#### LAKES REGIONAL COMMUNITY CENTER Regular Meeting of the Board of Trustees Wednesday, SEPTEMBER 25, 2024, 5 PM

#### MEETING TO BE HELD IN PERSON AND VIA ZOOM AVAILABLE TO THE PUBLIC:

You are invited to the LRCC Board of Trustees Meeting.

Topic: Board of Trustee's Meeting Location: 400 Airport Road, Terrell, Texas Date and Time: Wednesday, Sept. 25<sup>th</sup>, 5:00 PM

Join Zoom Meeting https://us06web.zoom.us/j/82928982782?pwd=oQ0LjiNBB4bMHHkN77LINvdhJTDTxa.1

Meeting ID: 829 2898 2782 Passcode: 041687

Dial by phone (audio only): 1-346-248-7799 Meeting ID: 829 2898 2782 Passcode: 041687

## AGENDA

AGENDA Number	ТОРІС			
09.01.24	CALL TO ORDER			
0,01124	Roll Call / Introduction of Guest.			
09.02.24	APPROVAL OF MINUTES			
	<ul> <li>Regular Board Meeting Minutes of August 28, 2024</li> </ul>			
09.03.24	<b>COMMENTS FROM CITIZENS</b> Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.			
09.04.24	COMMITTEE MEETING REPORTS NA			
09.05.24	RECOMMENDATIONS FOR APPROVAL			
	<ul> <li>Review and take action to approve Board Legislative Letter.</li> </ul>			
	<ul> <li>Review and take action to approve Revision of Charity Care Policy.</li> </ul>			
	<ul> <li>Review and take action to approve Investment and Cash Management Policy.</li> </ul>			
09.06.24	EXECUTIVE DIRECTOR REPORT (John Delaney)			
	<ul> <li>Annual Board Training</li> </ul>			
	Texas Council Update			
	<ul> <li>HHSC Performance Contracts/Grants and Local Initiatives</li> </ul>			
	<ul> <li>East Texas Behavioral Health Network (ETBHN)</li> </ul>			
09.07.24	FISCAL REPORT (Erwin Hancock)			
	<ul> <li>Motion to Accept Center's Financial Statement for Period(s) Ending: August, 2024.</li> </ul>			
	<ul> <li>Motion to accept Center's 4<sup>th</sup> Quarterly Investment Report</li> </ul>			

#### 09.09.24 MENTAL HEALTH SERVICES REPORT (DiDi Thurman)

- FY24 End of Year Performance Contract Report
- BH Participation in Community Outreach Events
- On-Site Visit from HHSC Integrated Care Strategy (T-CCBHC)

#### 09.09.24 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)

- Waivers Home and Community Services (HCS) & Texas Home Living (TxHML)
- Individual Skills and Socialization (ISS)
- Intermediate Care Facility (ICF)
- TWS
- Outpatient Biopsychosocial Intervention Team (OBI)
- PPAT Presentation
- Trust Fund
- FY 25

#### 09.10.24 QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)

- Contracts
- Rights/Abuse, Neglect & Exploitation Allegations
- Corporate Compliance
- QM MH, NTBHA & Substance Abuse
- IDD

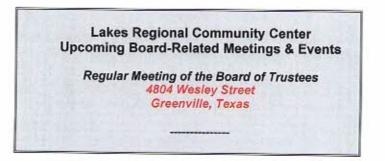
### 09.11.24 HUMAN RESOURCES REPORT (Jessica Ruiz)

- Staffing Issues
- Compensation and Benefits

#### 09.12.24 CLOSED EXECUTIVE SESSION (Tom Brown, Chair) Pursuant to Section 551.074, Texas Government Code, Personnel Mattes to discuss.

Section 551.074 authorizes a governmental body to deliberate in executive session about officers and employees of the governmental body. This chapter does not require a governmental body to conduct an open meeting: to deliberate the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer, or employee; to hear a complaint or charge against an officer or employee who neither is the subject of the deliberation nor has requested a public hearing.

### 09.13.24 ADJOURNMENT



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# AGENDA ITEM NO. 09.02.24

Approval of Minutes

### **RECOMMENDATIONS FOR APPROVAL:**

> Motion to approve prior Board of Trustees meeting minutes.

### Rationale:

Discussion and Approval of Regular Board Meeting Minutes of August 28, 2024 as presented.

# LAKES REGIONAL COMMUNITY CENTER REGULAR MEETING OF THE BOARD OF TRUSTEES WEDNESDAY, AUGUST 28, 2024, 5PM BOARD MINUTES

AGENDA NUMBER	торіс				
08.01.24	CALL TO ORDER				
00.01.1	The August 28, 2024 regular meeting of the	Lakes Regional Community Center			
	Board of Trustees called to order by Chairpe	영상 방송은 가슴이 안 뒤둑이 다 가지 않는 것이 아름이 있는 것 같아? 이 것 것 같아. 집에 가지 않는 것이 없는 것이 없는 것이 없다.			
	quorum present by Zoom. Chairperson ask				
	Members Present (In Person/Zoom):				
	Tom Brown, Hunt County, Chairperson	Steve Earley, Lamar County			
	E. P. Pewitt, Morris County	Lisa Heine, Ellis County			
	Margaret Webster, Kaufman County	Shae Green, Rockwall County			
	Crystal Richardson, Navarro (Zoom)	Dana Sills, Hopkins County (Zoom)			
	Jan Brecht-Clark, Ph.D. Delta County (Zoom)				
	Members Absent: Nancy Leflett, Titus County; Sheriff Ricky Jones, Franklin				
	County; Harold Kennington, Camp County (Zoom)				
	Vacant Seat(s): NA				
	Guest(s): NA				
	Ex Officio Members Present: NA				
	Ex Officio Members Absent: NA				
	Management Staff Present: John Delaney, Erwin Hancock, Didi Thurman,				
	Jessica Ruiz, Laurie White, Kellie Walker and Larry Jonczak				
	Management Staff Abcont: NA				
	Management Staff Absent: NA				
	Board Liaison/Recording Secretary:				
	Judy Dodd, Board Liaison/Recording Secretary Tammy Johnson, CFO Administrative Assistant				
	rammy johnson, CFO Administrative Assista	nt			
08.02.24	APPROVAL OF MINUTES				
	Recommended Board Action:				
	Approval of Minutes of August, 2024 meeting.				
	Rational:				
	Chairperson asked members if they had revi				
	any corrections or additions. With no correct				
	asked for motion to approve. Motion made				
	seconded by Steve Earley. A sign of aye app	roved minutes unanimously.			
	CLOSURE				

CLOSURE

08.03.24 COMMENTS FROM CITIZENS > NA CLOSURE

#### 08.04.24 COMMITTEE MEETING REPORT

- Budget/Finance Committee Meeting held prior to Board Meeting @3:30pm. Results will be presented to Board for approval.
- Human Resource Committee Meeting held prior to Board Meeting @4:15pm. Results will be presented to Board for approval.

#### CLOSURE

#### 08.05.24 RECOMMENDATIONS FOR APPROVAL

- Review and take action on Budget/Finance Committee recommendation for FY'25 Budget.
- Review and take action on Human Resource Committee recommendation for FY'25 Insurance Coverage.

#### Rationale:

- Margaret Webster with the approval of the Budget/Finance Committee made recommendation for the Board to approve the FY'25 Budget as presented by Erwin Hancock and Michael Konieczny.
  - Chairperson asked if any questions, if not; motion carries.
- Shae Green with the approval of the Human Resource Committee made recommendation for the Board to approve the FY'25 Employee Insurance Packet as presented by Jessica Ruiz.
  - Chairperson asked if any questions. Questions were made and answered. Chairperson asked if no further questions, motion carries.

#### CLOSURE

08.06.24 EXECUTIVE DIRECTOR REPORT (John Delaney) Recommended Board Action: None: Information only

#### Rationale:

Discussion on the following:

#### > 1115 Transformation Waiver Update:

### Direct Payment Plan Update:

- HHSC's was notified that CMS has approved the DPP-BHS program plan for FY'25. Changes in DPP-BHS for FY'25 include:
  - Centers must maintain CCBHC certification to receive DPPBHS funds.
  - Component 2 (uniform percentage increase) will discontinue and all DPPBHS funds will be distributed via Component 1 (uniform dollar increase)
  - The 20 service codes for the program will change slightly.
- CCP Update:
  - Training of Center staff for the FY'25 cost report occurred this month. The cost report template was also received.
- Texas Council Update:
  - The quarterly Texas Council Board and Executive Director meeting was held August 22 thru 24<sup>th</sup>. A major portion of the meeting dealt with identifying legislative priorities for the upcoming January session.

- > HHSC Performance Contracts/Grants and Local Initiatives:
  - HHSC-Behavioral Health:
    - Received our LIDDA contract amendment and also submitted our ECI grant and budget for next year.
  - North Texas Behavioral Health Authority (NTBHA):
    - We were notified by NTBHA that we were awarded funding for 2 projects submitted in July.
- East Texas Behavioral Health Network (ETBHN)
  - No Update at the time.

CLOSURE

### 08.08.24 FISCAL REPORT (Erwin Hancock) Recommended Board Action:

Motion to Accept Center's financial statement for the month(s) of July, 2024.

#### **Rationale:**

Discussion on the following:

- Erwin presented the Center's financial reports for the month(s) of July, 2024 for approval.
  - Erwin noted for the months of July:
    - Reclassify Capital Outlay Insurance Claim
    - Reclassify Capital Outlay expense to Software Support Fees per audit.
    - Includes Final Reconciliation Settle-up DPP FY23 Payment to Amerigroup
    - Includes additional Outpatient Capacity Expansion revenue received.
    - Includes reclassification of prior month expenditures to Work in Process
    - Various other adjustments.

Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to approve financials for the month(s) of July, 2024. E. P. Pewitt made motion to approve with second by Margaret Webster. Financial(s) were approved unanimously sign of aye. **CLOSURE** 

# 08.08.24 MENTAL HEALTH SERVICES REPORT (Didi Thurman) Recommended by Board Action:

None: Information only

#### Rationale:

Discussion on the following:

### Building Updates:

- Mt. Pleasant MH Clinic Renovation- Completed
   Addition adds 5 offices, storage and small reception area
- Paris MH Clinic New Construction-working with Chamber to have ribbon cutting

- > Quality Measure Reporting
  - Texas Certified Community Behavior Health Clinic (T-CCBHC)
    - Reporting due next week
  - Directed Payment Program for Behavioral Health Services (DPP-BHS)
    - No report due in October for measures; reporting on 4 measures
  - SB26 Public Reporting Measures
    - New measure being implements.

### > New/Expanded Programs:

- Increased Access in NTBHA Counties
  - Hire an additional licensed staff to improve access and complete hospital discharge follow-ups.
- Coffee House three locations
  - Mt. Pleasant need a location
  - Terrell existing space within the clinic
  - Greenville awarded additional funding -will support 2 full time peers.

### CLOSURE

### 08.09.24 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White) Recommended by Board Action:

None: Information only

### Rationale:

Discussion on the following:

### Waivers - Home and Community Services (HCS)

- · Change in leadership Lynette Armijo
- One opening in Terrell HCS Group Home
- Individual Skills and Socialization (ISS)
  - Waxahachie still waiting on HHS inspection
  - Several ISS groups deliver Meals on Wheels
  - Packed school supplies for students that are less fortunate and pack and deliver meals for youth at risk.
  - Music Therapist comes to several ISS programs monthly.
- Intermediate Care Facilities (ICF)
  - All 4 ICF Group Homes filled
- Vocational Apprenticeship Program (VAP)
  - FY 25 10 Apprentices in Lamar County start classes
  - FY 25 2 Apprentices in Kaufman County start classes
- > TWS
  - 1 Supported Employment Contract
  - 1 Job Placement Contract both in Lamar County
  - Seeking referrals
- > OBI
  - · Facilitated access to in-home speech therapy for 4 individuals
  - Referred one individual and their family for family counseling services
  - Two OBI clients were selected for the LIDDA audit.
  - Next HHSC Quarterly Report is due on September 15<sup>th</sup>.
  - OBI completed 8 of the 10 required educational sessions for the reporting year ending August 30<sup>th</sup>. We are on track to have 13 sessions completed by August 29<sup>th</sup>.

### Texas Council IDD Communications Group

• Time to Care Texas Coalition.

#### CLOSURE

None: Information only

#### **Rationale:**

Discussion on the following:

- > Contracts
  - Received LIDDA Amendment #2 and an amendment for ECI.
  - Received award letter from NTBHA to provide telehealth intake and hospital aftercare services; also, for staff to supervise coffeehouse to help individuals access local resources.
- > Rights/Abuse, Neglect & Exploitation Allegations
  - DFPS Allegations: 4 MH and 1 SUD
  - HHSC Investigations: 2 ICF unsubstantiated
- > PNAC/RPNAC
  - Met July 16, 2024 discussed and reviewed CLSP and LPND training.
  - Reviewed SWOAT analysis for planning
    - Next meeting September 17, 2024
- QM MH, NTBHA & Substance Abuse
  - Performance Measures: Missed our hospital 7-day Follow-up encounter measure.
  - HHSC SUD Comprehensive Audit: Received preliminary findings or treatment plans, discharge plans, documentation, and marketing plan. A plan of correction will be required for all findings.
  - Hunt County SAC Audit: Scored 99%
  - HHS Internal Peer Review (IPR): Received state-wide IPR results for PASRR. Scored below 70% on: Service Initiation, Service Delivery, and Documentation.
  - Peer Reviews: Need for further training in Care/Treatment planning.
- > IDD
  - IDD Service Target: Missed our target for July at 155 target 169. Held harmless.
    - HHSC IDD Audit conducted their annual IDD Audit.
    - Reviewed TxHmL, PASRR, GRCFC HCS, and Quality Assurance.

