

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, DECEMBER 4, 2024, 5 PM

MEETING TO BE HELD IN PERSON AND VIA ZOOM
AVAILABLE TO THE PUBLIC:

You are invited to the LRCC Board of Trustees Meeting.

Topic: Board of Trustee's Meeting

Location: 1525 Airport Road, Rockwall, Texas or by Zoom

Date and Time: Wednesday, December 4, 2024, 5:00 PM

Join Zoom Meeting

<https://us06web.zoom.us/j/85373667044?pwd=nilqaG98Kb2AxbFg4I2vxrcrepDbFR.1>

Meeting ID: 853 7366 7044

Passcode: 742448

Join by Phone (audio only)

Dial: (346) 248-7799

Meeting ID: 853 7366 7044

Passcode: 742448

AGENDA

AGENDA NUMBER	TOPIC
12.01.24	CALL TO ORDER <ul style="list-style-type: none">Roll Call / Introduction of Guest.
12.02.24	APPROVAL OF MINUTES <ul style="list-style-type: none">Regular Board Meeting Minutes of October 23, 2024
12.03.24	COMMENTS FROM CITIZENS <p><i>Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.</i></p>
12.04.24	COMMITTEE MEETING REPORTS NA
12.05.24	RECOMMENDATIONS FOR APPROVAL NA
12.06.24	EXECUTIVE DIRECTOR REPORT (John Delaney) <ul style="list-style-type: none">1115 Transformation Waiver UpdateTexas Council Update - AttachmentHHSC Performance Contracts/Grants and Local InitiativesEast Texas Behavioral Health Network (ETBHN)
12.07.24	FISCAL REPORT (Erwin Hancock) <ul style="list-style-type: none">Center's 4th Quarter Financial Ratio report for review only.Motion to Accept Center's Financial Statement for Period(s) Ending: October, 2024.

- 12.08.24** **MENTAL HEALTH SERVICES REPORT** (*DiDi Thurman*)
- Individuals in Services Report
 - Preliminary HHSC Audit Findings
 - Partnership with UT Tyler
 - Peer Services (Power Point Presentation)
- 12.09.24** **INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT** (*Laurie White*)
- Waivers Home and Community Services (HCS) & Texas Home Living (TxHML)
 - Individual Skills and Socialization (ISS)
 - Intermediate Care Facility (ICF)
 - Texas Workforce Solutions (TWS)
 - Outpatient Biopsychosocial Intervention program (OBI)
 - Vocation Apprenticeship Program (VAP)
 - IDD Provider Telemedicine numbers
- 12.10.24** **QUALITY MANAGEMENT/CONTRACTS REPORT** (*Kellie Walker*)
- Contracts
 - Rights/Abuse, Neglect & Exploitation Allegations
 - Planning
 - QM MH, NTBHA & Substance Abuse
 - IDD
- 12.11.24** **HUMAN RESOURCES REPORT** (*Jessica Ruiz*)
- Staffing Issues
 - Compensation and Benefits
- 12.12.24** **ADJOURNMENT**

Lakes Regional Community Center
Upcoming Board-Related Meetings & Events

Regular Meeting of the Board of Trustees
January 22, 2025
655 Airport Road
Sulphur Springs, Texas

AGENDA ITEM NO. 12.02.24

Approval of Minutes

RECOMMENDATIONS FOR APPROVAL:

- Motion to approve prior Board of Trustees meeting minutes.

Rationale:

Discussion and Approval of Regular Board Meeting Minutes of October 23, 2024 as presented.

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, OCTOBER 23, 2024, 5PM
BOARD MINUTES

AGENDA
NUMBER

TOPIC

10.01.24

CALL TO ORDER

The October 23, 2024 regular meeting of the Lakes Regional Community Center Board of Trustees called to order by Chairperson, Tom Brown at 5:01 PM with a quorum present by Zoom. Chairperson asked for Roll Call.

Members Present (In Person/Zoom):

Tom Brown, Hunt County, Chairperson	Steve Earley, Lamar County
Lisa Heine, Ellis County (Zoom)	Margaret Webster, Kaufman County (Zoom)
Dana Sills, Hopkins County (Zoom)	Jan Brecht-Clark, Ph.D. Delta County (Zoom)
Nancy Leflett, Titis County	Sheriff Ricky Jones, Franklin County (Zoom)
E. P. Pewitt, Morris County	Harold Kennington, Camp County (Zoom)

Members Absent: Shae Green, Rockwall County; Crystal Richardson, Navarro County

Vacant Seat(s): NA

Guest(s): NA

Ex Officio Members Present: Sheriff Martin, Morris County

Ex Officio Members Absent: NA

Management Staff Present: John Delaney, Erwin Hancock, Didi Thurman, Jessica Ruiz, and Larry Jonczak

Management Staff Zoom: Kellie Walker; Laurie White

Management Staff Absent: Erwin Hancock

Board Liaison/Recording Secretary:

Judy Dodd, Board Liaison/Recording Secretary

Tammy Johnson, CFO Administrative Assistant

10.02.24

APPROVAL OF MINUTES

Recommended Board Action:

➤ Approval of Minutes of October, 2024 meeting.

Rational:

Chairperson asked members if they had reviewed the minutes and if there were any corrections or additions. With no corrections or additions, Chairperson asked for motion to approve. Motion made by E. P. Pewitt to approve and seconded by Steve Earley. A sign of aye approved minutes unanimously.

CLOSURE

10.03.24

COMMENTS FROM CITIZENS

➤ NA

CLOSURE

10.04.24 COMMITTEE MEETING REPORT

➤ NA

CLOSURE

10.05.24 RECOMMENDATIONS FOR APPROVAL

➤ NA.

CLOSURE

10.06.24 EXECUTIVE DIRECTOR REPORT (*John Delaney*)

Recommended Board Action:

None: Information only

Rationale:

Prior to John's report, he thanked the Board for the renewal of his contract at the September Closed Executive Session.

Discussion on the following:

➤ **1115 Waiver Update**

- Direct Payment Program – Behavioral Health Services (DPP-BHS)
 - FY2025 brings a change with only one payment component and the uniform dollar increase.
 - Comprises 100% of the DPP BHS funding for the program
 - Delay in final IGT reconciliation for the DPP-BHS FY-22 program.
- CCP Update
 - 2024 CCP reporting portal open
 - All documentation uploaded
 - State of Texas Automated Cost Reporting System (STAIRS) online application is due by November 14, 2024.

➤ **Texas Council Update:**

- Next meeting November 7th update will be presented at the December meeting.

