.0 38.0 38.0 38.0 38.0	22.9 22.9 38.0 38.0 38.0 2 2 2 2 2 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0	38.0 38.0 38.0 38.0 38.0 38.0 38.0 38.0	28 38 38 38 38 38 0 0 2 2 2 2 38 38 38 38 38 38 38 38 38 38 38 38 38	80.00 25.00 38.00 36.00 2.00 2.00 2.00		385
Time Vacancies 74 76 79 Time Vacancies 17 20 20 Inne Vacancies 17 20 20 Inne Vacancies 37 37 38 Inne Vacancies 2 1 2 Inne Vacancies 2 1 2 Inne Vacancies 2 2 2 2 Inne Vacancies 2 2 2 2 Inne Vacancies 2 2 2 2 Inne Vacancies 3 3 3 3 Inne Vacancies 44 45 46 46 Inne Vacancies 6 7 8 10 Inne Vacancies 6 7 8 10 Inne Vacancies 6 7 8 10 Inne Vacancies 6 2 2 2 2 Inne Vacancies 6 6 6 6 6 6 Inne Vacancies <	25 22.9 22.9 22.9 22.9 22.9 22.9 22.9 34.0 49.0 49.0 49.0 49.0	22.22 38.00 1 1 3.8.00 2.90 2.90 2.90 2.90 2.90 2.90 2.90 2	22 22 38.0 38.0 38.0 38.0 2 2 2 2 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3	38.0 38.0 38.0 38.0 38.0 38.0 38.0 38.0	2 3 38 15 17 17 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18	25.00 38.00 36.00 2.00 2.00		00
Time Vacancies 17 20 20 al Administration 37 37 38 gions 37 37 38 gions 37 37 38 loyees 35 36 36 nnt Positions 2 1 2 Time Vacancies 2 1 2 Inne Vacancies 22 22 22 22 Inne Vacancies 2 4 48 48 Inne Vacancies 4 4 46 75 Inne Vacancies 6 7 46 74 Inne Vacancies 6 7 44 Inne Vacancies 6 7 44 Inne Vacancies 6 7 44 Inne Vacancies 6 7 4 Inne Vacancies 6 3 4 Inne Vacancies 6 3 4 Inne Vacancies 6 3 4 <td< td=""><td>20 37 37.0 36 1 1 1 1 22 22 3 3 4 9 4 9 4 9 1 1 1 1 1 1 1 1 1 1 1 1 1</td><td>22 23 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2</td><td>38.0 38.0 38.0 38.0 38.0 38.0 38.0 38.0</td><td>38.38 38 38 48 38 38 38 38 38 38 38 38 38 38 38 38 38</td><td>38 38 15 2 2 2 3 38 23 20 38 23 20 38 23 20 20 20 20 20 20 20 20 20 20 20 20 20</td><td>38.00 38.00 36.00 2.00 2.00</td><td></td><td>92</td></td<>	20 37 37.0 36 1 1 1 1 22 22 3 3 4 9 4 9 4 9 1 1 1 1 1 1 1 1 1 1 1 1 1	22 23 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	38.0 38.0 38.0 38.0 38.0 38.0 38.0 38.0	38.38 38 38 48 38 38 38 38 38 38 38 38 38 38 38 38 38	38 38 15 2 2 2 3 38 23 20 38 23 20 38 23 20 20 20 20 20 20 20 20 20 20 20 20 20	38.00 38.00 36.00 2.00 2.00		92
Administration	25 37.0 36 1 1 1 22.9 22.9 3 3 3 49	22.22 0 0 1 1 3 38 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	22.2 22.3 38.3 38.0 38.0 38.0 38.0 38.0 38.0 38	38 38 38 38 38 38 38 38 38 38 38 38 38 3	38 38 38 38 38 38 38 38 38 38 38 38 38 3	38.00 38.00 36.00 2.00 2.00		//
Administration	37.0 36 36 1 1 1 22 22 3 3 3 49	38.0 38.0 37.0 37.0 37.0 37.0 37.0 37.0 37.0 37	38.0 38.0 38.0 38.0 2 2 2 2 2 3.0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	38.0 0 38.0 38.0 38.0 38.0 38.0 38.0 38.	38.0 38.0 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	38.00 38.00 36.00 2.00 2.00		15