### CLOSURE

### 08.11.24 HUMAN RESOURCES REPORT (Jessica Ruiz) Recommended by Board Action: None: Information only

### Rationale:

Discussion on the following:

### Staffing issues

- Headcount: 427 employees and 461 approved FTE's.
- Vacancies: 41 vacancies
- Separations: 10 separations

- Recruitment: Various Sources
- Training and Development: 18 classes with a total of 105 participants.

#### Compensation and Benefits:

- Covid: Two employees tested positive.
- YTD: Twenty large claims; which seven of them exceeds the stop loss limit.

CLOSURE

#### 08.12.24 ADJOURMENT

Chairperson ask for any other matter to discuss if not for motion to adjourn. Shae Green requested Executive Session to be held at next Board meeting. With no further discussion, Chairperson asked for motion to adjourn. E. P. Pewitt made motion and seconded by Steve Earley. Motion carried unanimously by a sign of aye.

ATTEST:

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Margaret Webster, Board Secretary

9-25-2024

DATE:

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9-25-2024

Judy/Dodd, Board Liaison/Transcriptionist Page | 3 9/16/24

### AGENDA ITEM NO. 09.03.24

Citizens' Comments

### RECOMMENDATIONS FOR APPROVAL:

Public comment(s) may be addressed to the Board of Trustees by community members and/or any interested parties.

### Rationale:

Presentations are limited to three (3) minutes per person. The Board reserves the right to limit the number of speakers and/or the length of comment on any topic. Citizens wishing to address the Board must register prior to the start of the meeting and any comments should pertain to an agenda item.

# AGENDA ITEM NO. 09.04.24

Committee Meeting Reports

## **RECOMMENDATIONS FOR APPROVAL:**

> NA

## Rationale:

No recommendations presented.

### AGENDA ITEM NO. 09.05.24

### **Recommendations for Approval:**

- Review and take possible action to approve Board Legislative Letter.
- Review and take possible action to approve Revision for Charity Care Policy.
- Review and take possible action to approve Revision for Investment and Cash Management Policy

### Rationale:

- Motion to approve Board Legislative Letter.
- Motion to approve Revision for Charity Care Policy.
- Motion to approve Revision for Investment and Cash Management Policy.



#### Lakes Regional Community Center

Administrative Offices PO Box 747 Terrell, Texus 75160 (972) 388-2000 www.lakesregional.org

John P. Delaney, Executive Director Thomas Brown. Chairman of the Board

September 25, 2024

#### Governor

The Honorable Gregg Abbott P.O. Box 12428 Austin, Texas 78711

#### Lieutenant Governor

The Honorable Dan Patrick P.O. Box 12068 Austin, TX 78711

#### Chair of the Senate Committee on Finance

The Honorable Lois Kolkhorst P.O. Box 12068, Capital Station Austin, TX 78711

#### CC:

The Honorable Bob Hall Texas Senate P.O. Box 12068, Capital Station Austin, TX 78711 CC: The Honorable Angela Paxton Texas Senate P.O. Box 12068, Capitol Station Austin, TX 78711

### Speaker of the House The Honorable Dave Phelan P.O. Box 2910

Austin, TX 78768

### Chair of the House Appropriations Article II Subcommittee The Honorable Jacey Jetton P.O. Box 2910 Austin, TX 78768 CC: The Honorable Bryan Hughes Texas Senate

P.O. Box 2910 Austin, TX 78768 CC: The Honorable Gary VanDeaver Texas House of Representatives P.O. Box 2910, Room E1.304 Austin, TX 78711

Dear Honorable Elected Officials,

The Board of Trustees for Lakes Regional Community Center is writing to extend our deepest gratitude for your continued commitment to enhancing mental health and substance addiction services across Texas. As the Local Mental Health and Intellectual Disability Authority for 12 northeast Texas counties we want you to know how much your ongoing investments in mental health service delivery and crisis response infrastructure are helping to mitigate the significant challenges our communities have long

experienced. We are truly grateful for your leadership and the positive impact it has had on the lives of those we serve.

The 88<sup>th</sup> Legislature's investments in mental health programs and infrastructure are beginning to make their way out to our communities and we are confident they will significantly impact the well-being of our individuals and families. Expanding existing successful projects and bringing new evidence-based practices to Texas will help our state continue to address the needs of Texans with substance addictions and mental health conditions and help avoid costly emergency department visits, and unnecessary law enforcement involvement.

In the Lakes Regional Community Center's local service area, we are the grateful recipients of several of the Legislature's rural grant bills that were passed during the last session including:

- Rider 52 Grant funds to establish a Coordinated Specialty Care First Episode Psychosis (CSC) Program:
  - The CSC program is one of the most effective evidence-based treatment models for adolescents and young adults. CSC serves people in their late teens to 30 years old experiencing their first occurrence of psychosis. CSC is a holistic treatment approach that includes:
    - Psychotherapy
    - Family support and involvement
    - Support from peers in recovery from mental illness.
    - Antipsychotic medications prescribed by a psychiatrist.
    - Support for education and employment goals
  - This new CSC program will serve eligible individuals in our rural areas of Camp, Delta, Franklin, Hopkins, Lamar, Morris and Titus Counties.
- HB13 Community Mental Health Grant (CMHC):
  - In FY-24 Lakes Regional was awarded an HB13 CMHC grant to replicate a successful peer-led drop-in center to serve clients in Titus County. This site-based expansion of Peer Services, named *The Coffeehouse* will serve as a drop-in center for individuals receiving services, offering a supportive space for peer-led activities.
  - Our first Coffeehouse was established in 2021 in Hunt County under a prior grant providing a foundation for our peer support services.
  - An additional Coffeehouse in Kaufman County in was also awarded in 2024 under a CMHC Grant provided to the North Texas Behavioral Health Authority (NTBA), Lakes Regional as a NTBHA provider was selected to expand access to peer services in that area.
  - The Coffeehouse model supports peer services by fostering a welcoming environment for individuals to connect, share experiences, and build social supports and reduce an individual's sense of isolation. This is especially important in our rural areas where these programs can help lessen occurrences where an individual may not seek help until their circumstances reach crisis levels.
- Senate Bill 1677 Rural Health Initiative Grant Program (RHIG)

- Lakes Regional is awaiting word on a program application submitted for the SB-1677 grant program. Our application proposed to establish an Assisted Outpatient Treatment (AOT) program in Lamar, Hopkin and Titus Counties.
- AOT is the practice of providing outpatient treatment under civil court order to individuals with severe mental illness (SMI) who have demonstrated difficulty engaging with treatment on a voluntary basis. When systematically implemented and adequately resourced, AOT can dramatically reduce hospitalization, criminalization, and other adverse outcomes for its target population.

Awards for this grant are expected to be announced in early October 2024. If funded this project could be a great aid to crisis response in these three counties. We know that by addressing mental health issues more effectively through such programs, local law enforcement officers can focus more on their primary duties and less on situations stemming from mental health crises.

As citizens who advocate for mental health, the members of our Board of Trustees and other leaders throughout our community have witnessed firsthand the positive changes your efforts have brought about. The increased funding for mental health facilities, the implementation of comprehensive support programs, and the focus on reducing the stigma associated with mental health issues are all commendable initiatives.

Thank you once again for your outstanding service and dedication to improving mental health services. We are committed to supporting your efforts to address mental health and look forward to seeing the continued positive impact of your faith in Texas communities to know how to most effectively address the needs of the people who count on us every day

Please contact our Chief Executive Officer John Delaney at 972-388-2000 or email: johnd@lakesregional.org for any further information.

On behalf of the entire Board of Directors, thank you.

Thomas Brown, Board Chair Hunt County Lisa Heine, Vice-Chair Ellis County

Margaret Webster, Secretary Kaufman County Appointee Dana Sills Hopkins County Appointee

Steve Earley Lamar County Appointee Shaneque (Shae) Green Rockwall County Appointee Harold Kennington Camp County Appointee

E. P. Pewitt Morris County Appointee Nancy Leflett Titus County Appointee

Crystal Richardson Navarro County Appointee

Sheriff Ricky Jones Franklin County Appointee Dr. Jan Brecht-Clark Delta County Appointee

Sheriff Jack Martin, Ex-Officio Morris County

### Policy of the Board of Trustees

Policy Area:	Reimbursement / Billing Management	Effective Date: 10/1/2022
Dar ein Chermony G		Revised Date: 10/1/2024
		Revised Date:
		Revised Date:
Subject: Char	ity Care Policy 4.08	Page <u>1</u> of <u>7</u>

### Purpose:

To establish a method to provide care to consumers in need of financial assistance.

<u>Policy</u>: It is the policy of the Board of Trustees that Lakes Regional MHMR (the Center) provide financial assistance through Charity Care to persons who have healthcare needs and are uninsured, underinsured, or otherwise unable to pay, for medically necessary care based on their individual financial situation. The Center strives to ensure that the financial capacity of consumers who need quality healthcare services does not prevent them from seeking or receiving care.

This policy includes:

- Eligibility criteria for financial assistance free and discounted (partial charity care)
- Describes the basis for calculating amounts charged to consumers served eligible for financial assistance under this policy
- · Describes the method by which consumers served may apply for financial assistance
- · Describes how the Center will widely publicize the policy to the Community
- Limits the amounts that the Center will charge for eligible services provided to consumers
  qualifying for financial assistance to the amount generally billed (received by) the Center for
  private and public insurance (Medicaid, Medicare, etc.).

Consumers are expected to cooperate with the Center's procedures for obtaining charity care or other forms of payment or financial assistance, and to contribute to the cost of their care based on their individual ability to pay subject to the rules, regulations, and contractual requirements of the Center's various funding agencies.

To manage its resources responsibly and to allow the Center to provide the appropriate level of assistance to the greatest number of people in need, the Board of Trustees establishes the following guidelines for the provision of consumer charity care.

### Policy of the Board of Trustees

Policy Area:	Reimbursement / Billing Management	Effective Date: 10/1/2022
19d		Revised Date: 10/1/2024
		Revised Date:
		Revised Date:
Subject: Char	ity Care Policy 4.08	Page <u>2</u> of <u>7</u>

### Definitions:

**Charity Care:** Healthcare services that have been or will be provided but are never expected to result in cash inflows. Charity care results from the Center's policy to provide healthcare services free or at a discount to consumers who meet the established criteria.

**Bad Debt:** Healthcare services that have been or will be provided and cash inflow is anticipated for all or a portion of the charge. Includes the monthly Sliding Scale Fee Schedule charges not collected for consumers above 250% of FPL. Bad Debt is not eligible for reimbursement from federal charity care programs

**Family:** According to the Census Bureau, a group of two (2) or more people who reside together and who are related by birth, marriage, or adoption. In addition, according to Internal Revenue Service rules, if a consumer claims someone as a dependent on his/her income tax return, that person may be considered a dependent for purposes of the provision of financial assistance.

Family Income: Family Income is determined using the Census Bureau definition, which uses the following income when computing federal poverty guidelines:

- Includes earnings, unemployment compensation, workers' compensation, Social Security, Supplemental Security Income, public assistance, veterans' payments, survivor benefits, pension or retirement income, interest, dividends, rents, royalties, income from estates, trusts, educational assistance, alimony, child support, assistance from outside the household, and other miscellaneous sources.
- · Noncash benefits (such as food stamps and housing subsidies) do not count.
- Determined on a before-tax basis.
- Excludes capital gains or losses; and
- If a person lives with a family, includes the income of all family members (non-relatives, such as housemates, do not count).

Uninsured: A person who has no level of insurance or third-party assistance with meeting his/her payment obligations.

Underinsured: A person who has some level of insurance or third-party assistance but still has outof-pocket expenses that exceed his/her financial abilities.

### Policy of the Board of Trustees

Policy Area:	Reimbursement / Billing Management	Effective Date: 10/1/2022
	10 I.C.S.	Revised Date: 10/1/2024
		Revised Date:
		Revised Date:
Subject: Char	ity Care Policy 4.08	Page <u>3</u> of <u>7</u>

**Gross charges:** Total charges at the Center's full-established rates for the provision of consumer care services before deductions from revenue are applied.

Sliding Scale Fee Schedules: Consumer financial share calculated utilizing rules, regulations, and contractual requirements of the Center's various funding agencies

### PROCEDURES:

- A. <u>Services Eligible Under This Policy.</u> For purposes of this policy, "charity care" or "financial assistance" refers to healthcare services provided by the Center without charge or at a discount to qualifying consumers. The following healthcare services are eligible for charity care:
  - 1. Behavioral health services
  - 2. Immunizations
  - 3. Public health services
  - 4. Other preventative services
- B. <u>Eligibility for Charity Care.</u> Eligibility for charity care will be considered for those consumers who are uninsured, underinsured, and who are unable to pay for their care, based upon a determination of financial need in accordance with this Policy. The granting of charity care is based on an individualized determination of financial need, and does not consider age, gender, race, social or immigrant status, sexual orientation, or religious affiliation.