➤ **HHSC Performance Contracts/Grants and Local Initiatives:**

- No updates at this time.

➤ **East Texas Behavioral Health Network (ETBHN)**

- Summit meeting will be held December 10th, to exam current programs such as Texas-CCBHC Primary Care and Care Coordination.
- Jolene Rasmussen will discuss Integrating Mental Health and Primary Care and Implementing Care Coordination.

CLOSURE

10.10.24 FISCAL REPORT (Erwin Hancock)

Recommended Board Action:

- Motion to Accept Center's financial statement for the month(s) of September, 2024.

Rationale:

Discussion on the following:

- Erwin presented September financials for approval.:

- Incomed Statement Recap by Division is pending adjustment for prior year reconciliation.

- One month reported surplus similar to a year ago
- 2 months of 3 payrolls for this year
- Auditors due next week for yearend closing.

- Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to approve financials for the month(s) of September, 2024. Dana Sills made motion to approve with second by E. P. Pewitt. Financials were approved unanimously sign of aye.

CLOSURE

10.10.24 MENTAL HEALTH SERVICES REPORT (Didi Thurman)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **National Council CCBHC-E Rural Services Learning Community**
 - Seven-month program designed to enhance the delivery of mental health and substance use treatment services in rural areas.
 - The learning objectives of this initiative include:
 - ❖ Increasing knowledge and understanding of CCBHC criteria elements to address rural service and access challenges better.
 - ❖ Identifying effective strategies to improve rural CCBHC service alignments.
 - ❖ “Exploring ways to overcome barriers to delivering core CCBHC services in rural settings.
- **Coordinated Specialty Care – First Episode Psychosis Update**
 - Core training completed for our Coordinated Specialty Care program.
 - Program utilizes a wraparound approach to provide early intervention.
- **HHSC QM Mental Health Comprehensive Review:**
 - Preparation for upcoming review.
 - All requested documents have been submitted.
 - There will be an environmental audit of the facility and one of our vehicles.
 - Interview of one adult client and one youth/family requested.
- **Oracle Millennium Behavioral Health Implementation Status Update.**
 - Visited with staff to share their thoughts on how the Electronic Health Record (EHR) is impacting their day.
 - Several challenges and concerns were noted.

CLOSURE

10.10.24 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Waivers Home and Community Services (HCS) & Texas Home Living (TXHML)**
 - One opening remains in Terrell

- Medicaid unwinding clear impact on the end of FY2024
 - Information on new requirements have been received.
 - **Individual Skills and Socialization (ISS)**
 - Held several off-site activities
 - Sulphur Springs will begin its license renewal process in November
 - **Intermediate Care Facilities (ICF)**
 - All four ICF Group Homes have completed 2024 Audit
 - Plan of Corrections are due on 3 homes
 - **Advocacy request for our front-line.**
 - Time To Care: Save Texas Caregivers Now is a coalition dedicated to securing competitive wages for Direct Support Professionals (DSPs).
 - **Texas ABLE account resource:**
 - October is [National Disability Employment Awareness Month](#), a time to recognize the contributions of America's workers with disabilities.
- CLOSURE**

10.10.24 **QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)**

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Contracts**
 - All FY25 expenditures have been executed.
- **Rights/Abuse, Neglect & Exploitation Allegations**
 - APS Investigations: 5
 - HHSC Investigations: 1
- **QM MH, NTBHA & Substance Abuse**
 - Performance Measures: Met all performance measures for September.
 - Site visit October 15th, by the Texas Certified Community Behavioral Health Center (CCBHC).
 - HHSC MH Comprehensive Audit: All requested documentation sent.
 - Superior Audit: Chart Audit from April 1, 2024 – June 30, 2024; overall score was 74.27%.
 - HHSC SUD Facility Inspection: Unannounced facility inspection In Sulphur Springs on September 19, 2024. HHSC accepted our Plan of Correction on October 8, 2024.
 - HHSC SUD Comprehensive Audit: Conducted comprehensive audit from July 8, 2024 – August 13, 2024. Submitted a CAP which HHSC accepted.
- **IDD**
 - IDD Service Target: Missed Target of 167, our target 169
 - HHSC Desk Review: Annual audit in August 2024. Since programmatic and overall scores are above 90% our next audit will be scheduled in 21-24 months. A CAP was submitted to HHSC on October 10, 2024.

10.11.24 **HUMAN RESOURCES REPORT (Jessica Ruiz)**

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

➤ **Staffing issues**

- Headcount: 429 employees and 444 approved FTE's.
- Vacancies: 24 vacancies
- Separations: 7 separations
- Recruitment: Various Sources
- Training and Development: 18 classes with a total of 81 participants.

➤ **Compensation and Benefits:**

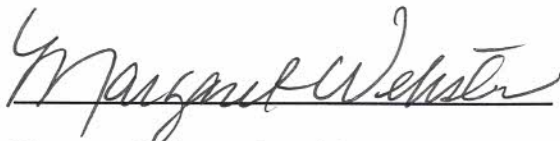
- September benefits report reflects the results of the open enrollment session for FY25 benefits. Four employees enrolled on the enhance plan and one dropped from the Value.
- Covid: Nine employees exposed and tested positive.
- YTD: Have not received any large claims.

CLOSURE

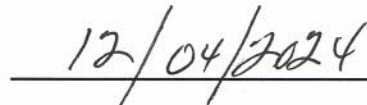
10.12.24 ADJOURNMENT

Chairperson ask for any other matter to discuss if not for motion to adjourn. With no further discussion, Chairperson asked for motion to adjourn. E. P. Pewitt made motion and seconded by Steve Earley. Motion carried unanimously by a sign of aye.

ATTEST:



Margaret Webster, Board Secretary



DATE:



Judy Dodd, Board Liaison/Transcriptionist 11/19/24



AGENDA ITEM NO. 12.03.24

Citizens' Comments

RECOMMENDATIONS FOR APPROVAL:

Public comment(s) may be addressed to the Board of Trustees by community members and/or any interested parties.

Rationale:

Presentations are limited to three (3) minutes per person. The Board reserves the right to limit the number of speakers and/or the length of comment on any topic. Citizens wishing to address the Board must register prior to the start of the meeting and any comments should pertain to an agenda item.

AGENDA ITEM NO. 12.04.24

Committee Meeting Reports

RECOMMENDATIONS FOR APPROVAL:

➤ NA

Rationale:

No recommendations presented.

AGENDA ITEM NO. 12.05.24

Recommendations for Approval:

- NA

Rationale:

No recommendations presented.