sions 37 37 38 loyees 37.0 37.0 38.0 nnt Positions 2 1 2 Time Vacancies 0 0 0 Inne Vacancies 25 22 22 ions 22.9 22.9 22.9 Inne Vacancies 2 2 2 Inne Vacancies 48 49 48 ions 44.75 45.75 46.75 ions 44.75 45.75 46.75 ions 62.0 63 10 Inne Vacancies 6 7 8 Inne Vacancies 6 7 8 Inne Vacancies 6 3 4	37.0 36 1 1 1 1 22.29 22.9 22.9 22.9 22.9 3	38.0 38.0 37.0 0 0 22.2 23 22.9 22.9 22.9	38.0 38.0 38.0 38.0 2.2 2.3 2.3 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3	38.0 38.0 38.0 38.0 38.0 38.0 38.0 38.0	38.0 38.0 0 2 2 2 2 2 38.0 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	38.00 38.00 36.00 2.00 2.00		
37.0 37.0 38.0 37.0 37.0 38.0 38.0 36 36 38.0 36 36 38.0 36 36 38.0 36 36 38.0 36 36 38.0 36 36 38.0 36 36 38.0 38.0 38.0 38	37.0 36 1 1 1 22 22 3 3 49 49	38.0 1 1 1 1 1 1 1 1 2 2 2 3 2 2 3 2 2 3 3 3 4 5 5 6 7 7 8 7 8 7 8 7 8 7 8 7 8 8 8 8 8 8 8 8 8 8 8 8 8	38.0	38.0 38.0 38.0 38.0 38.0 38.0 38.0 38.0	38.0	38.00		00
Decest	36 22.99 22.99 3 2 2 2 3 4 4 9 4 9 4 9 4 9 4 9 4 9 4 9 4 9	22.29 22.9 22.9 22.9 22.9 22.9 22.9 22.	22.9	22.9 22.9 22.9 22.9 22.9 22.9 22.9 22.9	23 0 2 2 3 3 8 3 8 3 8 9 9 9 9 9 9 9 9 9 9 9 9 9	36.00		28.0
Introductors 2 1 2 Time Vacancies 2 1 2 Time Vacancies 0 0 0 Introductors 25 25 23 Introductors 3 3 3 Introductors 2 2 2 Introductors 4 4 4 48 Introductors 4 4 4 4 4 Introductors 6 7 8 10 Introductors 6 6 7 8 10 Introductors 6 6 7 8 10 10 Introductors 6	22.9 25.9 25.9 4	22.29 22.99 2.29 2.29 2.29 2.29 2.29 2.	22.9	22.9 22.9 22.9 3	23 0 2 2 2 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3	2.00		38.00
Time Vacancies 2 1 2 Time Vacancies 0 0 0 Princes 25 25 23 Inne Vacancies 22 22 22 Inne Vacancies 2 2 2 Inne Vacancies 48 49 48 Inne Vacancies 8 40 40 Inne Vacancies 6 7 8 Inthority Services 62 62 63 Inthority Services 6 3 4 Inne Vacancies 6 3	22.29 22 22 3 3 3 4 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	22.9	23 22.9	22.9	23 0 23	2.00		3
Time Vacancies 0 0 0 Prvices 25 25 23 Ions 22.9 22.9 22.9 Ions 22.9 22.9 22.9 Ion Positions 3 3 3 Interpretations 48 49 48 Ions 44.75 45.75 46.75 Ion Solitions 8 9 10 Interpretations 6 7 8 Interpretations 6 6 3 4 Interpretations 6 3 4 Interpretations 6 3 4 Interpretations 6 3 4 Interpretations 6 <th< td=""><td>22.9 22 22 3 3 3 4 4 9 4 9</td><td>22.9</td><td>23 22.9</td><td>22.9</td><td>0 0</td><td></td><td></td><td>7 0</td></th<>	22.9 22 22 3 3 3 4 4 9 4 9	22.9	23 22.9	22.9	0 0			7 0
ions 25 25 23 22.9 22.9 22.9 22.9 22.9 22.9 22.9 2	25.9 22.9 22.9 3.3 3.4 49.4 49.4	22.9	23 22.9	23 22.9	23	00.00		0
John Co.s. 25 25 23 John Co.s. 22.9 22.9 22.9 John Co.s. 22 22 22 Junt Positions 2 2 2 Imme Vacancies 4 48 48 48 Vaiver Projects 42 42 44 48 48 Vaiver Projects 42 42 46.75	22.99 22 22 22 49 49 49	22.9 22.9 3 3 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	22.9	22.9	23			
Oyees 22.9 23.0 44.75 46.75 47.75 46.75 46.75 46.75 47.75 46.75	22.9 22 22 22 22 49 49 49	22.9	22.9	22.9 22.9 3	72	00		
loyees 22 23 48 44 48 48 44 48 44 48 44 48 44 44 44 44 44 44 44 44 44 44 44 44 44 <th< td=""><td>22 22 1 2 49</td><td>22 23 3 3 2 2 2 3</td><td>6.77</td><td>22 3</td><td>0 00</td><td>23.00</td><td></td><td>23</td></th<>	22 22 1 2 49	22 23 3 3 2 2 2 3	6.77	22 3	0 00	23.00		23