### C. Method by Which Consumers May Apply or be Assessed for Charity Care.

- 1. Financial need is determined in accordance with procedures that involve an individual assessment of financial need; and may
  - a. Include an application or assessment process, in which the consumer or the consumer's Legally Authorized Representative (LAR) are required to cooperate and supply personal financial and other information and documentation relevant to making a determination of financial need.
  - Include the use of external publicly available data sources that provide information on a consumer's or LAR's ability to pay (such as credit scoring).

### Policy of the Board of Trustees

Policy Area:	Reimbursement / Billing Management	Effective Date: 10/1/2022
		Revised Date: 10/1/2024
		Revised Date:
		Revised Date:
Subject: Char	ity Care Policy 4.08	Page <u>4</u> of <u>7</u>

- c. Include reasonable efforts by the Center to explore appropriate alternative sources of payment and coverage from public and private payment programs, and to assist consumers to apply for such programs.
- d. Consider the consumer's available assets, and all other financial resources available to the consumer.
- e. Include a review of the consumer's outstanding accounts receivable for prior services rendered and the consumer's payment history.
- 2. A request or assessment for charity care and a determination of financial need can be done at any point in the collection cycle but is preferred to be completed within the first 30 days of treatment. The need for financial assistance is re-evaluated annually and whenever a significant change has occurred which affects the consumer's or LAR's eligibility for charity care.
- 3. The Center's values of human dignity and stewardship shall be reflected in the application, financial need determination and granting of charity care. Requests for charity care shall be processed promptly with notification to the consumer or LAR in writing within 30 days of receipt of a completed application or assessment.
- D. <u>Presumptive Financial Assistance Eligibility.</u> There are instances when a consumer may appear eligible for charity care discounts, but there is no financial assistance form on file due to a lack of supporting documentation. Often there is adequate information provided by the consumer served or through other sources, which provide sufficient evidence to provide the consumer with charity care assistance. In the event there is no evidence to support a consumer's eligibility for charity care, the Center can use outside agencies in determining estimated income amounts for the basis of determining charity care eligibility and potential discount amounts. Once determined, due to the inherent nature of the presumptive circumstances, the only discount that can be granted is a 100% write-off of the account balance. Presumptive eligibility may be determined based on individual life circumstances that may include:
  - 1. State-funded prescription programs.
  - 2. Homeless or received care from a homeless clinic.
  - 3. Participation in Women, Infants and Children programs (WIC).
  - Food stamp eligibility.
  - Subsidized school lunch program eligibility.

### Policy of the Board of Trustees

Policy Area:	Reimbursement / Billing Management	Effective Date: 10/1/2022
ē.		Revised Date: 10/1/2024
		Revised Date:
		Revised Date:
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- Eligibility for other state or local assistance programs that are unfunded (e.g., Medicaid spend-down).
- 7. Low income/subsidized housing is provided as a valid address; and
- 8. Consumer is deceased with no known estate.
- E. <u>Eligibility Criteria and Amounts Charged to Consumers.</u> Services eligible under this Policy are made available to consumers on Sliding Scale Fee Schedules, in accordance with financial need, as determined in reference to Federal Poverty Levels (FPL) in effect at the time of the determination. The basis for the amounts charged to consumers served who qualify for financial assistance is as follows:
  - Consumers whose family income is at or below 250% of the FPL are eligible to receive services at a discount of 100%.
  - Consumers whose family income is above 250% but not more than 300% of the FPL are eligible to receive services at a discount (partial charity care) at rates discounted using Sliding Scale Fee Schedules. Uncollected fees assessed are Bad Debt and ineligible for reimbursement under federal charity care programs.
  - 3. Consumers whose family income exceeds 300% of the FPL may be eligible to receive discounted rates on a case-by-case basis based on their specific circumstances, such as catastrophic illness or medical indigence, at the discretion of the Center; however, the discounted rates shall not be greater than the amounts generally billed to private or public insurance and discounted using Sliding Scale Fee Schedules. Uncollected fees assessed are Bad Debt and ineligible for reimbursement under federal charity care programs.
- F. <u>Communication of the Charity Care Program to Consumers and Within the</u> <u>Community.</u> Notification about charity care available from the Center, includes a contact number, and is disseminated by various means, which includes, but are not limited to, the publication of notices in monthly statements and by posting notices in clinics, waiting areas, intake and assessment, business offices, and financial services that are located in Center facilities, and other public places as elected. The Center widely publicizes a summary of this charity care policy on the Center website, in brochures available in consumer access sites and at other places within the community served by the Center. Such notices and summary information are provided in accordance with the Center's Cultural and Linguistic Competency Plan.

### Policy of the Board of Trustees

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	Reimbursement / Billing Management

- Relationship to Collection Policies. The Center develops policies and procedures for G. internal and external collection practices that take into account the extent to which the consumer qualifies for charity care, a consumer's good faith effort to apply for charity care from the Center, and a consumer's good faith effort to comply with his or her payment agreements with the Center. For consumers who qualify for charity care and who are cooperating in good faith to resolve their discounted bills, the Center may offer extended payment plans, will not send unpaid bills to outside collection agencies, and will cease all collection efforts. The Center will not impose extraordinary collections actions such as wage garnishments; liens on primary residences, or other legal actions for any consumer without first making reasonable efforts to determine whether that consumer is eligible for charity care under this financial assistance policy. Reasonable efforts shall include:
  - Validating that the consumer owes the unpaid charges and that all sources of third-1. party payment have been identified and billed by the Center.
  - 2. Documentation that the Center has attempted to offer the consumer the opportunity to apply or be assessed for charity care pursuant to this policy and that the consumer has not complied with the Center's financial assessment requirements.
  - Documentation that the consumer does not qualify for financial assistance on a 3. presumptive basis.
  - Documentation that the consumer has been offered a payment plan but has not 4. honored the terms of that plan.
- Regulatory Requirements. Implementation of this Policy does not negate or supersede H. compliance with all other federal, state, and local laws, rules, and regulations applicable to the services outlined herein
- Staff Training Requirements. Staff will adhere to parameters outlined in TAC Rule I. §355.8215 and Healthcare Financial Management Association guidance found in the June, 2019 Statement 15: "Valuation and Financial Statement Presentation of Charity Care, Implicit Price Concessions and Bad Debts by Institutional Health Care Providers" in relation Charity Care.

APPROVED:

Date of Approval: 9125124

Tom Brown, Chairperson

Eligibility Criteria and Amounts Charged to Consumers. Services eligible under this Policy are made available to consumers on Sliding Scale Fee Schedules, in accordance with financial need, as determined in reference to Federal Poverty Levels (FPL) in effect at the time of the determination. The basis for the amounts charged to consumers served who qualify for financial assistance is as follows:

- Consumers whose family income is at or below 150% of the FPL are eligible to receive services at a discount of 100%.
- Consumers whose family income is above 150% but not more than 200% of the FPL are eligible to receive services at a discount (partial charity care) at rates discounted using Sliding Scale Fee Schedules. Uncollected fees assessed are Bad Debt and ineligible for reimbursement under federal charity care programs.
- 3. Consumers whose family income exceeds 200% of the FPL may be eligible to receive discounted rates on a case-by-case basis based on their specific circumstances, such as catastrophic illness or medical indigence, at the discretion of the Center; however, the discounted rates shall not be greater than the amounts generally billed to private or public insurance and discounted using Sliding Scale Fee Schedules. Uncollected fees assessed are Bad Debt and ineligible for reimbursement under federal charity care programs.

### **Proposed Changes:**

Eligibility Criteria and Amounts Charged to Consumers. Services eligible under this Policy are made available to consumers on Sliding Scale Fee Schedules, in accordance with financial need, as determined in reference to Federal Poverty Levels (FPL) in effect at the time of the determination. The basis for the amounts charged to consumers served who qualify for financial assistance is as follows:

- Consumers whose family income is at or below 250% of the FPL are eligible to receive services at a discount of 100%.
- Consumers whose family income is above 250% but not more than 300% of the FPL are eligible to receive services at a discount (partial charity care) at rates discounted using Sliding Scale Fee Schedules. Uncollected fees assessed are Bad Debt and ineligible for reimbursement under federal charity care programs.
- 3. Consumers whose family income exceeds 300% of the FPL may be eligible to receive discounted rates on a case-by-case basis based on their specific circumstances, such as catastrophic illness or medical indigence, at the discretion of the Center; however, the discounted rates shall not be greater than the amounts generally billed to private or public insurance and discounted using Sliding Scale Fee Schedules. Uncollected fees assessed are Bad Debt and ineligible for reimbursement under federal charity care programs.

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### Policy of the Board of Trustees

- Purpose: To establish the limitations and guidelines for the investment of Lakes Regional MHMR Center (the Center)'s funds.
- Policy: This policy is hereby enacted pursuant to Chapter 2256 (as amended) of the Texas Government Code, the Public Funds Investment Act. The Center investment officer is hereby charged with the responsibility of investing all funds under the control of the Center, and managing prudently and properly the investments. Because these funds may be called upon, it is essential that absolute maturity horizons are identifiable for the purpose of liquidity. Moreover, these funds must be invested only in investments that are appropriately authorized under Chapter 2256, Public Funds Investment Act, and more specifically within this Investment Policy. This Investment Policy addresses eligible investments, as well as the methods, procedures and practices that must be exercised to ensure effective and sound fiscal management.
- I. Scope:

This policy shall apply to the investment of financial assets of all funds over which the Center exercises financial control.

II. Objectives:

The primary objectives, in priority order, of the Center investment activities shall be:

- A. Safety: Safety of principal is the foremost objective of the investment program. Investments of the Center shall be undertaken in a manner that seeks to ensure the preservation of capital in the overall portfolio. To attain this objective, diversification is required in order that potential losses on individual securities do not exceed the income generated from the remainder of the portfolio.
- B. Liquidity: The Center's investment portfolio will remain sufficiently liquid to enable the Center to meet all operating requirements that might be reasonably anticipated.
- C. The Center's investment portfolio shall be designed with the objective of attaining a rate of return throughout budgetary and economic cycles, commensurate with the Center's investment risk constraints and the cash flow characteristics of the portfolio.
- D. In addition, the Center intends to conform to all Federal, State and other legal

### Policy of the Board of Trustees

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requirements, and to avoid incurring unreasonable risks regarding securities owned.

- III. Delegation of Authority
  - A. Authority to manage the investment program of the Center is granted to the Chief Financial Officer. Responsibility for the operation of the investment program is hereby delegated to the Chief Financial Officer, who shall carry out established written procedures and internal control for the operation of the investment program consistent with the investment policy. Procedures shall include references to safekeeping, delivery vs. payment, investment accounting, repurchase agreements, wire transfer agreements, collateral/depository agreements and banking service contracts.
  - B. The investment officer shall provide all conflict of interest disclosures required by Section 2256.005(I) of the Act.
  - C. The investment officer shall attend at least one training session relating to the investment officer responsibilities within 12 months after taking office or assuming responsibilities. The investment officer shall continue to participate in educational opportunities at least once in a two-year period to maintain their quality and capabilities for performing their duties. Such training may be received from any independent source approved by the Board of Trustees. Examples of approved training sources are:
    - 1. Government Finance Officers Association of Texas
    - 2. Government Treasurer's Organization of Texas
    - 3. Texas Municipal League
    - 4. East Texas Council of Governments
    - 5. Texas Council of Community Centers

### IV. Prudence

The standard of prudence to be used for managing the Center's assets is the "prudent investor" rule which states, "Investments shall be made with judgment and care, under circumstances then prevailing, which persons of prudence, discretion and intelligence

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exercise in the management of their own affairs, not for speculation, but for investment considering the probable safety of their capital as well as the probable income to be derived."

- V. Authorized Investments/investment Strategy
  - A. The primary objectives of the Center's investment decisions are safety of principal and liquidity. A detailed description of authorized and prohibited investments is attached as Exhibit A and incorporated herein by reference.
  - B. The investment strategy of the Center is attached as Exhibit B and incorporated herein by reference.
- VI. Safekeeping and Custody
  - A. Obligations issued or held in the name of the Center in book-entry form on the books of the Department of Treasury of the United States shall be deemed to be deposited on behalf of the Center.
  - B. Custody of eligible securities owned by the Center or collateral pledged to the Center shall be maintained in the name of the Center in the appropriate trust account in:
    - The trust department or investment department of a depository of the Center; or
    - 2. A safekeeping account of the Federal Reserve or one of its branches.
- VII. Reporting
  - A. Not less than quarterly, the Center's investment officer will prepare, sign, and submit to the Board of Trustees a written investment report in accordance with Exhibit C to this policy. The content of the report is not limited to solely the information required by Exhibit C.