AGENDA Item No: 12.06.24
Executive Director's Report:

Recommended Board Action:
None: For Information Only

Rational:

Executive Director Report:

1. 1115 Transformation Waiver Update:

Directed Payment Program – Behavioral Health Services (DPP-BHS)

This program operates on the state fiscal year but the quality measures we report follow the calendar year. The DPP-BHS program includes two components:

- Component 1 (B1-Dollar Increase) is a uniform dollar increase issued in monthly payments to entities participating in the program. As a condition of participation, providers will report on progress made toward certification or maintenance of CCBHC status. Enrolled providers are also required to report on the implementation status of activities foundational to quality improvement, such as telehealth services, collaborative care, integration of physical and behavioral health, and improved data exchange.

Payments are from services provided only to Medicaid Managed Care clients that we serve in the STAR, STAR+PLUS or STAR Kids programs.

DPP Update for October Board Meeting:

- FY2025 brings a change to the DPP-BHS program. There is now only one payment component and the uniform dollar increase is \$41.37 per unit of service in addition to the regular rate. This comprises 100% of the DPP BHS funding for the program.
- Also, HHSC notified Centers that of their final IGT reconciliation for the DPP-BHS FY-22 program. We will receive **\$25,817.84** as the proportional refund of our matching funds for the 2022 program period.

The Public Health Provider – Charity Care Pool (PHP-CCP)

This program provides uncompensated care reimbursement to help cover our costs for services to uninsured and indigent clients. It follows the federal fiscal year calendar of October 1 through September 30.

CCP Update for October Board Meeting:

- The 2024 CCP reporting period is now closed. We submitted our FFY-24 cost report on time through the State of Texas Automated Cost Reporting System (STAIRS) online system. Our final amount due for reimbursement is **\$7,449,977.71** prior to any proportional reduction that could occur if all the CCP claims exceed **\$499,193,0234**, which is the annual limit set by CMS for this program.

On 11/21/24, the Texas Council sent a notice estimating that the total state-wide settlement amount will be **\$617,847,398**. Since this exceeds the federally approved total cap, we should expect a possible 19% reduction to our claim. The final reduction percentage will not be determined until after HHSC completes reviews and adjustments to finalize the cost reports.

2. Texas Council Update:

The Quarterly Texas Council Executive Directors met this month on November 7th. Much of the discussion concerned the upcoming legislative session and the addition of many new legislators that will start in January.

HHSC's current legislative appropriation and exceptional item requests were also highlighted. The TX Council summary document of the LAR request is attached to this report.

3. HHSC Performance Contracts/Grants and Local Initiatives.

- On November 19th HHSC released their FY 26 Substance Use Treatment Services-HHS0015355 State Procurement Notice. This was part of their periodic state wide procurement process to re-bid all of their SUD contracts. We currently have several of these contracts and will be submitting our applications to renew those for another 5-year period. The deadline to submit applications is 1/14/25.
- North Texas Behavioral Health Authority (NTBHA): No updates currently
- ECI

HHSC sent out requests for applications for the Texas Early Childhood Intervention (ECI) program. This application is for all current ECI providers and has a submission deadline of 1/17/25.

4. East Texas Behavioral Health Network (ETBHN)

- ETBHN will hold a summit meeting on December 10 for member centers examining current program examples of Texas-CCBHC Primary Care and Care Coordination service models. The meeting will be facilitated by special guest speaker, Jolene Rasmussen, who will discuss Integrating Mental Health and Primary Care, and Implementing Care Coordination.



Texas Council
on Community Mental Health Services

Legislative Appropriation Request (LAR) FY2026-27 HHSC Exceptional Item (EI) Highlights

EI1 Maintain Client Services Cost Growth

FY26 \$186M HCS; \$19M TXHML; \$15M BH Waiver Amendment (YES and HCBS-AMH)

FY27 \$172M HCS; \$19M TXHML; \$17.5M BH Waiver Amendment

Request to maintain Medicaid and CHIP cost growth provides for incremental cost increase in 26-27 over 2025 levels for all acute and Long-term Services and Supports (LTSS).

EI5 Federal Cuts related to Women's and Children's Health Services

FY26 \$7.6M Early Childhood Intervention (ECI)

FY27 \$10.4M ECI

ECI caseload is expected to continue to grow at a rate of approximately 3.5% per year. This exceptional item is intended to ensure ECI can fund continued caseload growth. The ECI funds requested under this exceptional item are intended to be allocated to ECI subrecipients to provide direct client services for children and families

EI12 Children's Mental Health Strategic Plan

FY26 \$30,000,003

FY27 \$30,000,003

Currently allocated in Community Mental Health Services with a placeholder in Substance Use Prevention, Intervention and Treatment and Behavioral Health Waiver Plan Amendment.

This exceptional item (EI) seeks funding to continue addressing recommendations from the Mental Health Roadmap as well as the Children's Behavioral Health Strategic Plan to further improve behavioral health services in Texas. This EI contains strategic behavioral health funding requests to improve the availability of behavioral health services in Texas and is underpinned with the recognition that HHSC is responding to an increase in the number of Texans in need of behavioral health services, at more access points (jails, emergency rooms, schools).

(a) This EI funds behavioral health services and supports to expand programs designed for children and youth. The following initiatives support the children and youth population, including those with high acuity and complex needs, at imminent risk of relinquishment to the Department of Family Services, or in state conservatorship:

- Youth Crisis Outreach Teams;
- Youth Empowerment Services;
- Residential Treatment Centers; and
- Children's Statewide Strategic Plan Recommendations.

(b) This request also expands crisis services through local mobile crisis outreach teams and crisis facilities, allowing services in the least restrictive environment and decreasing emergency department visits, inpatient hospitalizations, and number of arrests.

EI15 Reduce Medicaid Waiver Interest Lists

FY26 \$1 placeholder

FY27 \$1 placeholder

Medicaid long-term-care (LTC) waiver programs provide home and community-based services as an alternative to institutional care. Texas Medicaid operates 6 LTC waiver programs: Home and



Texas Council on Disability Services

Community-based Services, Community Living Assistance and Support Services, Deaf Blind with Multiple Disabilities, Texas Home Living, Medically Dependent Children Program (MDCP), and STAR-PLUS Home and Community-Based Services. Demand for these programs frequently exceeds capacity and HHSC maintains an interest list for each.