Time Vacancies 3 3 Time Vacancies 1 1 Time Vacancies 2 2 Time Vacancies 48 49 48 Ions 44.75 45.75 46.75 Vaiver Projects 42 42 41 Ions 42 42 41 Ions 6 7 8 Inthority Positions 6 7 8 Ions 62.0 62.0 63.0 Ions 62.0 62.0 63.0 Ions 6 3 4 Inthe Vacancies 6 3	2 2 2 3 8 4 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	2 - 2		7 60 7	22.3	22.90		22.9
Inne Vacancies 1 1 1 Time Vacancies 2 2 2 Vaiver Projects 48 49 48 Vaiver Projects 48 49 48 Vaiver Projects 42 42 46.75 Ions 44.75 45.75 46.75 Oyees 42 42 41 Inthe Vacancies 6 7 8 Inthe Vacancies 62 62 63 Inthe Vacancies 6 3 4 Inthe Vacancies 6 0 0 Inthe Vacancies 6 3 4 Inthe Vacancies 6 3 4 <tr< td=""><td>2 - 2 8</td><td>0 - 0</td><td>77</td><td>y) 4</td><td>17</td><td>7.00</td><td></td><td>21</td></tr<>	2 - 2 8	0 - 0	77	y) 4	17	7.00		21
Vaiver Projects 48 49 48 Vaiver Projects 48 49 48 Vaiver Projects 48 49 48 ions 44.75 45.75 46.75 oyees 42 42 41 inth Positions 6 7 8 Ithority Services 6 2 2 ions 62.0 62.0 63.0 ions 6 3 4 Time Vacancies 6 3 4 Ime Vacancies 6 0 0 Ime Vacancies 6 3 4 Ime Vacancies	- 2 64	7	7) 7		4 (1.00		4
Vaiver Projects 48 Vaiver Projects 42 Vaiver Projects 42 Vaiver Vacancies 8 Vaiver Services 62 Vaiver Services 62 Vaiver Services 6 Vaiver Services 7 Vaiver Services 6 Vaiver Services 7 Vaiver Servic	Z 04	7	- 1	-	2			2
Vaiver Projects 48 Jons 48 49 48 49 48 40.75 46.75 42 42 41 41 42 42 44 42 42 42 43 41 44 42 44 42 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7 8 8 7 8 6 9 6 9 6 9 6 9 4 10 0 10 0 10 0 10 0 10 0 10 0 10 0 10 0 10 0 10 0 10 0	49		7	2	2	0.00		2
ions 48 49 48 48 48 48 48 48 48 48 48 46.75 46.75 46.75 46.75 46.75 46.75 46.75 46.75 46.75 46.75 41	49							
oyees 44.75 45.75 46.75 Int Positions 8 42 41 Inter Vacancies 6 7 8 Time Vacancies 6 2 2 Ithority Services 62 62 63 ions 62.0 62.0 63.0 oyees 56 59 59 Intervacancies 6 3 4 Time Vacancies 6 3 4 Time Vacancies 0 0 0 ovider Services 4 420 420		47	47	47	48	47 00		48
oyees 42 42 int Positions 8 9 Time Vacancies 6 7 Time Vacancies 62 6 ions 62.0 62 ions 62.0 63 int Positions 6 3 Irime Vacancies 6 3 Time Vacancies 0 0 ovider Services 430 430	45.75 46.	45.35	45.35	45.35	46.35	46.35		46.35
Inter Positions 8 9 Filme Vacancies 6 7 Time Vacancies 62 62 6 ions 62.0 62.0 63 ions 56 59 8 int Positions 6 3 8 Time Vacancies 6 3 9 Time Vacancies 0 0 0 ovider Services 4.20 4.20 4.20	42	40	14		41	42.00		14
Time Vacancies 6 7 Time Vacancies 2 2 Ithority Services 62 62 6 ions 62.0 62.0 63 ions 56 59 3 int Positions 6 3 3 Time Vacancies 6 3 3 Time Vacancies 0 0 0 ovider Services 4.20 4.20 4.20	6	ω	7	9	ω	4.35		8
Time Vacancies 2 2 Ithority Services 62 62 6 ions 62.0 62.0 63 6 oyees 56 59 3 5 3 5 3 5 3 5 4 3 5 4 3 5 4	7	7	9	2	7	2.00		7
ions 62 62 62 62 62 62 62 62 62 62 62 62 62	2	_	~	_	-	1.35		_
ions 62 62 62 62 62 62 62 62 62 62 62 63 62 63 63 7 64 62 63 7 64 62 64 65 65 65 65 65 65 65 65 65 65 65 65 65						00.0		
oyees	62	62	62	62	63	62.00		63