#### Policy of the Board of Trustees

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- VIII: Performance Review
  - A. This investment policy and strategy may be reviewed and amended at any time by action of the Board of Trustees. It will, however, be reviewed no less than annually by the Board of Trustees. The results of the Board of Trustees's review and any recommendations for changes will be presented to the Board of Trustees for approval. The Board of Trustees shall document policy review, including all revisions, additions, and deletions by resolution.
- IX: Professional Support Services
  - A. The Executive Director may engage the services of outside professionals to enhance the Center's cash management and investment function. Such professional services may include independent rating services, credit analysis reports, investment advisory services provided by SEC registered firms, third party custodian services, and safekeeping arrangements.
- X: Compliance
  - A. It is the intent of the Board of Trustees that this investment policy complies fully with the Public Funds Investment Act and with the most current edition of Guidelines for Annual Financial and Compliance Audits of Community MHMR Centers as published by Texas Health and Human Services Commission. If any section of this policy is deemed to be in non compliance with the more stringent of these two authorities, the more stringent interpretation shall prevail relative to that particular section without effect on the whole of this policy.

APPROVED:

Date of Approval: 9/27/2024

Tom Brown Chairperson

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		EXHIBIT A (Autho	rized/Unauthor	rized Investments)	
А.	Secu	rities			
	1.	Obligations of the U	Jnited States or	its agencies or instrumentalities	
	2.	Direct obligations of instrumentalities.	of the State of T	exas or its agencies and	
	3.	instrumentality of the	he United State	is directly issued by a federal agency or s, the underlying security for which is nentality of the United States.	
	4.	guaranteed or insur	ed by, or backe	d interest of which are unconditionally d by the full faith and credit of, the State eir respective agencies and	
	5.	subdivisions of any	state rated as to	unties, cities, and other political o investment quality by a nationally not less than A or its equivalent.	
В.	Cert	ificates of Deposit and	Share Certifica	ates	
	1.	savings and loan as	sociation domic	k domiciled in the state of Texas, a ciled in the state of Texas, or a state or he state of Texas and;	
	2.			deral Deposit Insurance Corporation or t Union Share Insurance Fund or its	
	3.			escribed in Section A above with a rincipal amount of the Certificates or;	
	4.	Is secured in any ot the Center.	her manner and	amount provided by law for deposits of	

# Policy of the Board of Trustees

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### Policy of the Board of Trustees

### EXHIBIT A (Authorized/Unauthorized Investments)

- C. Repurchase Agreements
  - A Repurchase Agreement means a simultaneous agreement to buy, hold for a specified time, and sell back at a future date obligations of the United States or its agencies and instrumentalities at a market value at the time the funds are disbursed of not less than the principal amount of the funds disbursed. The term includes a direct security repurchase agreement and a reverse security repurchase agreement.
  - Repurchase agreements must:
    - a. Be fully collateralized,
    - b. Have a defined termination date,
    - Be secured by obligations that are otherwise authorized by Section A above;
    - d. Require the securities being purchased by the Center to be pledged to the Center, held in the Center's name, and deposited at the time the investment is made with the Center or with a third party selected and approved by the Center and;
    - e. Is placed through a primary government securities dealer, as defined by the Federal Reserve, or a financial institution doing business in the state of Texas.
  - Not withstanding any other law, the term of any reverse repurchase security repurchase agreement may not exceed 90 days after the date the reverse security repurchase agreement is delivered.
  - 4. Money received by an entity under the terms of a reverse repurchase security repurchase agreement shall be used to acquire additional authorized investments, but the term of the authorized investments acquired must mature not later than the expiration date stated in the reverse security repurchase agreement.

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### Policy of the Board of Trustees

### EXHIBIT A (Authorized/Unauthorized Investments)

### D. Commercial Paper:

Commercial paper is an authorized investment under this Policy if the commercial paper:

- 1. Has a stated maturity of 270 days or less from the date of its issuance and;
- 2. Is rated not less than A-1 or P-1 or an equivalent rating by at least:
  - a. Two nationally recognized credit rating agencies or;
  - b. One nationally recognized credit rating agency and is fully secured by an irrevocable letter of credit issued by a bank organized and existing under the laws of the United States or any state.

### E. Bankers Acceptances

- 1. If it has a stated maturity of 270 days or fewer from the date of issuance;
- 2. Will be, in accordance with its terms, liquidated in full at maturity,
- 3. is eligible for collateral for borrowing from a Federal Reserve Bank and;
- 4. Is accepted by a bank organized and existing under the laws of the United States or any state, if the short-term obligations of the bank, or of a bank holding company of which the bank is the largest subsidiary, are rated not less than A-1 or P-1 or an equivalent rating by at least one nationally recognized credit rating agency.

### F. Mutual Funds:

- Subject to the limitations prescribed by Section 2256.014 (c) of the act, no-load money market mutual funds are authorized investments under this policy if the fund is:
  - a. regulated by the Securities and Exchange Commission; and

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	EXHIBIT A (Authorized/Unauthorized Investments)					
		b.	has a dollar- and	weighted avera	ge stated maturity of 90 days or fewer;	
		c.		ts investment o ue of \$1 for eac	bjectives the maintenance of a stable h share,	
	<ol> <li>Subject to the limitations prescribed l no-load mutual fund is an authorized no-load mutual fund:</li> </ol>		d is an authorize	d by Section 2256.014 (c) of the act, ed investment under this Policy if the		
		a.	is registered	by the Securiti	es and Exchange Commission,	
		b.	has an avera	ige weighted m	aturity of less than two years: and	
		c.	is invested e	exclusively in o	bligations approved within this Policy;	
		d.		ecognized inves	investment quality by at least one stment rating firm of not less than AAA	
		e.	and (c) of th	the requirement the act relating to invest funds of	nts set forth in Sections 2256.016 (b) the eligibility of investment pools to the Center.	
G.	Inve	stment	Pools			
	L	an e orde part	ligible investm er, ordinance, or icular pool. Ar Center in autho	ent pool if the g r resolution, as n investment po	nd funds under its control through governing body of the Center by rule, appropriate, authorizes investment in the ol shall invest the funds it receives from nts permitted by Subchapter 2256.016 of	

# Policy of the Board of Trustees

 To be eligible to receive funds from and invest funds on behalf of the Center, an investment pool must furnish to the investment officer or other authorized representative of the entity an offering circular or other similar

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		isclosure instrument	nstrument that contains, at a minimum, the following				
	a.	The types of invested.	f investments in wl	hich money is allowed to be			
	b		um average dollar- aturity date, of the	weighted maturity allowed, based on pool.			
	c.	The maximu the portfolio	장님이 아이는 것은 것이 아이지 않는 것이 것이 같이 많이	date any investment security within			
	d	The objectiv	ves of the pool.				
	e.		of the members of eir terms expire.	the advisory board of the pool and			
	f.	The custodia	an bank that will k	eep the pools assets.			
	g			is to maintain a net asset value of ket price fluctuation.			
	h	market value	e or whether there rance or guarantee	yment is the assets of the pool at is a secondary source of payment, es, and a description of the secondary			
	I.	The name ar	nd address of the in	ndependent auditor of the pool.			
	j.	and withdray operating po	w funds from the p	ed for an entity to deposit funds in bool and any deadlines or other the entity to invest funds in or			
	1.	The sectors					

# Policy of the Board of Trustees

k. The performance history of the pool, including yield, average dollar-weighted maturities, and expense ratios.

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		EXH	IBIT A	(Authorized/Unauthorized	Investments)
	3.	the C		from and invest funds on behalf of mish to the investment officer or center:	
		a.	Inves	tment transaction confirma	ations
		b.		onthly report that contains, mation:	at a minimum, the following
			1)	the types and percentage the pool is invested.	breakdown of securities in which
			2)	the current average dolla stated maturity date, of t	ar-weighted maturity, based on the he pool.
			3)		f the pool's portfolio in investments es of more than one year.
			4)	the book value versus th portfolio, using amortize	e market value of the pool's ed cost valuation.
			5)	the size of the pool.	
			6)	the number of participan	ts in the pool.
			7)	the custodian bank that i pool.	s safekeeping the assets of the
			8)	a listing of the daily tran participating in the pool.	saction activity of the Center
			9)	the yield and expense rat	tio of the pool.
			10)	the portfolio managers o	f the pool.
			11)	any changes or addenda	to the offering circular.

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		EXHIBIT A (Author	rized/Unauthori:	zed Investments)	
	4.			e to an investment pool the authority to tments purchased with its local funds.	
	5.	governing the registr under the Investmen	ration of open-e at Company Act	alated in accordance with regulations and management investment companies of 1940, as promulgated from time to xchange Commission.	
	6. A public funds investment pool created to function as a money market mutual fund must mark its portfolio to market daily and, to the extent reasonably possible, stabilize at a \$1 net asset value. If the ratio of the market value of the portfolio divided be the book value of the portfolio is less than 0.995 or greater than 1.005, portfolio holdings shall be sold as necessary to maintain the ratio between 0.995 and 1.005.				
	7.	The composition of compliance with Sul		ry board shall be in established in 18 of the Act.	
	8.		at an equivalent	st be continuously rated no lower than t rating by at least one nationally	
Н.	Othe	er Investments			
	1.		ties be strictly in	ees of the Center that the foregoing list interpreted and that no deviation from	
	2.	For specific example to Subchapter 2256.		ts not permitted under this policy, refer	
	3.			uires a minimum rating under this ized investment during the period the	

### Policy of the Board of Trustees

policy does not qualify as an authorized investment during the period the investment does not have the minimum rating. The Center investment officer shall take all prudent measures that are consistent with this policy to liquidate an investment that does not have the minimum required rating.

### Policy of the Board of Trustees

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EXHIBIT A (Authorized/Unauthorized Investments)

4. The Board acknowledges that securities other than those listed above may be owned by the Center at the time this policy is adopted. Existing investments may be liquidated in the normal course of business; however, any new investment transactions shall be made in accordance with the guidelines of this policy.

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### Policy of the Board of Trustees

EXHIBIT B (Investment Strategy)

- A. The Center's Investment Strategy operates under the governance of the Public Funds Investment Act of Texas and the Center's Fiscal Management Policy (4.01)
- B. The objectives (in order of importance) of the Strategy are:
  - Understand the suitability of each investment to the financial requirements of the Center;
  - 2. Preserve and maintain the safety of investment principal;
  - 3. Maintain adequate liquidity;
  - Retain marketability for each investment, should the need arise to liquidate it prior to maturity;
  - 5. Diversify the investment portfolio; and
  - 6. Enhance yield.
- C. Investment Diversification

The Center's objective is to diversify the investment instruments within the portfolio to avoid incurring unreasonable risks inherent in over-investing in specific instruments, individual financial institutions, or maturities. The asset allocation in the portfolio should, however, be flexible depending upon the outlook for the economy and the securities markets. Because of the diversification inherent to approved Pooled Funds, investments in approved Pooled Funds shall be construed to meet the diversification requirement of this policy and strategy.

- The Center may invest in any of the instrumentalities specifically listed in Exhibit A to the following maximum limits:
- Obligations of, or Guaranteed by Governmental Entities may not exceed 100% of the Center's investment portfolio.

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		EXHIBIT B (Investment Strategy)				
	3.	Certificates of Depo Center's investment		Certificates may not exceed 100 % of the		
	4.	Repurchase Agreen portfolio.	nents may not e	exceed 100% of the Center's investment		
	5.	Commercial Paper may not exceed 50% of the Center's investment portfolio.				
	6.	Bankers Acceptanc portfolio.	es may not exc	eed 50% of the Center's investment		
	7.	Charles and the first state and the state of the state of the	o excluding bo	not exceed 15% of the Center's nd proceeds and reserves and other		
	8.			% of the Center's investment portfolio rves and other funds held for debt		
	9.	No bond proceeds of mutual funds.	or reserves held	I for debt service may be invested in		
	10.	Investment Pools m portfolio.	nay not exceed	100% of the Center's investment		
D.	Inves	stment Maturity and L	iquidity			
	1.	funds except restric exceed five years. 30% of its total inv	ted Debt Servi The Center sha estment portfol	aturities not exceeding two years for all ce Reserve Funds, which may not all at all times maintain a minimum of lio in instruments maturing in 90 days or edule shall correspond with the Center's		
E.	Conc	luct of Investment Act	ivities (Using )	Broker/ Dealers)		

- 1. Investment securities bought and sold through brokers or dealers will be

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#### Policy of the Board of Trustees

#### EXHIBIT B (Investment Strategy)

bought and sold only through those brokerage houses or dealers that have been approved by the Center's Board of Trustees.

- At least one of the broker/dealers used by the Center will be a primary dealer, or will have common ownership with a primary dealer.
- The Center shall maintain a file documenting the experience and qualifications of authorized broker/dealers and financial institutions that are approved for investment purposes.
- 4. A written copy of the Policy, Strategy, and the most recent audited financial statements will be presented to any person seeking to sell an authorized investment to the Center. Before any investment purchases or sales may be made through such a person, the registered principal of the business organization seeking to sell an authorized investment must execute a written instrument substantially to the effect that the registered principal has:
  - received and thoroughly reviewed the Policy, Strategy, and audited financial statements; and
  - acknowledged in writing that the organization has implemented reasonable procedures and controls in an effort to preclude imprudent investment activities arising out of investment transactions conducted with the Center. (See a sample affidavit for this purpose attached as Exhibit D and incorporated herein by reference.)
- F. Authorized Investments
  - Authorized investments are those described in the Policy and Exhibit A attached hereto.
- G. Electronic Funds Transfer
  - The Center may use electronic means (ACH or Wire Transfers) to transfer or invest all funds collected or controlled by the Center.