E117 Increasing Services for People with Disabilities

FY26 \$6.8M Non-Medicaid Developmental Disability Community Services (General Revenue-IDD)

FY27 \$6.8M General Revenue-IDD

IDD Outpatient Mental Health: Texas can improve outcomes for people with intellectual or developmental disabilities (IDD) by expanding outpatient mental health service sites to all 39 LIDDAs, allowing more children with IDD who also have mental health or behavioral needs to remain in their communities and in their homes with loved ones. Currently available at only five (5) Local IDD Authorities, IDD Outpatient Mental Health: Mental health services play a crucial role in alleviating strain felt by providers and families alike in assisting children with IDD to live in the community successfully and reducing more costly institutionalization. These services are unique in nature and not funded in other IDD service arrays. The Texas Judicial Commission on Mental Health (JCMH) has indicated support for statewide implementation and the Children's Mental Health Strategic Plan – which is being finalized – also recommends program expansion.

E124 Consolidated Rate Request

FY26 \$1 placeholder

FY27 \$1 placeholder

HHSC has identified 5 categories of reimbursement rates where HHSC believes a reimbursement rate increase would positively impact client's access to high quality care. The top categories for reimbursement rates that HHSC has identified are:

- Guardianship Services
- Autism and Peer Support Services – Post-Implementation Utilization Reviews have shown lower than expected utilization growth.
- IMD Medicaid & Community Inpatient bed day rates – Medicaid rates have not been increased since 2007 and are significantly lower than rates for similar services.
- Community-based Nursing Services, including Private Duty Nursing
- Community Attendant Services – Although this service type did receive an increase to the minimum floor rate during the 88th Legislative Session (from \$8.11 to \$10.60), providers continue to report issues attracting additional staff to the workforce.

The Community Attendant Services category would impact the Direct Support Professionals within Community ICF and associated Community Medicaid Waivers (HCS and TxHmL).

Additional EI from Texas Department of Criminal Justice LAR

E16 Texas Correctional Office on Offenders with Medical and Mental Impairments

FY26 \$6M

FY27 \$6M

Funding for the Texas Correctional Office on Offenders with Medical or Mental Impairments (TCOOMMI) of \$5.9 million for contracted local mental health authorities to meet current demands. This funding would provide for 15 caseloads to serve approximately 890 clients within continuity of care, transitional case management, and intensive case management that were reduced in the current biennium due to increased costs.

AGENDA ITEM NO. 12.07.24

Fiscal Reports

RECOMMENDATIONS FOR APPROVAL:

- Center's 4th Quarter Financial Ratio report.
- Center's financial statement for the month(s) of October, 2024.

Rationale:

- Review and take action to approve Center's financial statement for the month(s) of October, 2024.

Lakes Regional Community Center
Financial Report
For the Month of October 2024

Erwin Hancock
Chief Financial Officer

November 25, 2024

**Lakes Regional Community Center
Financial Report Outline**

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II. Balance Sheet	Page 2
III. Income Recap by Division	Page 3
Comparative Income Statement	Pages 4-5
Statement of Revenues & Expenditures	Page 6
IV. Related Data	Pages 7-8
V. Financial Ratios Report – Q4 FY24	Page 9

Lakes Regional Community Center
 Financial Summary for the Month Ending October 31, 2024

Profit and Loss Summary

	Current Month	Year to Date
Revenues	\$3,752,585	\$7,171,960
Expenses	\$3,577,330	\$5,852,627
Net Income	\$175,255	\$1,319,332

Balance Sheet Summary

	Current YTD as of October 31, 2024	Last YTD as of October 31, 2023	Year to Year Change
Total Assets	\$43,774,811	\$37,974,480	\$ 5,800,331
Total Liabilities	\$9,495,862	\$5,115,949	\$ 4,379,913
Fund Balance	\$34,278,949	\$32,858,531	\$ 1,420,418

Lakes Regional Community Center
Balance Sheet

	As of 10/31/2024	As of 10/31/2023	Net Change
Current Assets			
Cash	\$ 22,675,241	\$ 20,518,568	\$ 2,156,673
Accounts Receivable	4,959,158	4,099,814	859,344
Other Current Assets	1,901,108	854,655	1,046,453
Total Current Assets	\$ 29,535,507	\$ 25,473,037	\$ 4,062,470
Long-Term Assets			
Fixed Assets (net of depreciation)	\$ 10,572,590	\$ 8,625,080	\$ 1,947,510
Other Long-Term Assets	3,666,714	3,876,363	(209,649)
Total Long-Term Assets	\$ 14,239,304	\$ 12,501,443	\$ 1,737,861
Total Assets	\$ 43,774,811	\$ 37,974,480	\$ 5,800,331
Current Liabilities			
Accounts Payable	\$ 1,090,496	\$ 968,290	\$ 122,206
Accrued Expenses	1,066,373	656,137	\$410,236
Short-term Debt	3,672,279	(384,841)	4,057,120
Total Current Liabilities	\$ 5,829,148	\$ 1,239,586	\$ 4,589,562
Long-term Debt	\$ 3,666,714	\$ 3,876,363	\$ (209,649)
Total Long-Term Debt	\$ 3,666,714	\$ 3,876,363	\$ (209,649)
Total Liabilities	\$ 9,495,862	\$ 5,115,949	\$ 4,379,913
Investment In General Fund Assets	\$ 11,223,975	\$ 8,625,080	\$ 2,598,895
Fund Balance at Beginning of Year	23,054,974	24,233,451	(1,178,477)
Total Equities and other Credits	\$ 34,278,949	\$ 32,858,531	\$ 1,420,418
Total Liabilities, Equities and other Credits	\$ 43,774,811	\$ 37,974,480	\$ 5,800,331

Lakes Regional Community Center
Income Statement Recap by Division
As of October 31, 2024

Division	Current Month	Year to Date
Mental Health Adult	\$ 85,127	\$ 707,519
Mental Health C&A	7,545	35,685
Substance Abuse	41,823	85,118
IDDP	83,785	326,869
IDDA	24,575	225,357
ECI	(2,231)	26,598
Other	<u>\$ (65,369)</u>	<u>\$ (87,814)</u>
Total Lakes	<u>\$ 175,255</u>	<u>\$ 1,319,332</u>

Other	Current Month	Year to Date
Hospitality House	\$ 2,783	\$ 6,668
Mental Health First Aid	\$ 5,448	\$ 8,641
CCBHC/CMHC SAMSHA Grants	\$ (71,485)	\$ (110,635)
Expending Fund Raising	\$ (3,128)	\$ (3,268)
Administration	\$ 1,013	\$ 10,780
	<u>\$ (65,369)</u>	<u>\$ (87,814)</u>

Lakes Regional Community Center
Comparative Income Statement for the Month ended October 31, 2024