56 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	62.0	62.0	62.0	62.0	63.0	62.00		63.0
0 0 0 0	29	29	59	58	58	26.00		58
0 0 0	ဇ	က	က	4	2	00.9		5
0 0 700	3	က	က	4	2	00.9		5
er Services	0	0	0	0	0	0.00		0
001								
001	130	117	117	117	117	117.00		117
117.55 117.55 11	117.55	114.35	114.35	114.35	116.35	116.35		116.35
92 92	92	94	95	92	92	88.00		
39 38	38	33	32	32	34	34.50		34
27 25	25	20	19	19	24	16.00		24
# Part-Time Vacancies 13 13	13	13	13	13	10	18.50		10

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	YTD
Medical Prescriber Services													
# Positions	13	14	=	Σ	=	7	14	14.00					14
# FTE	9.55	9.55	9.55	9.55	9.55	9.55	12.9	14.00					12.9
# Employees	13	12	12	12	12	12	12	12.00					12
# Vacant Positions	0	2	2	2	2	2	9	4.00					9
# Full-Time Vacancies	0	0	0	0	0	0	4	2.00					4
# Part-Time Vacancies	0	2	2	2	2	2	2	2.00					2
Mental Health Adult Services													
# Positions	132	141	143	142	142	144	146	144.00					146
# FTE	130.8	139.8	142.8	141.8	141.8	143.8	145.8	144.00					145.8
# Employees	105	107	109	115	115	116	118	119.00					118
# Vacant Positions	27	34	35	27	27	28	28	25.00					28
# Full-Time Vacancies	26	33	34	27	27	28	28	25.00					28
# Part-Time Vacancies	~	-	-	0	0	0	0	00.00					0
Mental Health C&A Services													
# Positions	2	7	5	5	Ç	5	Ç	000					0,7
	0 0	10.0	100	2 6	2 0	2 5	0 0	10.00					10
# Fmnlovees	5.5	5		2 ~	2 5	2	2.0	0.00					0.0
# Vacant Positions	r (C	t (C	t «	2 1	1 (ď	n c	ט ע	5.00					מו
# Full-Time Vacancies) (C	2	2	- 1	o	ט ע	n c	3.00					מומ
# Part-Time Vacancies	0	0	0	- 0	0 0	0 0	0 0	00.0					n c
).))						
Substance Abuse Services													
# Positions	12	12	12	12	12	12	12	12.00					12
#FTE	11.8	11.8	11.8	11.8	11.8	11.8	11.8	11.80					11.8
# Employees	12	12	12	12	12	12	12	12.00					12
# Vacant Positions	0	0	0	0	0	0	0	0.00					0
# Full-Time Vacancies	0	0	0	0	0	0	0	00.00					0
# Part-Time Vacancies	0	0	0	0	0	0	0	0.00					0
II. Recruitment													
# Applications Received	102	126	126	174	128	52	74						787
# Positions Filled	7	12	16	2	10	7	4						65
# New Hires	2	o	12	4	O	2	က						44
# Internal Promotions/Transfers	2	က	4	_	_	9	_						21
III. Separations													
# Separations *	4	9	4	4	4	0	12						98
YTD Avg # Employees	381	386	388	394	396	398	395						391 14
YTD Turnover Rate	1.05%	1.55%	1.03%	1.02%	1.01%	0.50%	3.04%						8 20%
* excludes temporary, PRN, & RIF													
Avg LOS (Yrs)	1.24	3.01	3.23	2.88	2.08	0.88	2.48						2.43

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	YTD
# Involuntary Separations	0	က	0	_	-	_	0)	9
# Voluntary Separations	4	က	4	3	8	_	12						30
# Vol Separations < 90 Days Empl	0	~	0	0	2	0	-						2 4
# Vol Separations > 90 Days < 1 Yr	2	~	0	-	0	~	4						r 0
IV. Training													