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			Revision Date: 4/22/19
Subject:	Investment and		Revision Date: 9/18/24
,	Cash Management Policy	4.07	Page <u>16</u> of <u>18</u>

#### Policy of the Board of Trustees

#### EXHIBIT B (Investment Strategy)

#### H. Settlement

 With the exception of investment pool and mutual fund transactions, all transactions shall be settled on a delivery vs. payment basis.

#### I. Monitoring

- 1. The Center shall establish methods to monitor the market prices of investments. Such sources may include, but are not limited to:
  - a. The Wall Street Journal
  - b. Brokers other than the sellers of the Security
  - c. Other nationally recognized sources of financial information

Policy Area:	Fiscal Management		Effective Date: 4/26/00
	2001		Revision Date: 10/19/10
			Revision Date: 4/22/19
Subject:	Investment and		Revision Date: 9/18/24
	Cash Management Policy	4.07	Page 17 of 18

#### Policy of the Board of Trustees

#### EXHIBIT C (Reporting)

- A. Not less than quarterly, all of the Center's investment officers will jointly prepare, sign, and submit to the Board of Trustees a written investment report which:
  - Describes in detail the investment position of the Fund;
  - Contains a summary statement of each pooled fund group that states:
    - a. The beginning market value for the reporting period;
    - b. Additions and changes to the market value during the period; and
    - c. Market value for the period.
  - States the book value and market value of each separately invested asset at the beginning and end of the reporting period by the type of asset and fund type-invested:
  - States the maturity date of each separately invested asset that has a maturity date:
  - State the account or fund or pooled group fund for which each individual investment was acquired; and
  - States the compliance of the investment portfolio as it relates to:
    - The investment strategy expressed in the Center's investment policy; and
    - b. The public Funds Investment Act.
- B. In conjunction with its annual financial audit, the Center will perform a compliance audit on investments and adherence to the Centers Policy and the Act.

#### Policy of the Board of Trustees

Policy Area:	Fiscal Management		Effective Date: 4/26/00
			Revision Date: 10/19/10
			Revision Date: 4/22/19
Subject:	Investment and		Revision Date: 9/18/24
	Cash Management Policy	4.07	Page <u>18</u> of <u>18</u>

#### EXHIBIT D (Affidavit)

#### Affidavit

I hereby acknowledge that I have received and thoroughly reviewed the investment policy of LRMHMRC.

I hereby further acknowledge that <u>Lakes Regional MHMR Center</u> (Name of business organization seeking to sell authorized investment)

has implemented reasonable procedures and controls in an effort to preclude investment transactions conducted between the entity and the organization that are not authorized by the entity's investment policy, except to the extent that this authorization is dependent on an analysis of the make-up of the entity's entire portfolio or requires an interpretation of sub-sections investment standards.

Business Organization's Name: Lakes Regional MHMR Center

Name of Qualified Representative: Tom Brown, Chairperson

Address: 400 AIRPORT ROAD, City, State, Zip: TERRell, TEXAS 75160

Telephone: (972) 388 . 2000

Signature of Qualified Representative:

#### AGENDA Item No: 09.06.24 Executive Director's Report:

#### Recommended Board Action: None: For Information Only

#### Rational:

Executive Director Report:

#### 1. Annual Board Training-

During the June TX. Council Conference, several Board members attended the Trustees Roles and Responsibilities training presentation session. The presentation document was emailed to all for review prior to this month's Board meeting so the other Trustees can review and update their required training. We will discuss any questions at the meeting.

#### 2. Texas Council Update

In preparation for the 89<sup>th</sup> Legislative Session, the TX Council is urging urge every LMHA/LBHA to draft and distribute a thank you letter to state leadership and budget committees, acknowledging their investment in mental health services and describing how funds are making a difference in communities across the state.

#### 3. HHSC Performance Contracts/Grants and Local Initiatives.

HHSC-IDD and Behavioral Health:

- We received an updated instructions for the LIDDA's approved Enhanced Community Coordination (ECC) and Transition Support Team (TST) programs for FY-25.
- Texas Health and Human Services Commission (HHSC) Contract Accountability and Oversight (CAO) completed the fiscal year 2024 Quality Assurance Authority Review of Lakes Regional Community Center on August 12, 2024. We All four program areas (TxHmL, GR/CFC, HCS, and PASRR) scored 90% or above.

#### 4. East Texas Behavioral Health Network (ETBHN)

The ETBHN Regional Oversight Committee, met on September 10<sup>th</sup> for our quarterly meeting. The July financial report was reviewed and approved. The Telehealth, Authorization and Pharmacy programs are doing well. We discussed having learning collaborative summit in December at Tri-County Center. Several member centers expressed interest in knowing how Care Coordination is being implemented within our group. We have asked Jolene Rasmussen, from the TX. Council to facilitate the event.

### AGENDA ITEM NO. 09.07.24

Fiscal Reports

#### RECOMMENDATIONS FOR APPROVAL:

- > Center's financial statement for the month(s) of August, 2024.
- Motion to Accept Center's 1st Quarterly Investment Report.

#### Rationale:

- Review and take action to approve Center's financial statement for the month(s) of August, 2024.
- Review and take action to approve Center's 1st Quarterly Investment Report.

## Lakes Regional Community Center Financial Report For the Month of August 2024

Erwin Hancock Chief Financial Officer

August 21, 2024

### Lakes Regional Community Center Financial Report Outline

I.	Financial Summary	Page	1
II.	Balance Sheet	Page	2
III.	Income Recap by Division Comparative Income Statement Statement of Revenues & Expenditures	Page Pages Page	4-5
IV.	Related Data	Pages	7-8
V.	Quarterly Investment Report	Page	9
VI.	Investment Policy	Page	10

#### Lakes Regional Community Center Financial Summary for the Month Ending August 31, 2024

Profit and Loss Sum	mary	
	Current Month	Year to Date
Revenues	\$4,275,283	\$44,622,650
Expenses	\$5,281,317	\$45,238,844
Net Income	(\$1,006,034)	(\$616,194)

```
Balance Sheet Summary
```

	Current YTD as of August 31, 2024	Last YTD as of August 31, 2023	Year to Year Change	
Total Assets	\$40,266,804	\$39,523,197	Ś	743,607
Total Liabilities	\$9,034,046	\$7,983,043	\$	1,051,003
Fund Balance	\$31,232,758	\$31,540,154	\$	(307,396)
		The second s	-	

#### Lakes Regional Community Center Balance Sheet

	pulance prices					
		As of		As of	1	Net Change
	8	/31/2024	1	8/31/2023		
Current Assets						10 440 000
Cash	\$	19,354,759	\$	21,797,987	\$	(2,443,228)
Accounts Receivable		5,694,623		3,770,575		1,924,048
Other Current Assets	1	2,894,466	-	959,409		1,935,057
Total Current Assets	\$	27,943,848	S	26,527,971	ş	1,415,877
Long-Term Assets						
Fixed Assets (net of depreciation)	\$	8,444,617	\$	9,067,336	\$	(622,719
Other Long-Term Assets		3,878,339		3,927,890		(49,551
Total Long-Term Assets	\$	12,322,956	\$	12,995,226	\$	(672,270
Total Assets	\$	40,266,804	\$	39,523,197	\$	743,60
Current Liabilities						
Accounts Payable	\$	1,068,387	\$	1,473,388	\$	(405,001
Accrued Expenses		1,870,985		1,788,837		\$82,148
Short-term Debt		2,216,335		792,928		1,423,407
Total Current Liabilities	\$	5,155,707	\$	4,055,153	\$	1,100,55
Long-term Debt	\$	3,878,339	\$	3,927,890	\$	(49,551
Total Long-Term Debt	\$	3,878,339	\$	3,927,890	S.	(49,551
Total Liabilities	\$	9,034,046	\$	7,983,043	\$	1,051,00
Investment In General Fund Assets	\$	8,444,617	\$	9,067,336	5	(622,719
Fund Balance at Beginning of Year		22,788,142	1	22,472,818	Sug-1	315,32
Total Equities and other Credits	\$	31,232,759	\$	31,540,154	\$	(307,395
Total Liabilities, Equities and other Cro	edits \$	40,266,805	\$	39,523,197	\$	743,60

### Lakes Regional Community Center Income Statement Recap by Division As of August 31, 2024

Division	Cu	Current Month		Year to Date		
Mental Health Adult	\$	(443,404)	\$	63,518		
Mental Health C&A		(30,247)		(146,582)		
Substance Abuse		(52,305)		31,498		
IDDP		(310,560)		(485,782)		
IDDA		(193,048)		(147,787)		
ECI		33,420		90,798		
Other	\$	(9,887)	\$	(21,853)		
Total Lakes	\$	(1,006,032)	\$	(616,191)		

Other	- 38		5.24/10 <sup>-0</sup> . m 240
Hospitality House	\$	(846)	\$ (1,388)
Mental Health First Aid	\$	5,658	\$ 6,669
CCBHC/CMHC SAMSHA Grants	\$		\$ (35,272)
Expending Fund Raising	\$	(150)	\$ (1,600)
Administration	\$	(14,549)	\$ 9,738
	\$	(9,887)	\$ (21,853)

#### Lakes Regional Community Center Comparative Income Statement for the Month ended August 31, 2024

	8/31/2024	8/31/2023	Variance	Var %
venues				
General Revenue IDD	\$213,669	\$212,025	\$1,644	19
General Revenue MH	\$887,428	\$800,098	\$87,331	119
Early Childhood Intervention Revenue	\$642,205	\$246,260	\$395,945	1619
Charity Care Pool / DPP	\$656,059	\$864,544	(\$208,484)	-249
NTBHA Revenue	\$295,942	\$279,334	\$16,608	69
Medicaid Revenue	\$233,731	\$267,491	(\$33,760)	-139
Medicare Revenue	\$4,841	\$5,261	(\$420)	-89
HCS Revenue	\$385,535	\$410,987	(\$25,452)	-69
Managed Care Revenue	\$92,265	\$113,992	(\$21,727)	-199
Private Insurance	\$25,957	\$18,152	\$7,804	439
Client Fees	\$7,428	\$9,605	(\$2,178)	-239
Other Revenue	\$830,222	\$1,629,898	(\$799.674)	-499
Total Revenues	\$4,275,283	\$4,857,647	(\$582,364)	-129
iour neveraes				
penses				
Salaries and Wages	\$2,897,210	\$1,753,153	\$1,144,057	659
Employee Benefits	\$932,342	\$603,123	\$329,219	559
Staff Training	\$7,266	\$8,039	(\$773)	-109
Furniture and Equipment	\$80,172	\$23,758	\$56,414	2379
Maintenance and Repairs	\$23,382	\$22,091	\$1,291	69
Utilities	\$41,952	\$46,358	(\$4,407)	-109
Client Support	\$10,298	\$15,373	(\$5,075)	-339
Supplies	\$33,179	\$74,680	(\$41,501)	-569
Vehicle Maintenance	\$7,542	\$14,243	(\$6,701)	-479
Insurance Costs	\$33,603	\$32,706	\$897	39
Debt Service	\$193,055	\$40,189	\$152,866	3809
Other Expenses	\$1,021,318	\$2,148,607	(\$1,127,289)	-529
Total Expenses	\$5,281,317	\$4,782,319	\$498,998	109
	(\$1,006,034)	\$75,328	(\$1,081,363)	-14369

Salaries & Wages: Includes August Payroll Accrual (Salaries = \$881,173/Benefits = \$317,674). This payroll amount was actually paid September 6, 2024 - FY25

Other Revenue: Includes FFY24 Quarter 2 MAC accrual adjustment to actual TAFI invoice for this quarter = (\$75,467.25).

Other Expenses: Includes one month lag of travel expenditures that are processed through Accounts Payable and recorded to the proper fiscal year.