	<u>10/31/2024</u>	<u>10/31/2023</u>	Variance	Var %
Revenues				
General Revenue IDD	\$196,729	\$222,828	(\$26,098)	-12%
General Revenue MH	\$801,970	\$718,877	\$83,093	12%
Early Childhood Intervention Revenue	\$201,778	\$162,175	\$39,603	24%
Charity Care Pool / DPP	\$682,093	\$643,573	\$38,519	6%
NTBHA Revenue	\$240,302	\$218,987	\$21,316	10%
Medicaid Revenue	\$296,283	\$274,444	\$21,839	8%
Medicare Revenue	\$4,172	\$6,754	(\$2,582)	-38%
HCS Revenue	\$412,271	\$447,168	(\$34,897)	-8%
Managed Care Revenue	\$114,703	\$132,164	(\$17,462)	-13%
Private Insurance	\$42,664	\$17,244	\$25,419	147%
Client Fees	\$5,596	\$4,917	\$680	14%
Other Revenue	\$754,024	\$806,263	(\$52,238)	-6%
Total Revenues	\$3,752,585	\$3,655,394	\$97,191	3%
Expenses				
Salaries and Wages	\$1,782,274	\$1,666,334	\$115,939	7%
Employee Benefits	\$656,300	\$603,550	\$52,750	9%
Staff Training	\$9,526	(\$1,593)	\$11,119	-698%
Furniture and Equipment	\$7,545	\$112,306	(\$104,760)	-93%
Maintenance and Repairs	\$5,660	\$0	\$5,660	100%
Utilities	\$24,204	\$11,875	\$12,329	104%
Client Support	\$9,715	\$7,763	\$1,952	25%
Supplies	\$21,085	\$33,255	(\$12,169)	-37%
Vehicle Maintenance	\$3,562	\$10,620	(\$7,059)	-66%
Insurance Costs	\$34,472	\$30,634	\$3,838	13%
Debt Service	\$45,966	\$36,973	\$8,993	24%
Other Expenses	\$977,021	\$833,017	\$144,004	17%
Total Expenses	\$3,577,330	\$3,344,734	\$232,597	7%
Net Surplus/(Deficit)	\$175,255	\$310,660	(\$135,405)	-44%

Lakes Regional Community Center
Comparative Income Statement for the Period ended October 31, 2024

	YTD ended 10/31/2024	YTD ended 10/31/2023	Variance	Var %
Revenues				
General Revenue IDD	\$400,004	\$433,109	(\$33,104)	-8%
General Revenue MH	\$1,563,626	\$1,434,230	\$129,396	9%
Early Childhood Intervention Revenue	\$328,012	\$230,563	\$97,449	42%
Charity Care Pool / DPP	\$1,364,529	\$1,331,833	\$32,696	2%
NTBHA Revenue	\$472,365	\$436,883	\$35,482	8%
Medicaid Revenue	\$573,920	\$547,033	\$26,888	5%
Medicare Revenue	\$7,040	\$9,266	(\$2,227)	-24%
HCS Revenue	\$780,367	\$821,090	(\$40,724)	-5%
Managed Care Revenue	\$204,333	\$261,371	(\$57,038)	-22%
Private Insurance	\$62,751	\$35,654	\$27,098	76%
Client Fees	\$7,733	\$7,586	\$147	2%
Other Revenue	\$1,407,278	\$1,627,892	(\$220,614)	-14%
Total Revenues	\$7,171,960	\$7,176,510	(\$4,550)	0%
Expenses				
Salaries and Wages	\$2,677,231	\$2,700,296	(\$23,065)	-1%
Employee Benefits	\$984,935	\$991,348	(\$6,414)	-1%
Staff Training	\$17,517	\$11,509	\$6,008	52%
Furniture and Equipment	\$8,621	\$121,879	(\$113,257)	-93%
Maintenance and Repairs	\$36,262	\$34,673	\$1,589	5%
Utilities	\$72,714	\$56,507	\$16,208	29%
Client Support	\$14,813	\$18,936	(\$4,123)	-22%
Supplies	\$43,177	\$58,110	(\$14,933)	-26%
Vehicle Maintenance	\$9,251	\$19,166	(\$9,915)	-52%
Insurance Costs	\$66,011	\$57,981	\$8,030	14%
Debt Service	\$88,553	\$73,946	\$14,607	20%
Other Expenses	\$1,833,543	\$1,667,112	\$166,431	10%
Total Expenses	\$5,852,627	\$5,811,462	\$41,165	1%
Net Surplus/(Deficit)	\$1,319,332	\$1,365,048	(\$45,716)	-3%

Lakes Regional Community Center
Statement of Revenues and Expenditures
For the Period Ending October 31, 2024