# NEO Classes	_	2	2	-	2	2	_						-
# NEO Participants	7	0	12	4	9	ו עמ	- თ						71
# CPR Classess	9	2	4	5	5	4	2						- W
# CPR Participants	19	17	10	12	14	· თ	22						103
# SAMA Initial Classes	2	2	_	2	2	-	0						2
# SAMA Initial Participants	7	8	4	10	9	9	0						41
# SAMA Refresher Classes	S	4	9	2	S	2	2						35
# SAMA Refresher Participants	15	16	16	7	O	14	12						50 00
# ASIST Initial Classes	0	_	0	~	0	0	! ~						3 6
# ASIST Initial Participants	0	9	0	15	0	0	12						33 0
# SOSAM Classes	0	0	0	0	~	0	-						8
# SOSAM Participants	0	0	0	0	2	0	_						1 m
# YMHFA Classes	0	_	0	_	0	0	0						2 2
# ISD Participants	0	7	0	7	0	0	0						1 4
	_	0	0	0	0	0	0						
# Community Participants	2	0	0	0	0	0	0						5
Total # Events	7.	7.	7.3	7	7,	1,0	Ť,	0	c	c	C	C	7
	2 5	2 6	5 6	2 1	1 - 6	7 .	2 1	00.0	0	0	>	0	30
i otal # Marticiparits	φ4	93	47	CC C	3/	34	09	00.00	0	0	0	0	329
V D													
v. benefits													
Ketirement													
# Eligible Employees	358	357	356	358	363	373	375						375
# 457(b) Participants	265	264	265	265	269	277	280						280
# Participating at 5% or More	160	159	163	162	163	168	169						169
\$ Avg Contribution Amount	212	201	191	194	207	207	195						195
\$ Total 457(b) Contribution	56,194	53,102	50,736	51,406	55,639	57,344	54,493						378,914
\$ Total Center's Match to 401(a)	45,846	43,613	42,259	43,088	44,968	46,408	43,888						310,070
Hooth Insurance													
# Fligible Employees	358	257	356	250	000	070	370						111
# With Coverage	308	325	323	326	337	27.0	0.70						3/0
& Total Premium per Month	020 000 000	707 707	400 402	702 040		170 001	242						000
	240,704	404,404	400, 132	402,919	1	470,075	420,009						2,863,139
Value Plan Enrollment													
# Employee Only	166	165	164	167	171	179	180						180
# Employee & Child	29	30	31	32	35	35	35						35
# Employee & Spouse	18	18	18	16	16	16	16						16
	24	24	24	25	26	26	25						25
\$ Paid by Employee	44,123	44,481	44,839	44,946	46,974	47,174	46,420						318,957

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Mav	Jun	Jul	Aug	YTD
\$ Paid by Center	249,245	249,690	250,135	252,755	261,845	268,725	267,850	-				9	1,800,245
Enhanced Plan Enrollment													
# Employee Only	77	9/	75	75	75	74	74						7.4
# Employee & Child	9	9	2	5	2	2							ר
# Employee & Spouse	_	-	~	_	_	-	000						0 0
# Employee & Family	5	2	2	2	5	2	1 42						1 L
\$ Paid by Employee	22,185	22,038	21,228	21,228	21,228	21,081	21,989						150 977
\$ Paid by Center	87,090	86,195	83,990	83,990	83,990	83,095	84,610						592,960
Total Expenses													
\$ Total Admin Fee Paid	65,011	64,317	64,613	75,501	66,595	68.056	68.192						472 285
\$ Total Premium Paid	402,643	402,404	400,192	402,919	414,037	420.075	420,869						2 863 139
\$ Total Claims Paid (Med & Rx)	226,736	494,587	277,109	218,271	327,406	427,974	392,093						2,364,176
Loss Ratio	26.3%	122.9%	69.2%	54.2%	79.1%	101.9%	93.2%	#DIV/0i	#DIV/0i	#DIV/0! #DIV/0! #DIV/0!	#DIV/0i	#DIV/0i	82.6%
# Large Claims > \$50,000	_	m	m	က	4	4							7
# Claims Exceeding Ind Stop Loss	_	~	~	_	~	~	2						. 2
VI. COVID Tracking													
# Employees with Exposure/Tested	19	35	35	59	30	15	2						198
# with Postive Results	က	9	8	15	13	5	2						52
# Hospitalized	_	_	~	0	0	0	0						c