#### Lakes Regional Community Center Comparative Income Statement for the period ended August 31, 2024

	YTD ended 8/31/2024	YTD ended 8/31/2023	Variance	Var %
evenues				
General Revenue IDD	\$2,550,697	\$2,510,563	\$40,134	2%
General Revenue MH	\$8,979,961	\$8,642,171	\$337,790	4%
Early Childhood Intervention Revenue	\$3,195,803	\$1,935,465	\$1,260,338	65%
Charity Care Pool / DPP	\$7,874,494	\$8,493,687	(\$619,193)	-7%
NTBHA Revenue	\$2,831,055	\$2,565,791	\$265,263	10%
Medicaid Revenue	\$3,149,809	\$3,136,166	\$13,643	0%
Medicare Revenue	\$63,925	\$64,991	(\$1,067)	-2%
HCS Revenue	\$4,942,442	\$4,974,703	(\$32,261)	-1%
Managed Care Revenue	\$1,158,044	\$1,514,637	(\$356,593)	-24%
Private Insurance	\$294,588	\$211,983	\$82,606	39%
	\$71,207	\$65,089	\$5,118	99
Client Fees	\$9,510,627	\$12,189,374	(\$2,678,747)	-229
Other Revenue	\$44,622,650	\$46,304,619	(\$1,681,969)	-49
Total Revenues	P. B. M.			
xpenses			na sana	
Salaries and Wages	\$23,167,463	\$22,234,927	\$932,536	49
Employee Benefits	\$7,915,166	\$7,305,453	\$609,713	89
Staff Training	\$109,012	\$84,891	\$24,121	289
Furniture and Equipment	\$508,386	\$446,299	\$62,087	149
Maintenance and Repairs	\$344,027	\$316,763	\$27,264	99
Utilities	\$478,927	\$461,806	\$17,121	49
Client Support	\$93,810	\$79,151	\$14,659	199
Supplies	\$386,025	\$428,153	(\$42,128)	-109
Vehicle Maintenance	\$115,645	\$109,811	\$5,834	59
Insurance Costs	\$356,768	\$361,460	(\$4,692)	-19
Debt Service	\$481,535	\$413,263	\$68,272	179
Other Expenses	\$11,282,081	\$11,746,954	(\$464,874)	-49
Total Expenses	\$45,238,844	\$43,988,930	\$1,249,915	35
Net Surplus/(Deficit)	(\$616,194)	\$2,315,689	(\$2,931,884)	-1275

Statement of Revenues and Expenditures For the Period Ending August 31, 2024 Lakes Regional Community Center

Revenues	Sep 23	04/3	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Joi-24	Aug-24	Total
Locat State Programs	5 03,442	214,507	5 97,724	5 92,456	5 92,630	5 225.305 miles	600/25 \$		\$ 114,522	100,004	\$ 131,997 \$	173,941	5 1,502,706
Federal Programs Interest Income	1,581,153	1,480,211 nos0	1,486,853	1,529,825	1,560,888	100/000/L	1,002,524 non6	1,280,567	000'000'1 1,917,008	1,563,205	1,574,569 milets	1,918,379	19.045.177
North Texas BH Assoc	217,896	218,987	226,669	218,379	224,950	201/02	223/462	222,061				296.942	2.831.054
TOTAL REVENUES	\$ 3221,116	\$ 3,655,394	\$ 3536,907	\$ 3,606,682	\$ 3,606,753	s <u>3,647,860</u>	3,029,996	\$ 3,516,501	\$ 4,252,505	\$ 3,607,473	\$ 3,766,691 \$	4,275,285	\$ 44,622,853
Expenditures													
Current Salarien & Warnen													100 100 100
Employee Benefits	1961/196	\$ \$1,066,334 \$003,550	\$ 1,742,171 mole 626,911 mole	1,742,171 meter 5 2,589,214 626,911 meter 723,974	\$ 1,730,860 630,891	5 1,746,852 840,991	\$ 1,776,685 858,221 roted	\$ 1,758,876 687,906	noter1 \$ 2,655,602 note11 749,848	\$ 1,804,524 643,151	5 7,765,173 milent 5 629,584 milent	2,897,210	7,915,167
Cuent Respire Client Respire	3.420	510 565	ARK.	12.63.51	196	6,688	858.2	LHC L	1 206	5,007	10.973	5.205	77 253
HCS Contract Consultibut Guest F. F.	120,003	\$120,429	124,253	132,075	137,135	120,252	111,509	131,813	627,011	123,761	114,589	123,123	1,478,786
Contracts with Other Orga-Ext	363,377	\$260,598	342,287	385,729	13,703 364,026	10,406	13,508	366,660	427,799	10,982	358,979	300,325	4,584,748
TOPPAL Contracts	6,909	\$7,146	6,859	7,107	6,348	6,933	7,269	6,967	6,945	7,388	7,269	7,175	84,369
Contracted Lab Services	1351	51,968	1,263	101	857.50 1956	660	637	906	1,640	2,105	629	2,004	12,930
Non-Clinical Contracts with Con-	13,102	(\$1,503)	4,230	196.9	9,127	20,972	3,959	8,842	14,615	12,688	6,466	1,206	109,013
Pharmaceuticals/Supplies	6,303	\$14,273	12,202	23821	21.437	7,162	11,676	8,471	17,255	11,540	9,243	108/11	150,801
Abpical Media Patient Aast Decomments	1,360	205'65	100/6	3,990	6,008	1,635	3,124	099's	4,966	3,134	1,800	6,070	40,878
Training and Travel	02131	\$1,500	1,500	1,500	44 098	1,339	46.267	743	80.017	1,000	53.675 row 1	016,601	704.989
Consumable Supplies	24,855	\$33,255	26,505	29,584	27,168	41,414	34,157	25,863	39,383	35,128		33,179	386,025
FurnitzeuEquipment over \$5 000	05,500	(\$32,570) noted	(6,025)	008'6	94,255	40,827	14,980	8,924		12,630	22,750	25,675	250,230
Computer Capital Outlay	13,100	\$22,079 mon2		10,335	10,335	10,335	0			7,366	0	•	66,040
Context Equipment Restar	625	\$2,804	2,173	1,480	828	2,008	3,801	0.556	26,537	3,484	3,914	2,635	59,974 *77 Cak
Computer Equipment Under \$5,000	19576	\$6,542	6,715	5,640	5.740	13,628	27,429	8,766	6200 LE	17.574	16,792	5,683	167,619
Other Monthly Expension Computer Softwares Survey Ex-	102.0			0.49'11	17,160	15,436	12,812	14,913	105'11	16,012	27,631	15,633	179,027
Computer Software Fees for HR System	610/61	\$10,220 mont	31,005	3,202	13,068	5,169	10,725	30,040	14,491	14,401	10,725	14,206	122,436
Building Root Parate Manuel	0	8	309	0	0	0	174	0	0	0	100	(1942)	0
Building Rent to Other Programs	152.923	\$104.076	150.515	151,426	143,309	146,031	120,009	142,637	175,079	138,131	167,098	128,840	1.871
Vahide Operating Expense Vahida Exet Crees	8,545	\$10,620	8,916	6,645		9.311	8,608	8.209	10,162	7,408	12,806	7,542	115,645
Non-Client Utilities	11,696	\$11,000 \$11,026	8,696	7,670	6,691 note5	0 0001	17,650	8,926	9,799	38.010	11,161	41.962	478.927
Telecommunications	16,175	\$28,518	28,812	27,832	30,462	31,284	29,444	33,748	28,933	33,303	29,718	46.684	305,912
Utital Commercifinitement Accesses Cristia Hottime Answerten Sura	7,929	\$7,866	7,855	7,532	7,555	7,855	7,855	7,865	7,856	7,855	7,855	6.296	92,151
Insurance	10057	520 624	28,000	000 86	5,000	2,500	2,500	28 660	2,500	28,500	33,069	33,600	356.768
Client Support Costs	11.173	57,763	5,449	3,910	3,818	2,403	9,270	8,135	12,510	8,838	10,154	10,256	63,809
NTBHA Supported Hunsing	3,936	\$20,834	17,050	8,855	10,446	11,390	14,025	6219	10,744	1.20'6	10,849	8,426	129,845
Dobt Service	36,973	536.973	39.213	39.213	39,213	39.213	39.650	607.0%	42,621	43.082 rote14	(108/360)	193,055	481,535
COURT of Even Tax Risk Admin	4.945	\$4.945 mileb	43	14.024	4,945	32,861	22,606	17.414	13,838	13,793	23,468	15,733	212,506
ECI Client Support Costs	428	2005	914	268	268	208	270	240	266	112	289	0	4,061
Expending Fund Raising Funds	520	2300	300	520	520		923	898	150	370	2,389	370	6,730
LRMHMRC Board Expenses	824	12595	1.536	005	1431	378	1 344	1.187	220	6.014	170	1,841	220
Exponding Empowerment Funds				220						2,277	7,780	134	9,811
Total Other Operating Expenses	1,044,968	\$1,074,850	1,303,938	1,104,274	1,166,903	1,223,290	14,841	1,117,828	1,482,504	14,360	12,834	191,124,1	192,200
TOTAL EVERATION AND													
STOR EXPENDITIONES	2,466,728	\$3,344,734	3,473,021	4,417,462	3,528,743	3,611,132	3,539,050	3,564,610	4,887,954	3,690,887	3,433,166	5,281,319	45,238,847
Excess (deficiency) of revenues over expenditures	S_1,054,388	\$ \$310,000 \$	\$ 63,896	(810,780)	\$ 77,010 \$	\$ 36,727	s <u>80,906</u> s	(67.679) \$	5 1625-2601	\$ (83,414)	\$ 333,525	5 [1 000,034]	5 (016,104)
1000 1. Rectionaly Cartest Cartary - Increases Clans. 1010 2. Rectauraly Cartest Cartary econosis of Safhaura Support Freesport and L. Undrigeneration strond to brand on one year. 1010 3. Rectauraly Cartary econosis of Safhaura Support Freesport and L. Cartary Rectaution strond to brand on one year.	Frees per sudi. Utsit	Representant should be been	of on one year.	1 Todan	Versch Purchases for ECI Program May 2024 included 3 payrols	Ci Program Profes							
10% KGT & Admin Expense Freed, to be recteeted ag-	Minist DPP revenue at	year-end, pending teldo-u	Adres relates	note12 1 note13 1	interest as of Quarter 3 - instictes additional Output	triwnest as of Clawfor 3 - May 2004, (Internet) is recorded on a Clawferly Basix when statements are monited f Institutes additional Outpatient Capacity Expension revenue recorded = 500, 120, Instates additional ACT revenu	eded on a Querterly Basis remue received = 365,12	When statements are not & includes additional ACT	wett	8			
PORt 4. December 2020 Included 3 payodic Politi 5. Feterary Vahida Fuel Costs was recorded to Month to	Contraction of the second			4 Manual	indiades inclassification	Induction metassification of prior month expenditures to Work in Process = (\$148,510)	to Work In Process = (5)	40.510)					
	want Clinic - February	Correction (\$50,867.44)		and all all all all all all all all all al	Indiades August Payrol -	helicities August Payred Accrusic 2001, 173, actually and September 6, 2024 (11725)	y sect September 6, 2024	(SEA.5)					
role d' industries final Recretaisson Section (Also includ in Noted - Facturary)	in Noted - February)			71-month	Includes August Payrol	Includes August Preyrol Accrual = \$317,074, actually paid September 6, 2024 (PV25)	y paid September 6, 2024	1	and here the second second second second			Page 6	
	and the second second	· ALANANG -			The second data manager	our uthers on teachers and any set of statements and to an the utaway our sectors.			and works address and a new participant must	2			

	FY24 Aged A	al Community Cente ccounts Receivable				
Accounts Receivable Description	GL A/R Balance	AUG Current	JUL 30 Day	JUN 60 Days	MAY 90 Days	APR & prior 120 +
MAC Adm Claim	1,075,132.77	143,825	143,825	143,825	143,825	499,833
		104650603			1000	
VAP Class GVL	1.00					-
Medicaid	431,526.88	249 775	29,628	22,413	21,049	108,662
Medicare	4,463.62	3,383	426	74	574	7
Private Insurance	45,019.81	14,360	6,365	7,206	4,981	12,107
Chip	902.52	399	27	164	74	240
MANAGED CARE:	31,089.88	24,600	1,745	1,334	1,106	2.305
Amerigroup Superior (Cenpatico)	32,185.67	17,161	12,246	1.013	509	1,257
Optum	24,711.73	17.633	1,465	1,767	1,355	2,492
Cigna	199.19	-	44	-	10 100	155
Texas Childrens Plan	1,862.44	679	777	79	327	1
Beacon	4,969.08	3,432	138	326	504	570
Molina	26,460.92	20,126	1,001	1,989	1,346	1,998
Aetna Better Health	3,080.85	1,986	169	/0	83	135
Texas Home Living - North **	78,866.81	32,053	25,886	20,927		
Texas Home Living - South "	12,127.56	3,387	4,457	920	3,363	
HCS - North **	1,323,424.58	293,137	286,139	260,793	483,355	· · · · ·
HCS - South **	554,554.54	86,528	101,564	97,637	213,288	55,537
VAP (Vocational Apprenticeship)	36,816.74	20,215	16,601	· · ·	•	•
Reimbursable Sycs-TxHmL North & South	1.013.80	1.014				1 - E
Reimbursable Svcs-HCS North	8,095.81	6,765	1.00	1 2 1	1.1	1,331
Reimbursable Svcs-HCS South	2,426.00	2,426	0.00			
HCS Rm/Brd	6,011.00	868	868	868	868	2,539
ICF Residential Homes	164,863.33	130,456	5,540	5,681	5,880	17,307
Block Grant/TANF-Title XX Gen Revenue	71,108,25	23,702	23,702	23,704		
CCBHC Samsha Grant (799) 1370-6500	169,913.15	113,281	56,633			
MCOT-Hotline ARPA	3,081.31				1	3,081
HR133-Outpatient Cap Activity **	63,476.96	13,100		19,142	14,017	17,219
Coordinaated Specialty Care	203,368.57	31,136	36,022	136,210	1 및	Š.
FEMA Grant ISP FEMA Grant RSP	32,728.36	8,368	22,834	1,526		
PEMA Grant KSP						<u> </u>
Supported Employment		<u>8</u>	· · · · ·			
Day Hab Billings (Private Providers)	21,705.14		15,732	1,815	2,435	1,723
1048 IDD Billed Svcs	11,812.26	5,407	6,405		1	
FOI CHARLES	77110110	600.000	101 100	1 1	1	
ECI Grant Revenue ECI Respite	774,161.10 457.00	593,023	181,138 457	1	<u> </u>	1
Ect Keshite	457.00	1 N N	457		8	
ECI Priv Ins	15,174.96	4,975	2,838	2,713	2,144	2,508
ECI Medicaid	3,649.71	2,967	-	529	153	
ECI Managed Care	37,228.83	15,952	3,393	13,663	1,767	2,453
ECI Chip	429.34	134	67	4	89	136
A/R Other Employees	296.29	296				
A/R Employee Insurance (Cobra)	117.12	200		117		
TCOOMMI GRANT	63,108.80	30,772	32,337			ੂ ੂ
TDCJ Contract-Greenville **	18,042.13		11,669	6,374		
TDCJ - Sherman/Bonham/Paris **	60,188.33		38,878	18,484	2,827	
Fannin County Drug Court Hopkins County Drug Court	3,000.00	3,000				1
Titus County Drug Court	2,600.00	2,600				0
DSHS Region 3	44,513.68	12,025	10,924	10,030	10,791	744
DSHS Region 4	30,239,33	30,239			1 - C - C - C	
DSHS MHFA Outreach	59,820.33	15,284	7,702	7,779	6,381	22,674
ICF Upper Payment Limit SAC Prog -Hunt County	64,978.00	32,489	32,489	-	•	•
ECC - (Enhanced Comm Coord)	841.51	842	-		5	×
Pharmacy Rental Income	16,287.60 2,500.00	8,123 2,500	8,165			्
Vaping Class	6,000,00	2,000				
Comm Education (Curt Pitton)	5,830.95	5,831		1 1		