Revenues	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Total
Local	\$ 93,533	\$ 143,280	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 236,813
State Programs	1,667,774	1,785,771	-	-	-	-	-	-	-	-	-	-	3,453,546
Federal Programs	1,348,842	1,510,508	-	-	-	-	-	-	-	-	-	-	2,859,350
Interest Income	77,162	72,723	-	-	-	-	-	-	-	-	-	-	149,885
North Texas BH Assoc	232,063	240,302	-	-	-	-	-	-	-	-	-	-	472,365
TOTAL REVENUES	\$ 3,419,374	\$ 3,782,585	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,171,960
Expenditures													
Current:													
Salaries & Wages	\$ 894,857	\$ 1,782,274	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 2,677,231
Employee Benefits	328,635	656,300	-	-	-	-	-	-	-	-	-	-	984,935
Other Operating Expenses:													
Client Respite	2,075	7,286	-	-	-	-	-	-	-	-	-	-	9,361
HCS Contract	119,882	123,767	-	-	-	-	-	-	-	-	-	-	243,649
Consult/Pro Svcs - External	6,900	6,473	-	-	-	-	-	-	-	-	-	-	13,373
Contracts with Other Orgs-Ext	386,564	433,846	-	-	-	-	-	-	-	-	-	-	820,409
ICF/MR Quality Assurance Fees	6,721	6,945	-	-	-	-	-	-	-	-	-	-	13,666
TX/HML Contracts	5,224	7,266	-	-	-	-	-	-	-	-	-	-	12,490
Contracted Lab Services	825	330	-	-	-	-	-	-	-	-	-	-	1,155
Staff Development/Training	7,991	9,526	-	-	-	-	-	-	-	-	-	-	17,517
Non-Clinical Contracts with Others	6,233	7,424	-	-	-	-	-	-	-	-	-	-	13,657
Pharmaceuticals/Supplies	6,839	14,774	-	-	-	-	-	-	-	-	-	-	21,613
Atypical Meds	1,601	3,731	-	-	-	-	-	-	-	-	-	-	5,332
Patient Asst Programs/Filing Fees	769	641	-	-	-	-	-	-	-	-	-	-	1,410
Training and Travel	16,567	50,902	-	-	-	-	-	-	-	-	-	-	67,469
Consumable Supplies	22,092	21,085	-	-	-	-	-	-	-	-	-	-	43,177
Building Capital Outlay	460	-	-	-	-	-	-	-	-	-	-	-	460
Furniture/Equipment over \$5,000	0	-	-	-	-	-	-	-	-	-	-	-	0
Computer Capital Outlay	15,430	-	-	-	-	-	-	-	-	-	-	-	15,430
Furniture/Equipment under \$5,000	1,076	7,545	-	-	-	-	-	-	-	-	-	-	8,621
Copier Equipment Rental	8,660	7,876	-	-	-	-	-	-	-	-	-	-	16,537
Computer Equipment Under \$5,000	6,034	1,114	-	-	-	-	-	-	-	-	-	-	7,148
Other Monthly Expenses	12,980	48,979	-	-	-	-	-	-	-	-	-	-	61,960
Computer Software Support Fees	36,859	26,524	-	-	-	-	-	-	-	-	-	-	63,383
Computer Software Fees for HR System	10,725	11,838	-	-	-	-	-	-	-	-	-	-	22,563
Bad Debts	155,106	120,310	-	-	-	-	-	-	-	-	-	-	275,416
Building Rent, Repair, Maintenance	(1,871)	-	-	-	-	-	-	-	-	-	-	-	(1,871)
Building Rent to Other Programs	5,689	3,562	-	-	-	-	-	-	-	-	-	-	9,251
Vehicle Operating Expense	10,366	note2	-	-	-	-	-	-	-	-	-	-	10,345
Vehicle Fuel Costs	48,520	24,204	-	-	-	-	-	-	-	-	-	-	72,724
Non-Client Utilities	20,156	29,114	-	-	-	-	-	-	-	-	-	-	49,270
Telecommunications	4,694	6,310	-	-	-	-	-	-	-	-	-	-	11,004
Data Connect/Internet Access	2,500	2,500	-	-	-	-	-	-	-	-	-	-	5,000
Crisis Hotline Answering Svc	31,539	34,472	-	-	-	-	-	-	-	-	-	-	66,011
Insurance	9,098	9,715	-	-	-	-	-	-	-	-	-	-	18,813
Client Support Costs	12,285	14,758	-	-	-	-	-	-	-	-	-	-	27,044
Client Reimbursable Services	2,466	7,896	-	-	-	-	-	-	-	-	-	-	10,362
NTBHA Supported Housing	42,587	45,966	-	-	-	-	-	-	-	-	-	-	88,553
Debt Service	20,065	20,040	-	-	-	-	-	-	-	-	-	-	40,105
DPP BHS Prem Tax Risk Adm'n	269	268	-	-	-	-	-	-	-	-	-	-	537
COVID-19 Expenses	0	56	-	-	-	-	-	-	-	-	-	-	56
ECI Client Support Costs	360	360	-	-	-	-	-	-	-	-	-	-	720
Expanding Fund Raising Funds	336	348	-	-	-	-	-	-	-	-	-	-	684
Program Indirect	10,003	21,026	-	-	-	-	-	-	-	-	-	-	31,029
LRM-HMRC Board Expenses	1,051,704.41	\$ 1,138,756.68	-	-	-	-	-	-	-	-	-	-	\$ 2,190,461
Expanding Empowerment Funds	2,275,297	367,7330	-	-	-	-	-	-	-	-	-	-	5,852,627
Service Costs: Unallowable	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Other Operating Expenses	\$ 1,144,078	\$ 3,175,255	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,319,333
TOTAL EXPENDITURES													
Excess (deficiency) of revenues over expenditures													

Lakes Regional Community Center

FY25 Aged Accounts Receivable

OCTOBER

Accounts Receivable Description	GL A/R Balance	OCT Current	SEP 30 Day	AUG 60 Days	JUL 90 Days	Jun & prior 120 +
MAC Adm Claim	900,580.37	145,681	145,681	143,825	143,825	321,568
Medicaid	472,915.23	267,675	21,305	21,728	19,968	142,240
Medicare	7,945.10	3,628	1,028	666	221	2,402
Private Insurance	70,375.96	19,299	12,478	7,817	4,129	26,653
Chip	1,252.96	279	30	554	27	363
MANAGED CARE:						
Amerigroup	34,704.53	28,226	933	1,682	797	3,066
Superior (Cenpatico)	26,885.15	22,311	79	984	1,059	2,453
Optum	29,960.64	20,434	1,571	1,643	1,102	5,211
Cigna	327.61	-	-	-	-	328
Texas Childrens Plan	3,470.73	2,380	142	360	341	248
Beacon	12,922.82	10,740	113	100	138	1,833
Molina	60,273.31	28,215	15,958	6,428	756	8,916
Aetna Better Health	3,212.93	1,997	218	-	189	809
Cooks Children	100.08	100	-	-	-	-
Texas Home Living - North **	30,112.06	29,961	151	-	-	-
Texas Home Living - South **	9,992.76	6,235	3,758	-	-	-
HCS - North **	286,736.99	286,737	-	-	-	-
HCS - South **	161,087.99	93,894	67,194	-	-	-
VAP (Vocational Apprenticeship)	36,933.34	19,986	16,948	-	-	-
Reimbursable Svcs-TxHmL North & South	2,957.20	2,687	-	270	-	-
Reimbursable Svcs-HCS North	6,291.04	3,195	-	2,731	-	366
Reimbursable Svcs-HCS South	4,705.00	4,705	-	-	-	-
HCS Rm/Brd	-	-	-	-	-	-
ICF Residential Homes	173,687.01	126,272	35,482	5,540	5,681	712
Block Grant/TANF-Title XX Gen Revenue	47,404.00	23,702	23,702	-	-	-
CCBHC Samsha Grant (799) 1370-6500	169,913.15	-	-	113,281	56,633	-
MCOT-Hotline ARPA	10,887.22	3,674	4,132	-	-	3,081
HR133-Outpatient Cap Activity **	76,929.88	13,186	14,554	-	19,142	30,048
Coordinated Specialty Care	119,385.55	67,693	27,577	24,115	-	-
FEMA Grant ISP	54,846.35	13,459	8,659	8,368	22,834	1,526
MP Coffee House	3,274.18	2,900	374	-	-	-
CCP (Charity Care Pool)	1,111,876.00	555,938	555,938	-	-	-
Supported Employment	-	-	-	-	-	-
Day Hab Billings (Private Providers)	50,872.58	26,089	14,751	3,357	5,243	1,432
1048 IDD Billed Svcs	9,727.37	5,098	4,630	-	-	-
ECI Grant Revenue	142,401.12	142,401	-	-	-	-
ECI Priv Ins	26,168.75	14,988	2,125	2,856	1,538	4,663
ECI Medicaid	38,553.24	38,094	214	119	-	127
ECI Managed Care	71,440.96	62,172	2,380	1,746	1,214	3,930
ECI Chip	717.14	259	-	37	37	384
A/R Other Employees	666.17	666	-	-	-	-
A/R Employee Insurance (Cobra)	117.12	-	-	-	-	117
TCOOMMI GRANT	87,335.69	33,359	24,666	29,311	-	-
TDCJ Contract-Greenville **	32,400.98	8,761	8,010	11,669	864	3,097
TDCJ - Sherman/Bonham/Paris **	93,552.62	27,591	19,941	4,317	38,878	2,827
Fannin County Drug Court	6,400.00	3,400	3,000	-	-	-
Hopkins County Drug Court	3,500.00	3,500	-	-	-	-
Titus County Drug Court	1,000.00	1,000	-	-	-	-
DSHS Region 3	15,376.33	15,376	-	-	-	-
DSHS Region 4	21,386.90	21,387	-	-	-	-
DSHS MHFA Outreach	28,972.22	15,478	13,495	-	-	-
ICF Upper Payment Limit	131,648.00	33,335	33,335	32,489	32,489	-
SAC Prog -Hunt County	39.14	39	-	-	-	-
Comm Education (Curt Pitton)	5,146.75	5,147	-	-	-	-