Accounts Receivable Description	GL A/R Balance	AUG Current	JUL 30 Day	JUN 60 Days	MAY 90 Days	APR & prior 120 +
Misc Revenue - 1370-1200 - \$81,705.01 **FY23 Aud Adj DPP Tx Council Prelim IGT **Tarpley Rent Reduction (sewer) **FY24 Forfeiture Balance	39,423.21 4,225.00 38,056.80	38,057	:	ł.	4,225	39,423
FY24 Aug Bal Due	5,732,169.54	GL bal 5,732,169.54	baick \$-			

## Center's

## **4th Quarterly Investment Report**

Particulars		Amount
Beginning Balance September 1, 2023:		
September 1, 20201	TexPool Certificate of Deposit Business Star A/C Wealth Mgmt Acct Omaha Res. Savings Total Sept. 1, 2023	\$13,397,444 \$ 1,036,622 \$ 1,046,004 \$ 4,310,516 \$ 11,020 \$19,801,607
Ending Balance August 31, 2024:		4,,
	TexPool Certificates of Deposit Business Star A/C Wealth Mgmt Acct Omaha Res. Savings Total August 31, 2024	\$11,549,396 \$1,037,572 \$827,195 \$4,371,178 \$11,026 \$17,796,367
Net Change	10tal August 51, 2024	\$ -2,005,240

#### Lakes Regional Community Center Quarterly Investment Report For the 12 Months Ending August 31, 2024

The market value and the book value of our fund in TexPool are the same. The aforementioned funds are available upon demand and thus do not have a maturity date. Lakes investments include 2 certificates of deposit that pay interest at the rate of 0.40%. Lakes, additionally earns 4.99% interest on its business investment account at the American National Bank. TexPool account earns 4.53% on its investment account. Wealth Management account earns 4.89%. Certificate of Deposit #xxx8346 matures on 3/24/25 and Certificate of Deposit #xxx2579 matures on 6/4/25.

Lakes Regional Community Center's investment portfolio is in compliance with the Lakes Regional Community Center Investment and Cash Management Policy 4.07 and is in compliance with the Public Funds Investment Act.

Respectfully submitted,

*Erwin Hancock* Chief Financial Officer Investment Officer

#### AGENDA ITEM NO. 09.08.24 Behavioral Health Director

#### Recommended Board Action:

None. Informational purposes only.

#### Rationale:

- 1. FY24 End of Year Performance Contract Report
- 2. BH Participation in Community Outreach Events
  - 1<sup>st</sup> Annual Hispanic Heritage Health Fair September 14<sup>th</sup> Franklin County
  - 2024 Recovery in The Park September 21<sup>st</sup> Grayson County
  - Veteran's Suicide Awareness Ruck March September 28th Morris County
  - Region 8 Fall Counselor Conference October 15<sup>th</sup>
  - Harts Bluff ISD Health Fair October 24<sup>th</sup> Titus County
  - Annual Festival of Pumpkins October 26<sup>th</sup> Lamar County
- 3. On-Site Visit from HHSC Integrated Care Strategy (T-CCBHC)

GR State Measure	State Target	Lakes 1st Half FY24	Lakes 2nd Half FY24	Annual	State Center Average
AT RISK	MEASU	RES			- 1. A.
Adult Improvement (Cumulative)	>= 20%	19.80%	34%	39%	39.30%
Child Improvement (Cumulative)	>= 25%	37.20%	64.30%	69.70%	48.70%
Community Tenure	>= 96.8%	98.90%	98.90%	98.90%	99.20%
Crisis 7-Day Follow-Up	N/A	79.10%	61.20%	70.15%	42.30%
Effective Crisis Response	>= 75.1%	80.31%	75%	77.66%	85.40%
Hospital 7-Day F2F Follow-Up – Encounter	>= 62.3%	87.80%	79.00%	82.80%	72.70%
School Improvement	>= 60%	79.40%	74.60%	74.60%	71%

ADULT	SERVICE	S			
Adult Service Target	1507	108%	104%	106%	108%
Criminal Justice Outcomes (BENCHMARK)	N/A	29.00%	11.10%	20.05%	15.20%
Depression Response (6 Months)	>= 10.4%	20.40%	32.80%	26.60%	27.80%
Retention of Justice Involved Adults (BENCHMARK)	N/A	39.40%	22.60%	31%	17.50%
ACT Authorization Target	>= 54%	93.90%	92.30%	93.10%	82.80%
Adult Monthly Service Provision	>= 65.6%	76.40%	70.10%	73.25%	60.80%
High Needs Adults Functioning (BENCHMARK)	N/A	24.30%	14.20%	19.25%	27.20%
Retention of High Needs Adults (BENCHMARK)	N/A	81.80%	17.60%	49.70%	32.80%
Educational or Volunteering Strengths	>= 26.5%	36.50%	37.70%	37.10%	41.30%
Employment Functioning	>= 39.8%	46.10%	50.60%	48.35%	70.00%
Residential Stability	>= 84%	92.70%	92.60%	92.65%	87.80%

Child S	Services				
Family Partner Response	>= 65.2%	0.00%	0.00%	0.00%	74.80%
Child Service Target	94	186%	181%	184%	109%
Family & Living Situation	>= 67.5%	88.90%	81.80%	85.35%	82.60%
Juvenile Justice Avoidance (Cumulative)	>= 95%			99%	99%
Juvenile Justice Outcomes (BENCHMARK)	N/A	30%	20%	25%	33.10%
Retention of Justice Involved Children (BENCHMARK)	N/A	0%	0%	0%	18.10%
Child Monthly Service Provision	>= 65%	86.10%	81%	83.55%	70.70%

C	risis Services					
Adult Jail Diversion	<= 10.46%	4.28%	4.19%	4.24%	?	Data Problem
Hospital 30 Day Readmission	<= 10.2%	3.66%	3.81%	3.74%	7.38%	
Access to Crisis Response	>= 61.9%	85.70%	82.60%	84.15%	85.70%	
Hospitalization Rate	<= 1.9%	1.31%	1.59%	1.45%	0.18%	

(	<b>Other Services</b>			
Long Term Support Services (LTSS)	>= 70.0%	0.00%	0.00%	N/A

	SUD Services	
Enrolled		384
Completions	>= 42%	50.00%
Not Arrested	>= 90%	95%
Abstinence	>= 45%	100%
Stable Housing	>= 55%	100%
Employed	>= 60%	84%
Ongoing Treatment	>= 55%	78%

#### AGENDA Item No.: 09.09.24 Intellectual and Developmental Disabilities Director's Report Recommended Board Action: None- Information Only

#### 1. Waivers Home and Community Services (HCS) & Texas Home Living (TXHML):

- One opening in Terrell HCS Group Home
  - Statewide statistics reported by Texas Council:
    - 1748 individuals involved in HCS and Texas Home Living Medicaid unwinding:
      - o 368 resolved
      - o 274 additional people lost eligibility
      - o 94 net number of cases resolved
      - Centers state that the loss Medicaid has impacted enrollments and transfers. Many continue to be assigned the wrong type of Medicaid.

#### 2. Individual Skills and Socialization (ISS)

- Waxahachie ISS requesting Temp License
- Paris ISS started a photography club
- Sulphur Springs ISS attended the ribbon cutting ceremony for United Way
- Greenville ISS Aktion Club (Kiwanis) at M.A.R.K. for the Hunt County Schools
- Terrell ISS purchased an arcade game with donated funds from Lone Star Credit Union

#### 3. Intermediate Care Facility (ICF)

- 1 Nurse position open
- Special Olympics Pickle Ball players won first place at competition
- 1 open bed at Sayle St, also audited in August

#### 4. TWS

- 1 Supported Employment Contract
- 1 Job Placement Contract
- Seeking employment referrals

#### 5. <u>OBI</u>

- OBI completed 13 of 10 required educational sessions for FY24
- No issues identified in the OBI samples reviewed during the LIDDA audit
- The OBI team successfully met all FY24 HHSC requirements

#### 6. PPAT Presentation

Presentation with 3 other LIDDAs, TX Council and PPAT at PPAT conference

#### 7. Trust Fund

Social Security Review scheduled for September

#### 8. FY 25

Happy New Year

#### AGENDA ITEM NO. 09.10.24 Contracts & Quality Management Report

- 1. CONTRACTS
- HHSC Coffee House: We received a Coffee House in Mt. Pleasant contract from HHSC FY25-26 for \$449,920.
- All FY25 expenditure contracts have been executed.

#### 2. RIGHTS/ABUSE, NEGLECT & EXPLOITATION ALLEGATIONS

- APS Investigations
  - o 1 MH Mt. Pleasant from January 2024
  - 3 MH Greenville from March 2024
  - o 1 SUD from May 2024

#### 3. CORPORATE COMPLIANCE

- IDDP Investigation: One IDDP staff's documentation did not support service delivery.
  - o Recommended:
    - Services for August were held and not billed. Services that were billed and payments received will be recouped. Total Payback \$39.22
    - An investigation by HR in accordance with pages 9 and 11 of the HR procedures 5.10.01, Employee Performance and Progressive Discipline.
  - o Disciplinary Actions taken:
    - Due to the results of the investigation, employee was separated from employment on Monday, September 9, 2024.

#### 4. QM MH, NTBHA & SUBSTANCE ABUSE

- Performance Measures: We met all of our performance measures for August. We missed Effective Crisis
  Response for the second half of FY24 at 75%, our target is 75.1%. Effective crisis response is percentage
  of crisis episodes during the measurement period shall not be followed up by an admission to a HHSC
  inpatient bed within 30 days of the first day of the crisis episode.
- HHSC MH Comprehensive Audit: HHSC will conduct their MH comprehensive audit from November 18 22, 2024 over FY23Q1. All requested documents will be uploaded before October 14, 2024.
- HHSC SUD Comprehensive Audit: We submitted our CAP on September 11, 2024.
- Superior Desk Review: Superior requested documents to conduct their desk review. All documents were submitted on September 13, 2024.
- Mystery Calls: QM conducted mystery calls to the NTBHA clinics. Out of ten (10) calls, one (1) call was
  not returned within 24 hours. Out of nine (9) calls, seven (7) were compliant with NTBHA standards.
- Coffee House Survey: QM conducted a quality-of-life survey in August, and individuals who responded to the survey stated they felt like the Coffee House has had a positive impact on their recovery goals.
- Board Training Audit: QM conducted a board training audit in August, all members of the board have received training.
- NCQA Satisfaction Survey: QM conducted a NCQA satisfaction survey. Overall, individuals are satisfied with their services.

#### 5. IDD

IDD Service Target: We met our service target at 171, our target is 169.

#### AGENDA ITEM NO. 09.11.24

Human Resources Report

#### **Recommended Board Action:**

None; information only.

#### 1. Staffing Issues

#### > Headcount

We ended FY24 with total of 440 authorized FTEs and 433 employees including fulltime, part-time, and PRN (as needed) employees. We filled 10 positions during the month of August, all of them were new hires. We ended the month with 23 vacancies.

#### > Separations

We had five separations during the month of August, four of which were voluntary. Some of the reasons for separation cited were moving out of State and other jobs with better pay. The involuntary separation was because of performance issues. The turnover rate for FY24 was 20.7%.