Accounts Receivable Description	GL A/R Balance	OCT Current	SEP 30 Day	AUG 60 Days	JUL 90 Days	Jun & prior 120 +
Misc A/R 1320-1200 - \$179,132.28						
**FY24 ECI 807 Superior DPP(2) reimb	22,914.83	-	-	22,915	-	-
**FY22 DPP IGT Settle-up	25,817.84	-	-	25,818	-	-
**SEP DPP1 scorecard pmt due	2,900.68	-	2,901	-	-	-
**OCT DPP1 scorecard pmt due	127,498.93	127,499	-	-	-	-
Misc Revenue - 1370-1200 - \$80,655.01						
**FY23 Aud Adj DPP Tx Council Prelim IGT	39,423.21	-	-	-	-	39,423
**Tarpley Rent Reduction (sewer)	3,175.00	-	-	-	-	3,175
**FY24 Forfeiture Balance	38,056.80	-	38,057	-	-	-
FY25		GL bal	bal ck			
OCT Bal Due	4,959,157.81	4,959,157.81	\$ -			

Financial Ratios Lakes Regional Community Center

For period ended Aug 31, 2024
Unaudited

Current Ratio:		
Current Assets	\$	27,943,848
Current Liabilities	\$	5,155,707
Ratio		5.42
	Greater than 1.5?	yes

Tangible Net Worth		
Equity	\$	31,232,759
Subordinated debt		
Intangible Assets		
Adjusted	\$	31,232,759
Debt/Worth Ratio:		
Total Liabilities	\$	9,034,046
Tangible Net Worth	\$	31,232,759
Ratio		0.29
	Less than 2.0?	yes

Cash Flow Coverage		
Net Income	\$	(616,194)
Add Depreciation	\$	-
Add Interest Expense	\$	124,178
Cash Flow Available	\$	(492,016)
Debt Service	\$	357,357
Cashflow Surplus	\$	(849,373)
Ratio		-1.38
	Greater than 1.0?	no

Days Cash on Hand		
Cash and Equivalents	\$	19,354,759
Annual Expenditures (budgeted)	\$	43,107,189
Daily Expenditure	\$	118,102
Days Cash on hand		164

AGENDA ITEM NO. 12.08.24
Behavioral Health Director

Recommended Board Action:
None. Informational purposes only.

Rationale:

1. Individuals in Services Report

- Report Attached
 - Adult (AMH)
 - Child and Adolescents (CMH)
 - Substance Use Disorder Services (SUD)
 - Texas Correctional Office on Offenders with Medical or Mental Impairments (TCOOMMI)
 - Probation
 - Parole
 - Assertive Community Treatment (ACT)
 - Highest Level of Care of Outpatient Care
 - Individuals Receive 10 Hours Services/Month
 - Coordinated Specialty Care-First Episode Psychosis (FEP)
 - Intensive Outpatient Mental Health Treatment for Young People (Ages 15-30) Experiencing Early Onset Psychosis
 - Greenville Coffee House Encounters

2. Preliminary HHSC Audit Findings

- Medical-100%
- Operations-100%
- Quality Management-100%
- Personnel-100%
- Clinical Records-100%
- PASSR Policy and Procedures-100%
- PASSR Personnel-100%
- PASRR Mental Illness (MI)-11 Findings (There was a change in the tool and MI PASSR was expanded)

3. Partnership with UT Tyler

- Continue discussions with UT Tyler about placing 3rd year psychiatric residents in Mt. Pleasant Clinic to gain psychiatric experience

4. Peer Services

- PowerPoint Presentation

Behavioral Health Individuals in Services by County of Residence

Counties Served	General Revenue			TCOOMMI		North Texas			GR & NTX	SUD			Total in Services
	AMH	CMH	CSC - FEP	Probation	Parole	AMH	CMH	Coffee House	ACT	Adult	Youth	Education Classes	
Camp	114	9	3	0	2				4				132
Delta	40	8	0	1	1				0				50
Franklin	83	8	0	3	2				4				100
Hopkins	327	37	6	16	4				3	20			413
Lamar	632	80	0	2	18				2	36			770
Morris	137	13	0	1	1				2				154
Titus	269	24	3	1	4				7	34			342
Hunt						723	172	154	13	41	21	23	1147
Kaufman						414	95		26	12			547
Rockwall						685	215		0	7			907
Fannin										38			38
Grayson										39			39
Total	1602	179	12	24	32	1822	482	154	61	227	21	23	4639

As of 11/15/24

1. **Waivers -Home and Community Services (HCS) & Texas Home Living (TXHML):**
 - HCS Host Home individual is moving to Terrell Group Home 12/01/24.
 - One individual on Temporary Suspension from Paris Group Home.
 - IDD Provider's Community Support position was filled in Corsicana.
 - A critical issue was noted in an Intermittent Survey and all staff were retrained in Abuse, Neglect & Exploitation (ANE) and citation was cleared.

2. **Individual Skills and Socialization (ISS):**
 - Ennis ISS Lead Trainer position has been filled.
 - Private Provider monthly revenue for ISS is almost where we were pre-covid.
 - The ISS programs were quite active in October, featuring a variety of activities. Highlights included Halloween parties, costume contests, games with prizes, fall crafts, and baking events. Members of the Aktion Club (Kiwanis) continued their volunteer efforts at the food bank and distributed candy in the Square alongside the Fire Department. Volunteers also taught individuals how to use looms, a skill that is becoming rare in some parts of the country. Additionally, a group organized an indoor camping overnight excursion at the ISS center, where everyone had a great time. A visit to Walls Pumpkin Farm in Terrell was another popular activity, with many ISS programs attending.

3. **Intermediate Care Facility (ICF):**
 - Survey follow up visits at Ermine and Windy Hill Group Homes went well.
 - One opening at our Sayle Street Group Home in Greenville.

4. **Texas Workforce Solutions (TWS):**
 - Employment staff registered for CEU's for Supported Employment Credentials/Endorsement at UNT to continue as a Community Rehab Provider (CRP).

5. **Outpatient Biopsychosocial Intervention program (OBI):**
 - Collaborative Care Services including skills training were provided to 30 individuals and their families across multiple counties: Ellis (4), Hopkins (2), Hunt (10), Kaufman (8), Morris (2), and Rockwall (4).
 - 1 new enrollment in Hunt County.
 - Maintained stability in the community with no reported calls to other crisis teams.
 - Achieved positive outcomes with no reported arrests or mental health hospital admissions.

6. **Vocational Apprenticeship Program (VAP):**
 - 11- Apprentices in Lamar, 1 Apprentice in Kaufman County as required for VAP grant.
 - 9- Worksites including Paris Junior College, Schlotzsky's, Legend's Healthcare, Paris Regional Health, Prime Senior Service, Spring Lake Assisted Living & Memory Care, Handy Man Services, Stop-N- Drop Daycare, & Lake Regional Community Center
 - Apprentices are learning skills of an Activity Assistant, Assistant Handyman, Lobby Attendant, Linen Attendant, Child Care Provider, Housekeeping, Dishwashers, Food Aides, Clerical Office Assistant, and an Administrative Clerk.

7. **IDD Provider Telemedicine numbers:**
 - Follow-ups (113) = Corsicana -16, Greenville -27, Mt. Pleasant -11, Paris -7, Sulphur Springs-7, Terrell -24, Waxahachie -21, No Shows -21, New Evals -4, and Hospital Discharges - 0.

AGENDA ITEM NO. 12.10.24

Contracts & Quality Management Report

1. CONTRACTS

- ECI RFA: Lakes received notice that the RFA for ECI services was posted on November 21, 2024. The RFA is due by January 17, 2025 to HHSC.
- SUD RFA: Lakes received notice that the RFA for SUD services was posted November 19, 2024. The RFA is due by January 14, 2025 to HHSC.
- NTBHA: Lakes received an amendment to extend the contract to August 31, 2025. The amount for outpatient capacity expansion decreased from \$13,225 to \$6,612.50.

2. RIGHTS/ABUSE, NEGLECT & EXPLOITATION ALLEGATIONS

- APS Investigations
 - 1 MH Mt. Pleasant – From January 2024
 - 3 MH Greenville – From March 2024
 - 1 SUD – From May 2024

3. PLANNING

- LPND: The Local Planning Network Development Plan (LPND) was posted on our website on November 27, 2024.

4. QM MH, NTBHA & SUBSTANCE ABUSE

- Performance Measures: We missed Hospital 30-day readmission in October at 14.29%. No more than 10.2% of adults and children who are discharged from a state hospital or PPB shall be readmitted within 30 days of discharge.
- HHSC MH Comprehensive Audit: We received preliminary findings for PASRR and mystery caller. A corrective action plan will be due 30 days after the final report is received. We received 100% for all other sections.
- CMH Fidelity Audit: QM conducted the annual fidelity audits on Nurturing Parent, TF-CBT, Seeking Safety, and START for GR and NTBHA. QM recommends continued documentation training.
- Board Training Audit: QM conducted a board training audit for FY 25 in October, all members of the board have received training.
- Superior Audit: Superior will conduct a chart audit between December 9-19, 2024.
- Treatment Plan Audit: QM conducted a pre-training treatment plan audit with an overall score of 73%. The EHR manager conducted a competency assessment to determine if staff knew the steps needed to create and update a treatment plan in Millennium. Staff were trained between October 22, 2024, and November 14, 2024. QM will conduct a post-training treatment plan audit and the EHR Manager will conduct a post-training competency assessment to determine if staff retained the steps needed to create and update treatment plans.

5. IDD

- IDD Service Target: We met our service target at 172, our target is 169.
- LIDDA CAP Audits:
 - PASRR: 0 charts scored below 70%, overall score was 91%
 - ECC: 0 charts scored below 70%, overall score was 100%
 - HCS: 0 charts scored below 70%, overall score was 91%
 - CFC: 3 charts scored below 70%, overall score was 80%
 - QA: 4 charts scored below 70%, overall score 20%
 - This low score is due to not having Identification of Preferences (IOP) forms in the record.

AGENDA ITEM NO. 12.11.24

Human Resources Report

Recommended Board Action:

None; information only.

1. Staffing Issues

➤ Headcount

We had a total of 449 authorized FTEs and 436 employees in the month of October. We filled 12 positions, ten of which were new hires and two internal transfers. We ended the month with 17 vacancies.

➤ Separations

We had three separations two of them were neutral separations due to employees not being able to return to work from FMLA and one voluntary due to illness.

➤ Recruitment

Some of the sources used to advertise our openings were Indeed, Newspapers, Colleges and Universities website, Facebook, Texas Workforce Commission website, and Chambers of Commerce. We are attending monthly job fairs with Texas Workforce Solutions.

➤ Training and Development

We had 22 classes with a total of 168 participants, 89 of these were community participants who attended YMHFA (*Youth Mental Health First Aid*), and AMHFA (*Adult Mental Health First Aid*). Trainings for employees were CPR (*Cardio Pulmonary Resuscitation*), SAMA (*Satori Alternatives for Managing Aggression*), and ASIST (*Applied Suicide Intervention Skills Training*).

2. Compensation & Benefits

➤ We did not have any COVID reports for the reporting month.

➤ So far we have two large claims, these are not exceeding the stop loss limit.