#### > Recruitment

Sources used to advertise our openings were Indeed, Newspapers, Colleges and Universities website, Facebook, Texas Workforce Commission website and Chambers of Commerce.

#### > Training and Development

We had 23 classes with a total of 155 participants, 83 of these participants were school staff who received YMHFA (Youth Mental Health First Aid) training. Trainings for new and existing employees were CPR (*Cardio Pulmonary Resuscitation*), SAMA (*Satori Alternatives for Managing Aggression*), and ASIST (*Applied Suicide Intervention Skills Training*).

#### 2. Compensation & Benefits

- COVID exposures during the month of August continue to increase. We had 10 employees who reported exposure; nine of them tested positive. No one required hospitalization and all of them have returned to work. We received three requests for COVID Sick Pool Leave and 138 hours were granted.
- ➤ We ended the year with 24 large claims from which seven (7) exceeded the stop loss.

# HR Monthly Report FY2024

I. Head Count (end of mo) Overal! Total # Positions # Employees # Vacant Positions # Full-Time Vacancies # Part-Time Vacancies General Administration # Positions # Employees # Vacant Positions	449												
# Positions # FTE # Employees # Vacant Positions # Full-Time Vacancies # Part-Time Vacancies General Administration # Positions # FTE # Employees # Vacant Positions	449										1		
# FTE # Employees # Vacant Positions # Full-Time Vacancies # Part-Time Vacancies General Administration # Positions # Employees # Vacant Positions		449	451	454	ARD	460	460	461	461	461	461	456	
# Employees # Vacant Positions # Full-Time Vacancies # Part-Time Vacancies General Administration # Positions # FTE # Employees # Vacant Positions	444	444	447	449	440	449	450	451	451	451	451	440	
# Vacant Positions # Full-Time Vacancies # Part-Time Vacancies General Administration # Positions # FTE # Employees # Vacant Positions	407	408	413	410	418	422	425	429	428	427	427	433	
# Full-Time Vacancies # Part-Time Vacancies General Administration # Positions # Employees # Vacant Positions	42	40	42	48	42	38	35	31	31	32	32	23	
# Part-Time Vacancies General Administration # Positions # Employees # Vacant Positions	39	38	40	43	37	33	32	26	26	28	28	21	
General Administration # Positions # FTE # Employees # Vacant Positions	e	2	Q	4	Q	ŝ	e	ŝ	5	4	4	2	
# Positions # FTE # Employees # Vacant Positions													
# FTE # Employees # Vacant Positions	41	41	41	41	41	41	41	41	41	41	41	41	4
# Employees # Vacant Positions	410	410	410	41.0	410	41.0	410	41	41	41	41	41	4
# Vacant Positions	39	30	30	300	38	37	55	40	39	39	39	39	0
M.C. M. Thursday and A.	0	2	20	5 m	3 0	4	20	- 1	20	2	20	2	2
# Full-Lime Vacancies		2		0	6	4	0	-	2		2	2	
# Part-Time Vacancies	0	0	0	0	0	0	0	0	0	0	0	0	
FCI Sanicae		8											
# Positione	cc		cc	30	90	30	00	36	90	20	36	36	c
# FTF	30	20	20	00	6	20	8	00 ag	26.0	00	200	36	0 0
# Employees	36	20	20	60 Q	89	5	8 5	86	30.00	8 8	8 68	34	0 0
# Vacant Positions	3 -	0	9 6	9 4	3 4	5	5 4	4	N N	A A	3 6	50	
# Full-Time Vacancies	. «	0 0	0 0	o un	2	4		4	4	4	0 00	10	
# Part-Time Vacancies	-	0	0		0	0	0	0	0	0	0	0	0
						8	С.	5			fer.		
IDD Authority Services													
# FOSITIONS	64	8	64	64	59	69	59	61	61	61	61	61	62
# F I E # Constanting	64.0	64.0	64.0	64.0	59.0	59.0	59.0	61	61	61	19	61	ig i
# Ciripioyees	2	23	56	26	55	57	26	57	21	19	19	19	D
# Vacant Positions	6	1	80 (	80 (	4	N	N	4	4	4	4.	4 .	
# Full-Lime Vacancies	10	11	0	0	4	N	2	4	4	4	4 (	4 0	
# Part-Time Vacancies	0	0	0	0	0	0	0	0	0	0	0	0	
IDD Provider Services													
# Positions	115	115	115	116	122	122	122	122	122	122	122	122	12
# FTE	114.00	114	114	115	119	119	119	119	119	119	119	119	117
# Employees	109	106	103	104	114	116	118	120	120	118	118	119	1
# Vacant Positions	80	÷	12	12	12	10	8	6	6	1	=	2	5
# Full-Time Vacancies	2	6	12	11	ŋ	7	9	7	7	6	6	9	
# Part-Time Vacancies	-	-	0	-	9	e	2	0	2	2	2	-	
Medical Prescriber Services					T		Ī						
# Positions	13	5	13	13	13	13	13	12	12	12	12	12	-
# FTE	13	13	13	13	13	13	13	12	12	12	12	12	13
# Employees	12	12	12	12	12	12	1	11	1	1	11	11	-
# Vacant Positions	-	-	-	1	+	-	2	-		-	-	1	
# Full-Time Vacancies	77	-	-	-	-	T	-	0	0	0	0	0	
# Part-Time Vacancies	0	0	0	0	0	0	-	-	-	-	-	-	
Mental Health Adult Services													
# Positions	182	182	185	185	185	185	186	186	186	186	186	180	18
# FTE	182	182	185	185	185	185	186	186	186	186	186	180	185
# Employees	168	169	172	168	170	170	170	170	171	172	170	173	17

## HR Monthly Report FY2024

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	YTD
# Vacant Positions	14			-	1					10	12		13
# Full-Time Vacancies	10	; ;-	: :	5	13	<u>6</u>	15	+	10	6	11	~	12
# Part-Time Vacancies	N	2	2	2	0	0			-			0	Ŧ
II. Recruitment													
# Applications Received	139	219	193	195	221	202	213	208	229	171	189	199	2378
# Applicants	114	181	160	165	169	167	171	175	179	146	140	159	1926
# Positions Filled	7	11	12	7	17	14	10	10	10	11	12	10	131
# New Hires	9	6	11	7	15	-	8	6	10	80	10	10	114
# Internal Promotions/Transfers	F	2	F	0	2	e.	2	-	0	e	2	0	17
III. Separations					Ī								
# Separations *	2	8	9	10	2	9	9	4	11	6	10	2	87
YTD Avg # Employees	408	408	410	409	413	415	416	418	418	419	417	420	414
YTD Turnover Rate	6.90%	3.70%	5.10%	7.60%	8.70%	10.10%	11.50%	12.40%	15.00%	16.90%	19.20%	20.70%	20.70%
<ul> <li>excludes temporary, PRN, &amp; RIF Avo LOS (Yrs)</li> </ul>													
# Involuntary Senarations			0	Ŧ	Ŧ	t	Ŧ	Ŧ	Ŧ	-	c	Ŧ	12
# Voluntary Separations	- 00	- 1-	4	- 0	4	- u	4	- 6	- 6	- 00	, t	4	74
# Vol Separations < 90 Days Fmol	o		-	c		0	10		0	0	0	0	11
# Vol Separations > 90 Davs < 1 Yr	0		0		• •	•	-	0	0	0			18
IV Training					2								
# NFO Classes	c	c	c	Ŧ	•		c	c	c	6		c	00
# NFO Participante	4 9	NC	N .	- r	4	V 1	1 0	N C	4 4	10	- 0	N Ç	112
# CPR Classess	0 4		- 4	- 4	2 4	4	- 0	o u	- v	0 4	4 0	2 6	99
# CPR Participants	2 0	23	14	4	41	41	р ф	17	15	÷	ę.	20	189
# SAMA Initial Classes	0	20				e		-	0		-	0	22
# SAMA Initial Participants	1 40	4	4	12	. 0	17	9	-	1 0	0	9	1	91
# SAMA Refresher Classes	9	5	2	4	e	4	D.	2	4	3	9	9	53
# SAMA Refresher Participants	23	19	2	11	6	16	21	18	24	80	24	28	206
# ASIST Initial Classes	-	0	-	0	+	0	7	0	F	0		0	9
# ASIST Initial Participants	6	0	10	0	1	0	~	0	7	0	21	0	65
# ASIST Refresher Classes	-	0	1	-	2	2	-	0	3	e	e	e	20
# ASIST Refresher Participants	4	0	4	4	13	19	9	0	26	17	17	7	127
	0	-	0	0	0	0	0	0	0	0	0	0	*
# SOSAM Participants	0	2	0	0	0	0	0	0	0	0	0	0	2
# YMHFA Classes	0	0	-	0	-	0	8	2	0	-	2	4	13
# ISD Participants	0	0	-	0	6	0	15	18	0	17	13	83	156
	0	0	0	0	0	0	0	0	0	0	0	0	0
# Community Participants	0	0	e	0	0	0	0	0	0	0	2	0	ŝ
Total # Events	18	18	13	13	16	17	19	16	17	15	18	23	203
Total # Participants	65	57	62	48	11	17	78	69	92	69	105	155	954
V Banafite												T	
Retirement						Ī							
# Eliaible Employees	386	366	372	372	372	377	370	385	300	384	383	384	4530
# 457(b) Participants	310	306	304	300	300	302	300	305	308	302	300	304	3647
# Participating at 5% or More	100	801	103	193	191	190	187	187	189	186	188	188	2289
6 Avg Contribution Amount	230	246	246	370	247	248	247	242	364	247	246	242	3 184 09
\$ Total 457(b) Contribution	74,206	75.308	74.583	111.767	74.449	74.806	74.025	73.958	112.084	74,669	74.302	73,530	967,688
S Total Center's Match to 401(a)	57,447	57,247	56.585	84,396	56,213	56,704	56.262	56,349	85,240	56,425	56,221	55,925	735,016
									and the second se				

9/18/2024

## HR Monthly Report FY2024

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	nn	Jul	Aug	ΔTY
Health Insurance													
# Eligible Employees	366	366	372	372	372	377	379	385	390	384	383	384	378
# With Coverage	330	326	329	330	328	333	334	339	343	336	331	332	333
\$ Total Premium per Month	518,772	509,845	511,775	513,383	510,092	516,681	515,587	521,139	525,813	513,570	505,045	503,708	6,165,410
Value Plan Enrollment													
# Employee Only	151	152	157	158	157	162	165	171	173	168	168	170	163
# Employee & Child	34	34	35	37	36	37	36	36	36	37	38	37	36
# Employee & Spouse	17	17	17	16	16	16	16	16	16	16	15	14	16
# Employee & Family	26	24	24	24	24	24	24	24	24	22	21	21	24
S Paid by Employee	57,931	56,272	57,029	57,310	56,813	57,570	57.333	57.723	57,853	56.236	55,158	54.208	681.436
S Paid by Center	314,163	310,525	317,567	320,104	317,310	324,352	325,806	332,178	334,302	326,024	323,417	321,820	3,867,568
Enhanced Plan Enrollment													
# Employee Only	88	85	83	82	82	81	81	80	82	81	77	78	980
# Employee & Child	9	9	9	9	9	9	5	5	1.0	9	9		69
# Employee & Spouse	2	8	N	2	2	2	2	2	2	N	2	2	24
# Employee & Family	9	9	£	5	ŝ	S	5	ŝ	2	4	4		59
5 Paid by Employee	27,900	27,426	25,820	25,662	25,662	25,504	24.788	24,630	24,946	24,214	23.582	23.74(	303.874
\$ Paid by Center	118,778	115,622	111,359	110,307	110,307	109,255	107,660	106,608	108,712	107,096	102,888	103,940	1,312,532
Total Expenses													
\$ Total Admin Fee Paid	44,909	69,489	68,389	69.333	67.616	67.694	73.172	75.855	65.942	69.970	68.714	71.518	812.600
S Total Premium Paid	518,772	509,845	511,775	513,383	510,092	516,681	515,587	521,139	525.813	513.570	505.045	503.708	6.165.410
S Total Claims Paid (Med & Rx)	522,100	335,059	361,938	665,226	424,022	375,866	710,544	384,111	865,718	527,873	474,510	657,070	6,304,037
LOSS Katio	100.6%	65.7%	70.7%	129.6%	83.1%	72.7%	137.8%	73.7%	164.6%	102.8%	94.0%	130.4%	102.2%
# Large Claims > \$50,000	F	-	2	ę	4	4	9	10	15	17	20	24	24
# Claims Exceeding Ind Stop Loss	-	-	-	2	2	2	4	5	5	9	7	4	7
VI. COVID Tracking		005											
# Employees with Exposure/Tested	6	0	19	4	2	2	-	0	2	0	2	10	51
# with Postive Results	7	0	19	4	2	2	-	0	2	0	2	6	48
# Hospitalized	0	0	0	0	0	0	0	0	0	0	0	0	0

#### AGENDA ITEM NO. 09.12.24

**Executive Session** 

#### **RECOMMENDATIONS FOR APPROVAL:**

Adjourn to Executive Session pursuant to Texas Open Meetings Act, Chapter 551.074 of the Texas Government Code, for the purpose of discussion personnel matters.

#### Rationale:

Discussion by Board Members of Personnel matters.